



Wilo-AlarmControl

- | | | | |
|-----------|---|------------|--------------------------------------|
| D | Einbau- und Betriebsanleitung | TR | Montaj ve kullanma kılavuzu |
| GB | Installation and operating instructions | S | Monterings- och skötselanvisning |
| F | Notice de montage et de mise en service | FIN | Asennus- ja käyttöohjeet |
| NL | Inbouw- en bedieningsvoorschriften | H | Beépítési és üzemeltetési utasítás |
| E | Instrucciones de instalación y funcionamiento | PL | Instrukcja montażu i obsługi |
| I | Istruzioni di montaggio, uso e manutenzione | CZ | Návod k montáži a obsluze |
| P | Manual de instalação e funcionamento | RUS | Инструкция по монтажу и эксплуатации |
| GR | Οδηγίες εγκατάστασης και λειτουργίας | RO | Instrucțiuni de montaj și exploatare |

Fig.1:

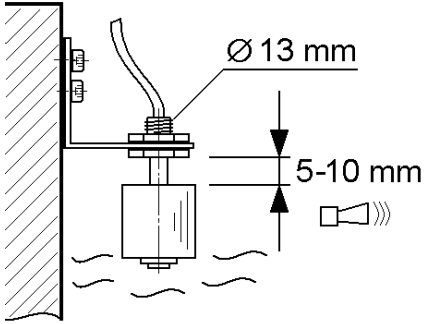


Fig.2:

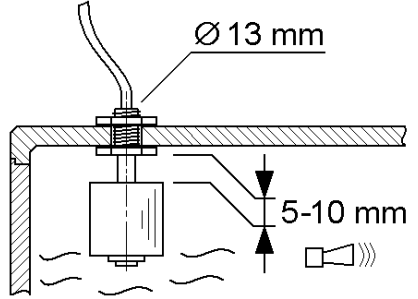
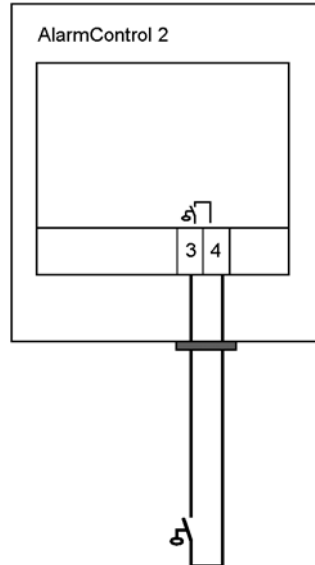
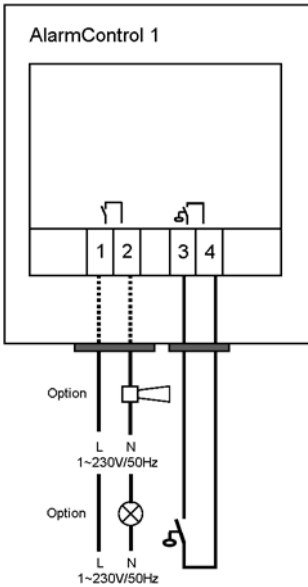


Fig.3:



D	Einbau- und Betriebsanleitung	3
GB	Installation and operating instructions	10
F	Notice de montage et de mise en service	17
NL	Inbouw- en bedieningsvoorschriften	25
E	Instrucciones de instalación y funcionamiento	32
I	Istruzioni di montaggio, uso e manutenzione	39
P	Manual de instalação e funcionamento	47
GR	Οδηγίες εγκατάστασης και λειτουργίας	54
TR	Montaj ve kullanma kılavuzu	62
S	Monterings- och skötselanvisning	69
FIN	Asennus- ja käyttöohjeet	76
H	Beépítési és üzemeltetési utasítás	83
PL	Instrukcja montażu i obsługi	90
CZ	Návod k montáži a obsluze	98
RUS	Инструкция по монтажу и эксплуатации	105
RO	Instrucțiuni de montaj și exploatare	113

1 General

1.1 About this document

These Installation and Operating Instructions are an integral part of the product. They must be kept readily available at the place where the product is installed. Strict adherence to these instructions is a precondition for the proper use and correct operation of the product.

These Installation and Operating Instructions correspond to the relevant version of the product and the underlying safety standards valid at the time of going to print.

2 Safety

These operating instructions contain basic information which must be adhered to during installation and operation. For this reason, these operating instructions must, without fail, be read by the service technician and the responsible operator before installation and commissioning .

It is not only the general safety instructions listed under the main point “safety” that must be adhered to but also the special safety instructions with danger symbols included under the following main points.

2.1 Designation of information in the operating instructions

Symbols:

General danger symbol



Danger due to electrical voltage



NOTE: ...



Signal words:

DANGER!

Acutely dangerous situation.

Non-observance results in death or the most serious of injuries.

WARNING!

The user can suffer (serious) injuries. “Warning” implies that (serious) injury to persons is probable if this information is disregarded.

CAUTION!

There is a risk of damaging the pump/unit. "Caution" implies that damage to the product is likely if the information is disregarded.

NOTE:

Useful information on using the product. It draws attention to possible problems.

2.2 Personnel qualifications

The installation personnel must have the appropriate qualification for this work.

2.3 Danger in event of non-observance of the safety instructions

Non-observance of the safety instructions can result in risk of injury to persons and damage to pump/unit. Non-observance of the safety instructions can result in the loss of any claims to damages.

In detail, non-observance can, for example, result in the following risks:

- Failure of important pump/unit functions,
- Failure of required maintenance and repair procedures
- Danger to persons from electrical, mechanical and bacteriological influences,
- Property damage

2.4 Safety instructions for the operator

The existing directives for accident prevention must be adhered to.

Danger from electrical current must be eliminated. Local directives or general directives [e.g. IEC, VDE etc.] and local power supply companies must be adhered to.

2.5 Safety instructions for inspection and installation work

The operator must ensure that all inspection and installation work is carried out by authorised and qualified personnel, who are sufficiently informed from their own detailed study of the operating instructions.

Work to the pump/unit must only be carried out when at a standstill.

2.6 Unauthorised alteration and spare part production

Alterations to the pump/unit are only permissible after consultation with the manufacturer. Original spare parts and accessories authorised by the manufacturer ensure safety. The use of other parts can nullify the liability from the results of their usage.

2.7 Unacceptable operating modes

The operating safety of the supplied pump/unit is only guaranteed for conventional use in accordance with Section 4 of the operating instructions. The limit values must on no account fall under or exceed those specified in the catalogue/data sheet.

3 Transport and interim storage

On receipt of the product, check it for any damage incurred in transit. In the event of damage in transit, the necessary steps must be taken with the carrier before the relevant deadlines.



CAUTION! Danger of damage to the switchgear

Danger of damage due to improper handling during transport and storage.

- **The switchgear must be protected against moisture and mechanical damage caused by blows/impact.**
- **It must not be exposed to temperatures outside the range -20°C to $+60^{\circ}\text{C}$.**

4 Application



WARNING! Danger of personal injury

The alarm switchgear is not explosion-protected.

- **Do not install or use the switchgear in potentially explosive areas.**

The AlarmControl switchgear emits a warning signal if the water level is too high in

- Pump shafts
- Lifting units
- Tanks.

A 9V storage battery (included in the scope of supply) is installed so that it can operate independently of the main power supply.

5 Product data

5.1 Technical data

AlarmControl 1-2		
Operating voltage		1 ~ 230 V
Frequency		50/60 Hz
Control voltage		12 V DC (unstabilised)
Standby auxiliary power demand		< 1.5 W
Alarm contact: (AlarmControl only 1)		Potential-free normally open contact, Max. contact load 1 A (230V AC)
Socket contact: (AlarmControl only 2)		Max. contact load 16 A (250V AC)
Protection class		IP 20
Float switch cable length		3 m (2 x 0.75mm ²)
Dimensions:	Length	112 mm
	Width	68 mm
	Height	53 mm (without plug)
Housing		ABS
Temperature range		-20°C to $+60^{\circ}\text{C}$

5.2 Scope of supply

- Alarm switchgear with pre-installed mini-float switch with 3 m of cable
- 9V storage battery (connected in the equipment)
- Installation and operating instructions

6 Description and function

The alarm switchgear is used in conjunction with a pre-installed mini-float switch (3 m of cable) for signalling if the water level in lifting units and shafts is too high. When the alarm level is reached, an integrated buzzer emits an acoustic signal.

The storage battery, acoustic signal generator and the alarm circuit are accommodated in a small housing with integrated earthed plug. The alarm switchgear is switched on by plugging it into an earthed socket.

The integrated storage battery is charged automatically.

- The AlarmControl 1 also has a potential-free contact (normally open contact) through which the alarm signal can be transmitted (e.g. flashing light or horn).
- The AlarmControl 2 has an integrated earthed socket, with connected consumers (e.g. refrigerator, condensing boiler or washing machine) that are switched off if the alarm level is reached.

When the level has dropped below the alarm level, the acoustic signal is reset automatically, the AlarmControl 1 potential-free contact is opened and the AlarmControl 2 earthed socket is switched on again.

If there is a power failure, the 9V storage battery makes sure that the alarm switchgear continues to function.

If an alarm is triggered with the storage battery fully charged, the operating time for the AlarmControl 1 is approximately 6 hours or for the AlarmControl 2 approximately 30 hours. A fully discharged storage battery needs to be charged for approximately 100 hours to recover its full capacity.

7 Installation and electrical connection

Installation and electrical connection must be carried out in accordance with local regulations and only by qualified personnel.

WARNING! Danger of personal injury

The applicable regulations on the prevention of accidents must be observed.

WARNING! Danger of electric shock

Danger from electrical current must be eliminated.

Local directives or general regulations [e.g. IEC, VDE etc.] and those issued by the local power supply company must be adhered to.



7.1 Installation

The alarm switchgear must be installed in a dry, splash-proof and flood-proof place. The site must also be protected from direct sunlight.

Install the mini-float switch in the relevant place so that the alarm is triggered if the emergency level is reached:

Fig. 1: e.g. installation in a shaft

Fig. 2: e.g. installation under a tank cover

Remove the transport protection (protective film) from the mini-float switch.



WARNING! Danger of electric shock

Pull out the mains plug before opening the equipment.

If, for installation purposes, it is necessary to disconnect the mini-float switch cable from the alarm switchgear, proceed as follows:

- Undo the 4 screws on the bottom of the housing and remove the top of the housing.
- Remove the strain relief for the mini-float switch cable.
- Disconnect the cable from the connecting terminals.
- Lay the loose cable end accordingly and connect it again via the connecting terminals.
- Refit the strain relief and close the housing.

7.1.1 Extending the cable to the mini-float switch

The cable between the housing and the mini-float switch can be extended up to a length of 100 m max.



NOTE: A cable cross-section of 2x0.75mm² is recommended. To avoid interference, do not lay in the vicinity of live cables.

7.2 Electrical connection



WARNING! Danger of electric shock

The electrical connection must be made by an electrical engineer approved by the local energy utility in accordance with the local regulations in force [e.g. VDE regulations].

- The electrical connection is made to a 230 VAC earthed socket
- The type of current and voltage of the mains connection must match those specified on the type plate
- Provide a socket fuse on the mains side (max. 16 A, slow) and also an FI safety switch in accordance with the regulations in force

7.2.1 Connection of the potential-free contact (AlarmControl 1 only)



WARNING! Danger of electric shock

Pull out the mains plug before opening the equipment.

- Undo the 4 screws on the bottom of the housing and remove the top of the housing.
- Take cable (e.g. for flashing light or horn) to the terminals 1 and 2 connection (see Fig. 3).
- Make strain relief and close the housing.

8 Commissioning

- Plug alarm switchgear into the socket
- Trigger the mini-float switch
- The acoustic alarm must be audible
- The potential-free contact must be closed (AlarmControl 1 only)
- The connected consumer is switched off (AlarmControl 2 only)



NOTE: The AlarmControl 2 socket cut-out is 1 pole. To guarantee complete isolation from the mains, pull the plug of the connected consumer out of the socket.

9 Maintenance

Maintenance and repair work must only be carried out by professionally qualified personnel.



WARNING! Danger of electric shock

Potential dangers from electrical currents must be eliminated.

- **During all maintenance and repair work, the pump must be disconnected from the power supply and secured against possible unauthorised reconnection.**

To guarantee reliability in operation, we recommend a function test once a year. To check the storage battery operation, pull the alarm switchgear out of the socket and operate the float switch. If no acoustic signal is generated, change the storage battery.

9.1 Replacing the 9V storage battery



WARNING! Danger of electric shock

Pull out the mains plug before opening the equipment.

- Undo the 4 screws on the bottom of the housing and remove the top of the housing.
- Remove the worn storage battery from the connecting clip and replace by a new charged storage battery. Make sure the polarity is correct.



NOTE: only use rechargeable 9V storage batteries.

WILO Art. no.: 2522850

- Close the housing cover and tighten the screws.
- Check the function by raising the float switch.
- Dispose of the worn storage battery in a responsible manner.

10 Faults, causes and remedies

If the fault cannot be remedied, please get in touch with a local technician or your nearest Wilo customer service point or agent.

11 Spare parts

Spare parts may be ordered through local professional technicians and/or Wilo Customer Service.

To avoid queries and order errors, all data on the rating plate must be given along with every order.

Subject to technical changes

D **EG – Konformitätserklärung**
GB **EC – Declaration of conformity**
F **Déclaration de conformité CE**

Hiermit erklären wir, dass die Bauarten der Baureihe :
Herewith, we declare that this product:
Par le présent, nous déclarons que cet agrégat :

AlarmControl 1
AlarmControl 2

in der gelieferten Ausführung folgenden einschlägigen Bestimmungen entspricht:
in its delivered state complies with the following relevant provisions:
est conforme aux dispositions suivants dont il relève:

Elektromagnetische Verträglichkeit – Richtlinie **2004/108/EG**
Electromagnetic compatibility – directive
Compatibilité électromagnétique- directive

Niederspannungsrichtlinie **2006/95/EG**
Low voltage directive
Directive basse-tension

und entsprechender nationaler Gesetzgebung.
and with the relevant national legislation.
et aux législations nationales les transposant.

Angewendete harmonisierte Normen, insbesondere:
Applied harmonized standards, in particular:
Normes harmonisées, notamment:

EN 50178
EN 60730-1
EN 61000-6-2
EN 61000-6-3
EN 61010-1

Bei einer mit uns nicht abgestimmten technischen Änderung der oben genannten Bauarten, verliert diese Erklärung ihre Gültigkeit.
If the above mentioned series are technically modified without our approval, this declaration shall no longer be applicable.
Si les gammes mentionnées ci-dessus sont modifiées sans notre approbation, cette déclaration perdra sa validité.

Dortmund, 15.12.2008

i. V. 
Erwin Prieß
Quality Manager



WILO SE
Nortkirchenstraße 100
44263 Dortmund
Germany

<p>NL EG-verklaring van overeenstemming Hiermede verklaren wij dat dit aggregaat in de geleverde uitvoering voldoet aan de volgende bepalingen:</p> <p>Elektromagnetische compatibiliteit 2004/108/EG</p> <p>EG-laagspanningsrichtlijn 2006/95/EG</p> <p>Gebruikte geharmoniseerde normen, in het bijzonder: 1)</p>	<p>I Dichiarazione di conformità CE Con la presente si dichiara che i presenti prodotti sono conformi alle seguenti disposizioni e direttive rilevanti:</p> <p>Compatibilità elettromagnetica 2004/108/EG</p> <p>Direttiva bassa tensione 2006/95/EG</p> <p>Norme armonizzate applicate, in particolare: 1)</p>	<p>E Declaración de conformidad CE Por la presente declaramos la conformidad del producto en su estado de suministro con las disposiciones pertinentes siguientes:</p> <p>Directiva sobre compatibilidad electromagnética 2004/108/EG</p> <p>Directiva sobre equipos de baja tensión 2006/95/EG</p> <p>Normas armonizadas adoptadas, especialmente: 1)</p>
<p>P Declaração de Conformidade CE Pela presente, declaramos que esta unidade no seu estado original, está conforme os seguintes requisitos:</p> <p>Compatibilidade electromagnética 2004/108/EG</p> <p>Directiva de baixa voltagem 2006/95/EG</p> <p>Normas harmonizadas aplicadas, especialmente: 1)</p>	<p>S CE- försäkran Härmed förklarar vi att denna maskin i levererat utförande motsvarar följande tillämpliga bestämmelser:</p> <p>EG–Elektromagnetisk kompatibilitet – riktlinje 2004/108/EG</p> <p>EG–Lågspanningsdirektiv 2006/95/EG</p> <p>Tillämpade harmoniserade normer, i synnerhet: 1)</p>	<p>N EU-Overensstemmelseserklæring Vi erklærer hermed at denne enheten i utførelse som levert er i overensstemmelse med følgende relevante bestemmelser:</p> <p>EG–EMV–Elektromagnetisk kompatibilitet 2004/108/EG</p> <p>EG–Lavspenningsdirektiv 2006/95/EG</p> <p>Anvendte harmoniserte standarder, særlig: 1)</p>
<p>FIN CE-standardinmukaisuuseloste Ilmoitamme täten, että tämä laite vastaa seuraavia asiaankuuluvia määräyksiä:</p> <p>Sähkömagneettinen soveltuvuus 2004/108/EG</p> <p>Matalajännitte direktiivi: 2006/95/EG</p> <p>Käytetyt yhteensovitettut standardit, erityisesti: 1)</p>	<p>DK EF-overensstemmelseserklæring Vi erklærer hermed, at denne enhed ved levering overholder følgende relevante bestemmelser:</p> <p>Elektromagnetisk kompatibilitet: 2004/108/EG</p> <p>Lavvolts-direktiv 2006/95/EG</p> <p>Anvendte harmoniserede standarder, særligt: 1)</p>	<p>H EK. Azonossági nyilatkozat Ezennel kijelentjük, hogy az berendezés az alábbiaknak megfelel:</p> <p>Elektromágneses zavarás/tűrés: 2004/108/EG</p> <p>Kisfeszültségű berendezések irány-Elve: 2006/95/EG</p> <p>Felhasznált harmonizált szabványok, különösen: 1)</p>
<p>CZ Prohlášení o shodě EU Prohlašujeme tímto, že tento agregát v dodané provedení odpovídá následujícím příslušným ustanovením:</p> <p>Směrnice EU–EMV 2004/108/EG</p> <p>Směrnice EU–nízké napětí 2006/95/EG</p> <p>Použité harmonizační normy, zejména: 1)</p>	<p>PL Deklaracja Zgodności CE Niniejszym deklarujemy z pełną odpowiedzialnością że dostarczony wyrób jest zgodny z następującymi dokumentami:</p> <p>Odpowiedniość elektromagnetyczna 2004/108/EG</p> <p>Normie niskich napięć 2006/95/EG</p> <p>Wyroby są zgodne ze szczegółowymi normami zharmonizowanymi: 1)</p>	<p>RUS Декларация о соответствии Европейским нормам Настоящим документом заявляем, что данный агрегат в его объеме поставки соответствует следующим нормативным документам:</p> <p>Электромагнитная устойчивость 2004/108/EG</p> <p>Директивы по низковольтному напряжению 2006/95/EG</p> <p>Используемые согласованные стандарты и нормы, в частности : 1)</p>
<p>GR Δήλωση προσαρμογής της Ε.Ε. Δηλώνουμε ότι το προϊόν αυτό ο' αυτή την κατάσταση παράδοσης ικανοποιεί τις ακόλουθες διατάξεις :</p> <p>Ηλεκτρομαγνητική συμβατότητα EG–2004/108/EG</p> <p>Οδηγία χαμηλής τάσης EG–2006/95/EG</p> <p>Εναρμονισμένα χρησιμοποιούμενα πρότυπα, ιδιαίτερα: 1)</p>	<p>TR EC Uygunluk Teyid Belgesi Bu cihazın teslim edildiği şekliyle aşağıdaki standartlara uygun olduğunu teyid ederiz:</p> <p>Elektromanyetik Uyumluluk 2004/108/EG</p> <p>Açık gerilim direktifi 2006/95/EG</p> <p>Kisimen kullanılan standartlar: 1)</p>	<p>1) EN 50178, EN 60730-1, EN 61000-6-2, EN 61000-6-3, EN 61010-1.</p>


Erwin Prieß
Quality Manager



WILO SE
Nortkirchenstraße 100
44263 Dortmund
Germany

Wilo – International (Subsidiaries)

Argentina

WILO SALMSON
 Argentina S.A.
 C1295ABI Ciudad
 Autónoma de
 Buenos Aires
 T +54 11 4361 5929
 info@salmon.com.ar

Austria

WILO Pumpen
 Österreich GmbH
 1230 Wien
 T +43 507 507-0
 office@wilo.at

Azerbaijan

WILO Caspian LLC
 1065 Baku
 T +994 12 5962372
 info@wilo.az

Belarus

WILO Bel OOO
 220035 Minsk
 T +375 17 2503393
 wibel@wilo.by

Belgium

WILO SA/ NV
 1083 Ganshoren
 T +32 2 4823333
 info@wilo.be

Bulgaria

WILO Bulgaria Ltd.
 1125 Sofia
 T +359 2 9701970
 info@wilo.bg

Canada

WILO Canada Inc.
 Calgary, Alberta TZA 5L4
 T +1 403 2769456
 bil.lowe@wilo-na.com

China

WILO China Ltd.
 101300 Beijing
 T +86 10 80493900
 wiloobj@wilo.com.cn

Croatia

WILO Hrvatska d.o.o.
 10090 Zagreb
 T +38 51 3430914
 wilo-hrvatska@wilo.hr

Czech Republic

WILO Praha s.r.o.
 25101 Cestlice
 T +420 234 098711
 info@wilo.cz

Denmark

WILO Danmark A/S
 2690 Karlslunde
 T +45 70 253312
 wilo@wilo.dk

Estonia

WILO Eesti OÜ
 12618 Tallinn
 T +372 6509780
 info@wilo.ee

Finland

WILO Finland OY
 02330 Espoo
 T +358 207401540
 wilo@wilo.fi

France

WILO S.A.S.
 78390 Bois d'Arcy
 T +33 1 30050930
 info@wilo.fr

Great Britain

WILO (U.K.) Ltd.
 DE14 2WJ Burton-
 Upon-Trent
 T +44 1283 523000
 sales@wilo.co.uk

Greece

WILO Hellas AG
 14569 Anixi (Attika)
 T +302 10 6248300
 wilo.info@wilo.gr

Hungary

WILO Magyarország Kft
 2045 Törökbálint
 (Budapest)
 T +36 23 889500
 wilo@wilo.hu

Ireland

WILO Engineering Ltd.
 Limerick
 T +353 61 227566
 sales@wilo.ie

Italy

WILO Italia s.r.l.
 20068 Peschiera
 Borromeo (Milano)
 T +39 25538351
 wilo.italia@wilo.it

Kazakhstan

WILO Central Asia
 050002 Almaty
 T +7 727 2785961
 in.pak@wilo.kz

Korea

WILO Pumps Ltd.
 621-807 Gimhae
 Gyeongnam
 T +82 55 3405800
 wilo@wilo.co.kr

Latvia

WILO Baltic SIA
 1019 Riga
 T +371 67 145229
 mail@wilo.lv

Lebanon

WILO SALMSON
 Lebanon
 12022030 El Metrn
 T +961 4 722280
 wsl@cyberia.net.lb

Lithuania

WILO Lietuva UAB
 03202 Vilnius
 T +370 5 2136495
 mail@wilo.lt

The Netherlands

WILO Nederland b.v.
 1551 NA Westzaan
 T +31 88 9456 000
 info@wilo.nl

Norway

WILO Norge AS
 0975 Oslo
 T +47 22 804570
 wilo@wilo.no

Poland

WILO Polska Sp. z o.o.
 05-090 Raszyn
 T +48 22 7026161
 wilo@wilo.pl

Portugal

Bombas Wilo-Salmson
 Portugal Lda.
 4050-040 Porto
 T +351 22 2080350
 bombas@wilo.pt

Romania

WILO Romania s.r.l.
 077040 Com. Chiajna
 Jud. Ilfov
 T +40 21 3170164
 wilo@wilo.ro

Russia

WILO Rus ooo
 123592 Moscow
 T +7 495 7810690
 wilo@orc.ru

Saudi Arabia

WILO ME – Riyadh
 Riyadh 11465
 T +966 1 4624430
 wshoula@watanaiand.com

Serbia and Montenegro

WILO Beograd d.o.o.
 11000 Beograd
 T +381 11 2851278
 office@wilo.co.yu

Slovakia

WILO Slovakia s.r.o.
 82008 Bratislava 28
 T +421 2 45520122
 wilo@wilo.sk

Slovenia

WILO Adriatic d.o.o.
 1000 Ljubljana
 T +386 1 838130
 wilo.adriatic@wilo.si

South Africa

Salmson South Africa
 1610 Edenvale
 T +27 11 6082780
 errol.cornelius@
 salmson.co.za

Spain

WILO Ibérica S.A.
 28806 Alcalá de
 Henares (Madrid)
 T +34 91 8797100
 wilo.iberica@wilo.es

Sweden

WILO Sverige AB
 35246 Växjö
 T +46 470 727600
 wilo@wilo.se

Switzerland

EMB Pumpen AG
 4310 Rheinfelden
 T +41 61 83680-20
 info@emb-pumpen.ch

Taiwan

WILO-EMU Taiwan Co.
 Ltd.
 110 Taipei
 T +886 227 391655
 nelson.wu@
 wiloemutaiwan.com.tw

Turkey

WILO Pompa Sistemleri
 San. ve Tic. A.Ş.
 34530 Istanbul
 T +90 216 6610211
 wilo@wilo.com.tr

Ukraine

WILO Ukraina t.o.w.
 01033 Kiev
 T +38 044 2011870
 wilo@wilo.ua

Vietnam

Pompes Salmson
 Vietnam
 Ho Chi Minh-Ville
 Vietnam
 T +84 8 8109975
 nkm@salmon.com.vn

United Arab Emirates

WILO ME – Dubai
 Dubai
 T +971 4 3453633
 info@wilo.com.sa

USA

WILO-EMU USA LLC
 Thomasville,
 Georgia 31792
 T +1 229 5840097
 info@wilo-emu.com

USA

WILO USA LLC
 Melrose Park, Illinois
 60160
 T +1 708 3389456
 mike.easterley@
 wilo-na.com

Wilo – International (Representation offices)

Algeria

Bad Ezzouar, Dar El
 Beida
 T +213 21 247979
 chabane.hamdad@
 salmson.fr

Armenia

375001 Yerevan
 T +374 10 544336
 info@wilo.am

Bosnia and Herzegovina

71000 Sarajevo
 T +387 33 714510
 zeljko.cvjetkovic@
 wilo.ba

Georgia

0179 Tbilisi
 T +995 32 306375
 info@wilo.ge

Macedonia

1000 Skopje
 T +389 2 3122058
 valerij.vojneski@
 wilo.com.mk

Mexico

07300 Mexico
 T +52 55 55863209
 roberto.valenzuela@
 wilo.com.mx

Moldova

2012 Chisinau
 T +373 2 223501
 sergiu.zagurean@wilo.md

Tajikistan

734025 Dushanbe
 T +992 37 2232908
 farhod.rahimov@wilo.tj

Rep. Mongolia

Ulaanbaatar
 T +976 11 314843
 wilo@magicnet.mn

Turkmenistan

744000 Ashgabad
 T +993 12 345838
 wilo@wilo-tm.info

Uzbekistan

100015 Tashkent
 T +998 71 1206774
 info@wilo.uz



WILO SE
Nortkirchenstraße 100
44263 Dortmund
Germany
T 0231 4102-0
F 0231 4102-7363
wilo@wilo.com
www.wilo.de

Wilo-Vertriebsbüros in Deutschland

G1 Nord

WILO SE
Vertriebsbüro Hamburg
Beim Strohhause 27
20097 Hamburg
T 040 5559490
F 040 5559494
hamburg.anfragen@wilo.com

G3 Ost

WILO SE
Vertriebsbüro Dresden
Frankenring 8
01723 Kesselsdorf
T 035204 7050
F 035204 70570
dresden.anfragen@wilo.com

G5 Süd-West

WILO SE
Vertriebsbüro Stuttgart
Hertichstraße 10
71229 Leonberg
T 07152 94710
F 07152 947141
stuttgart.anfragen@wilo.com

G7 West

WILO SE
Vertriebsbüro Düsseldorf
Westring 19
40721 Hilden
T 02103 90920
F 02103 909215
duesseldorf.anfragen@wilo.com

G2 Nord-Ost

WILO SE
Vertriebsbüro Berlin
Juliusstraße 52-53
12051 Berlin-Neukölln
T 030 6289370
F 030 62893770
berlin.anfragen@wilo.com

G4 Süd-Ost

WILO SE
Vertriebsbüro München
Adams-Lehmann-Straße 44
80797 München
T 089 4200090
F 089 42000944
muenchen.anfragen@wilo.com

G6 Mitte

WILO SE
Vertriebsbüro Frankfurt
An den drei Hasen 31
61440 Oberursel/Ts.
T 06171 70460
F 06171 704665
frankfurt.anfragen@wilo.com

Kompetenz-Team Gebäudetechnik

WILO SE
Nortkirchenstraße 100
44263 Dortmund
T 0231 4102-7516
T 01805 R•U•F•W•L•O*
7•8•3•9•4•5•6
F 0231 4102-7666

Erreichbar Mo-Fr von 7-18 Uhr.

- Antworten auf
- Produkt- und Anwendungsfragen
- Liefertermine und Lieferzeiten
- Informationen über Ansprechpartner vor Ort
- Versand von Informationsunterlagen

Kompetenz-Team Kommune Bau + Bergbau

WILO EMU GmbH
Heimgartenstraße 1
95030 Hof
T 09281 974-550
F 09281 974-551

Werkkundendienst Gebäudetechnik Kommune Bau + Bergbau Industrie

WILO SE
Nortkirchenstraße 100
44263 Dortmund
T 0231 4102-7900
T 01805 W•L•O•K•D*
9•4•5•6•5•3
F 0231 4102-7126
kundendienst@wilo.com

Erreichbar Mo-Fr von
7-17 Uhr.
Wochenende und feier-
tags 9-14 Uhr elektroni-
sche Bereitschaft mit
Rückruf-Garantie!

- Kundendienst-
Anforderung
- Werksreparaturen
- Ersatzteilfragen
- Inbetriebnahme
- Inspektion
- Technische Service-
Beratung
- Qualitätsanalyse

Wilo-International

Österreich

Zentrale Wien:
WILO Pumpen
Österreich GmbH
Eitnergasse 13
1230 Wien
T +43 507 507-0
F +43 507 507-15

Vertriebsbüro Salzburg:

Gnigler Straße 56
5020 Salzburg
T +43 507 507-13
F +43 507 507-15

Vertriebsbüro

Oberösterreich:
Trattnachtalstraße 7
4710 Grieskirchen
T +43 507 507-26
F +43 507 507-15

Schweiz

EMB Pumpen AG
Gerstenweg 7
4310 Rheinfelden
T +41 61 83680-20
F +41 61 83680-21

Standorte weiterer Tochtergesellschaften

Argentinien,
Aserbaidschan, Belarus,
Belgien, Bulgarien, China,
Dänemark, Estland,
Finnland, Frankreich,
Griechenland, Groß-
britannien, Irland, Italien,
Kanada, Kasachstan, Korea,
Kroatien, Lettland, Libanon,
Litauen, Niederlande,
Norwegen, Polen, Portugal,
Rumänien, Russland,
Saudi-Arabien, Schweden,
Serbien und Montenegro,
Slowakei, Slowenien,
Spanien, Südafrika, Taiwan,
Tschechien, Türkei,
Ukraine, Ungarn, Vereinigte
Arabische Emirate,
Vietnam, USA

Die Adressen finden Sie
unter www.wilo.de oder
www.wilo.com.

Stand Februar 2009

* 14 Cent pro Minute aus dem deutschen Festnetz
der T-Com. Bei Anrufen aus Mobilfunknetzen sind
Preisabweichungen möglich.