

## Wilo-SiBoost Smart ...



**en** Installation and operating instructions

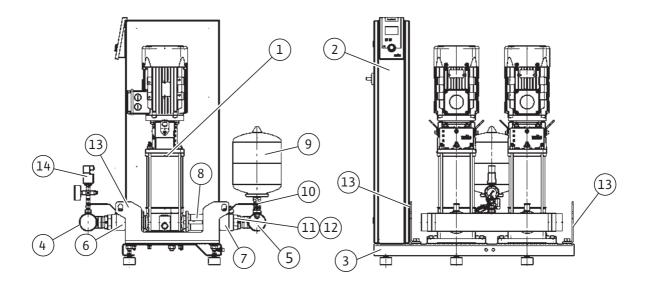


Fig. 1b:

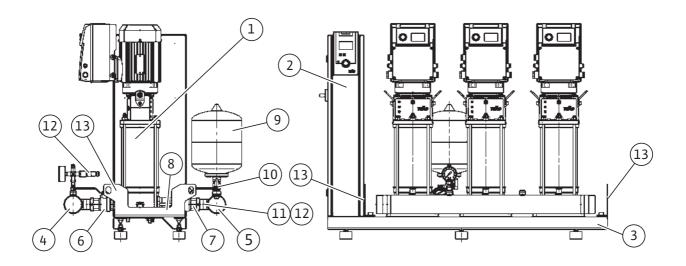
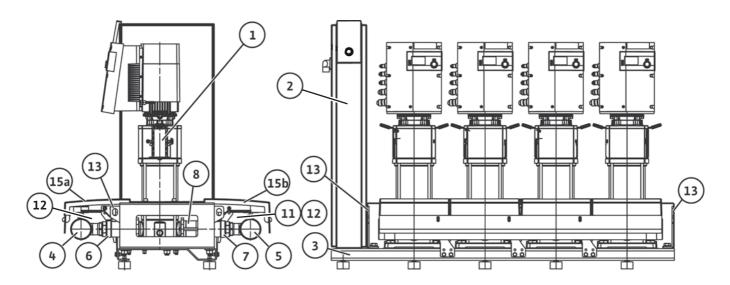
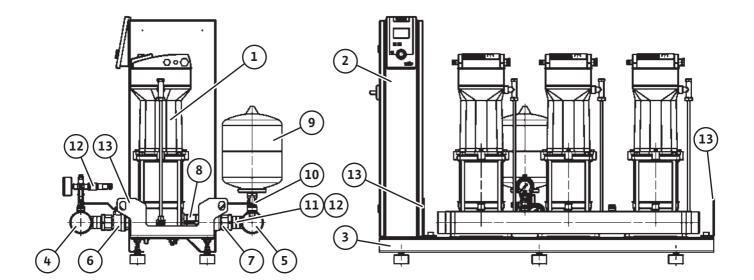
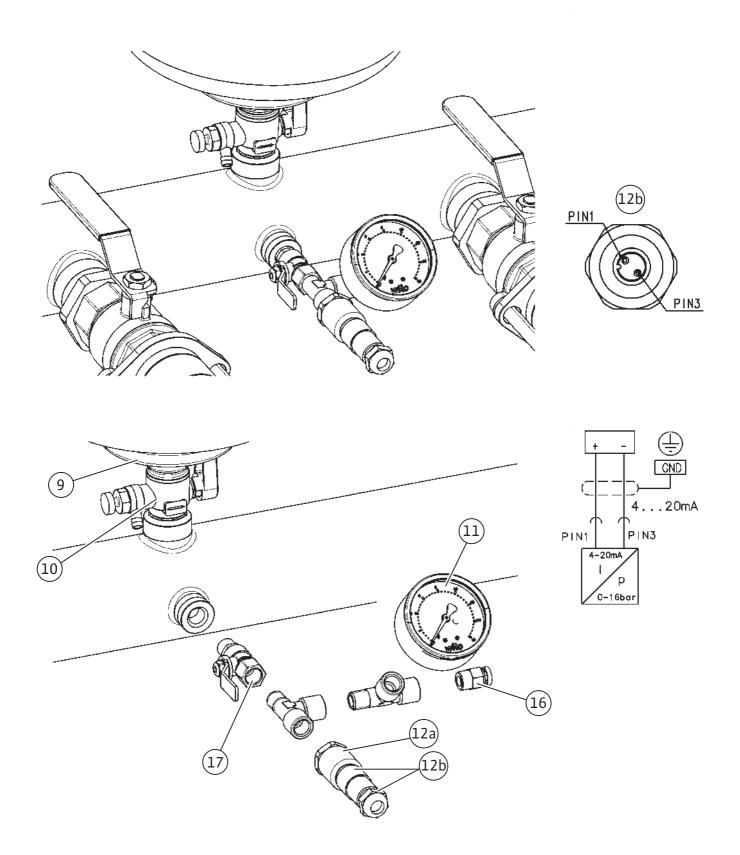
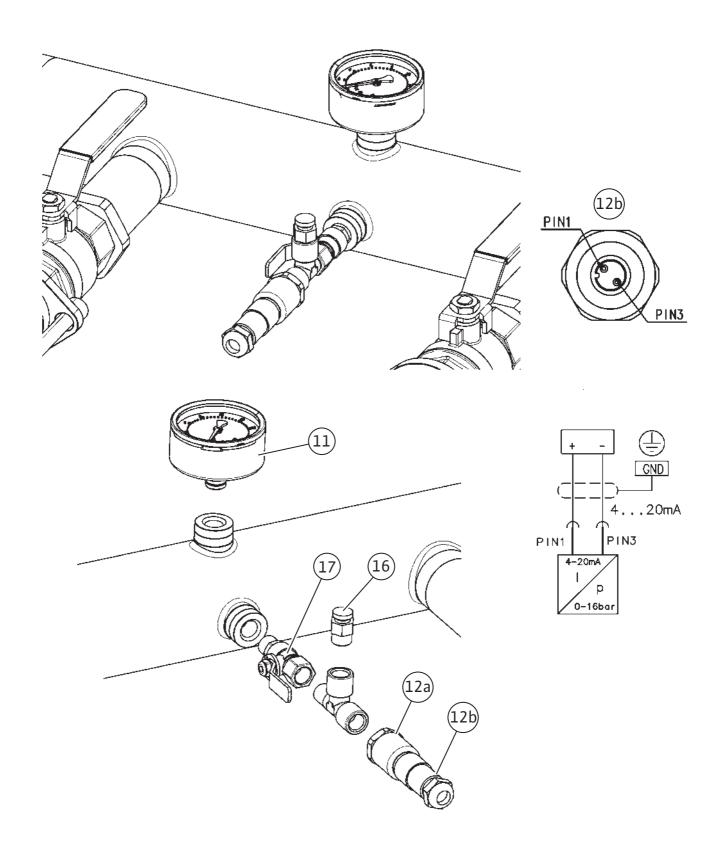


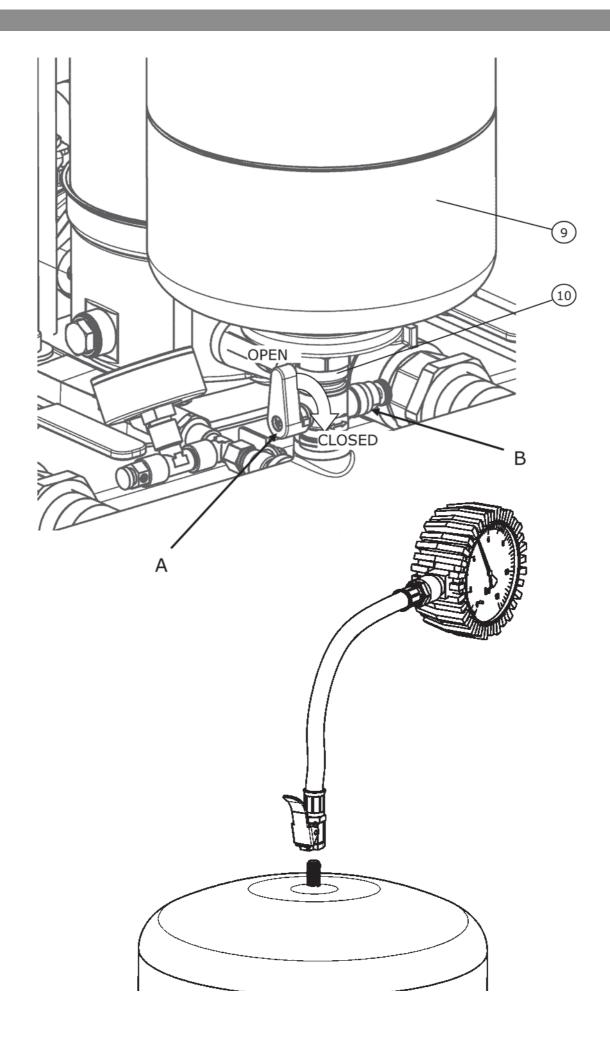
Fig. 1c:

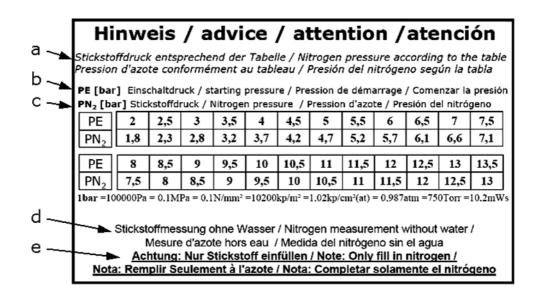


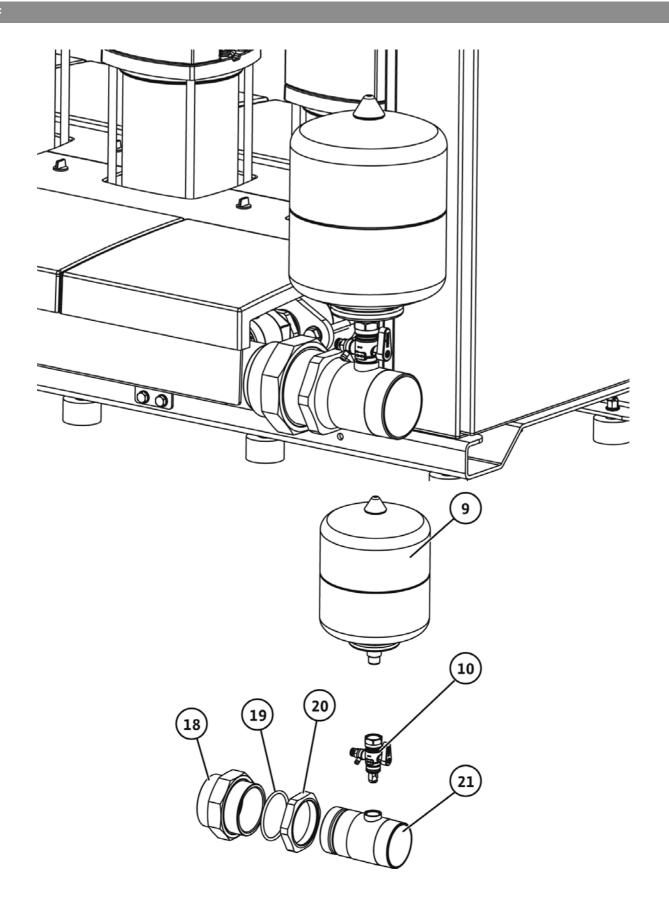












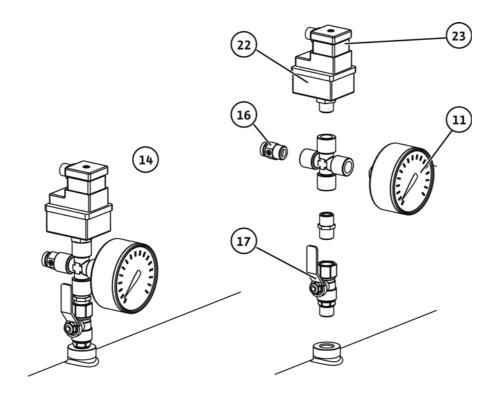
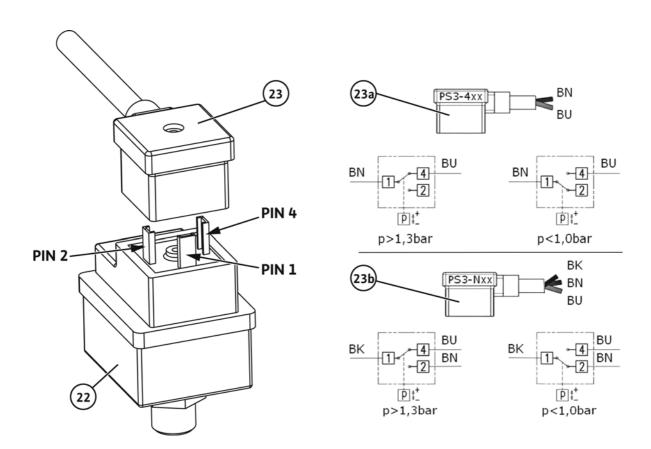
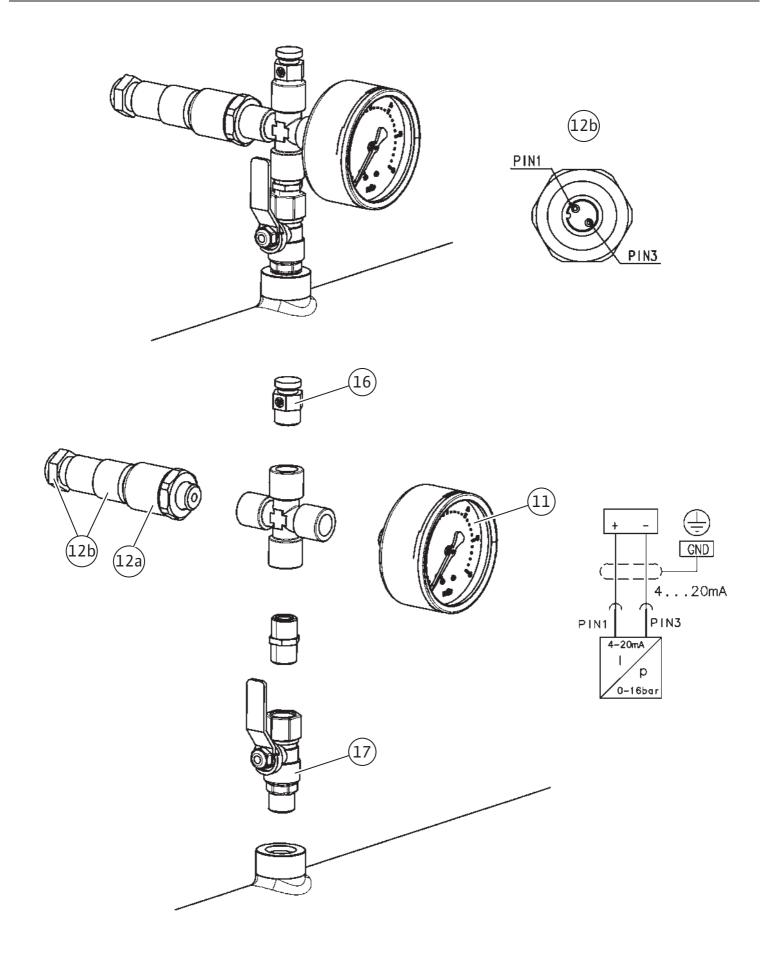
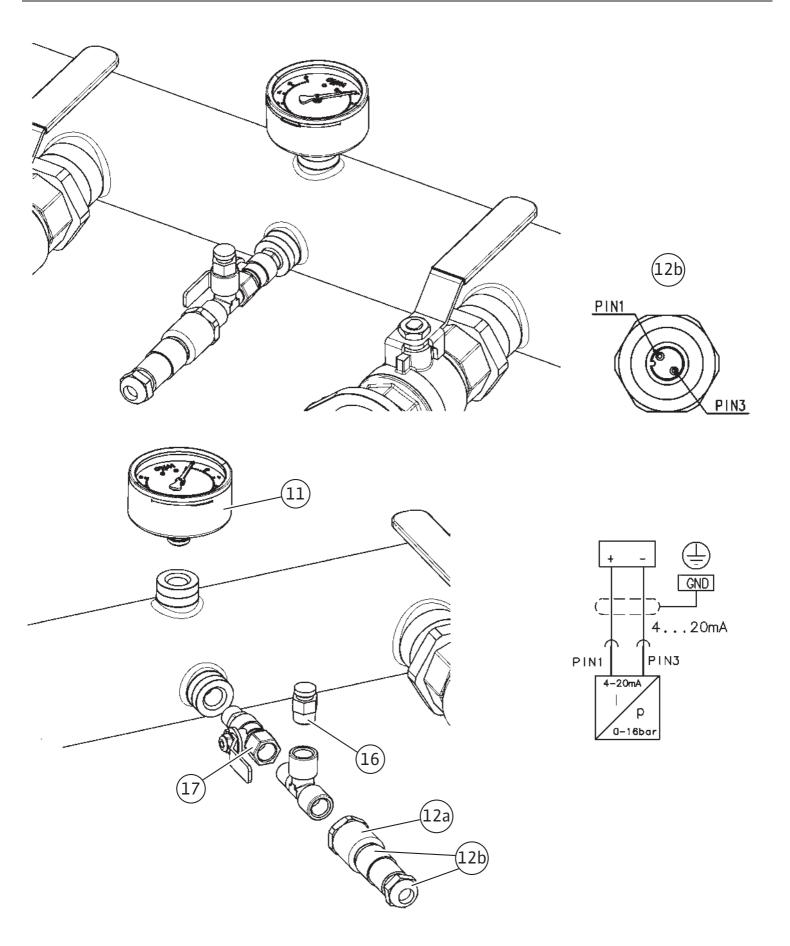
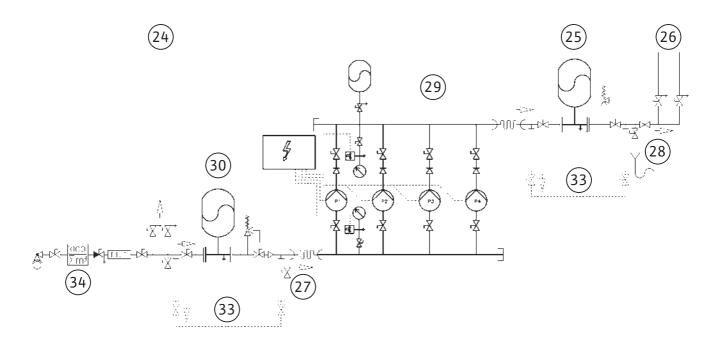


Fig. 6c:

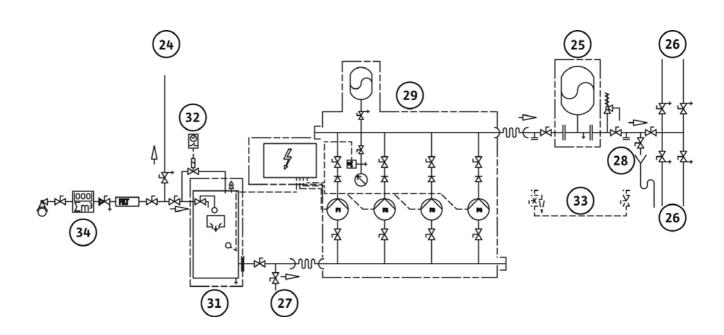


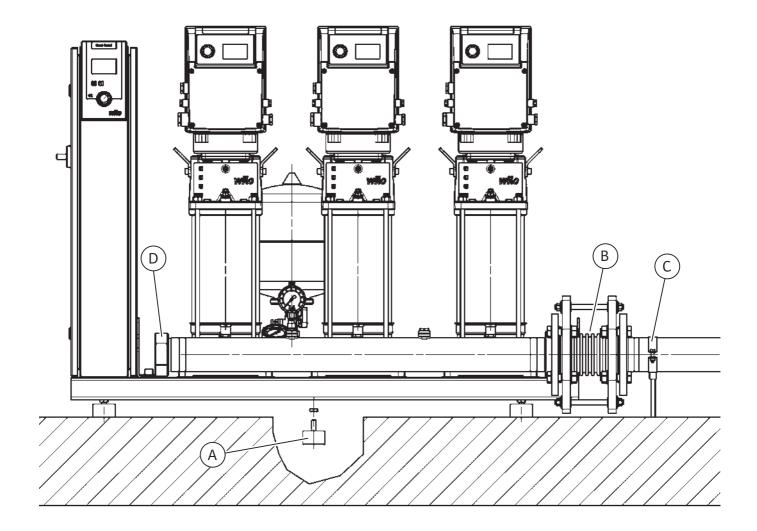


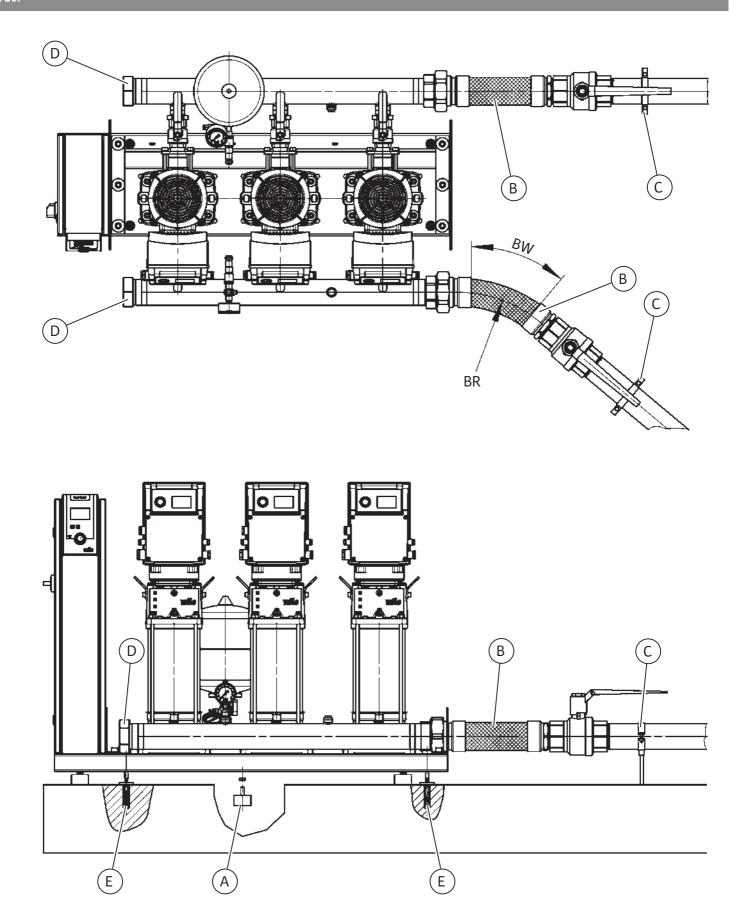


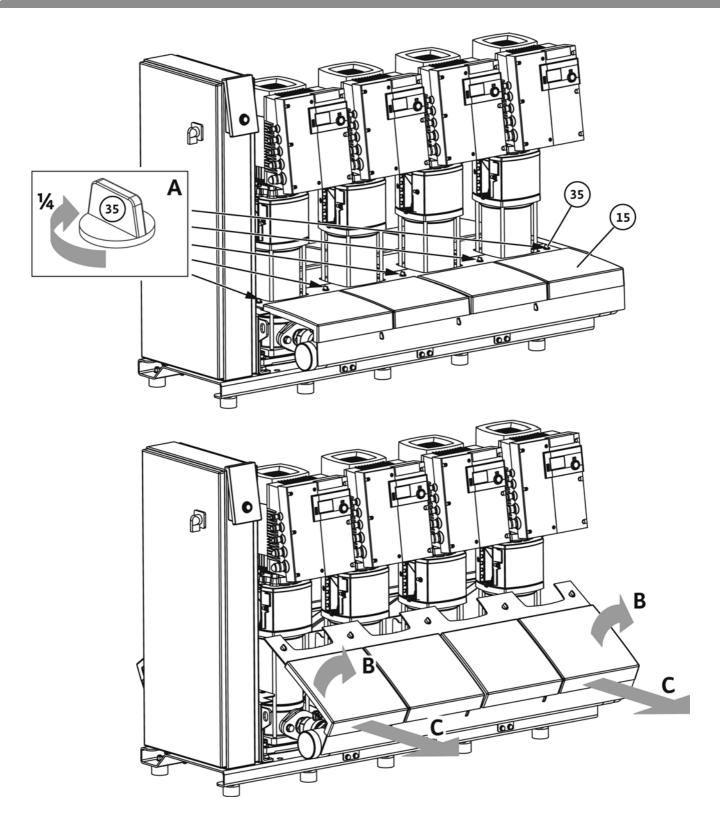


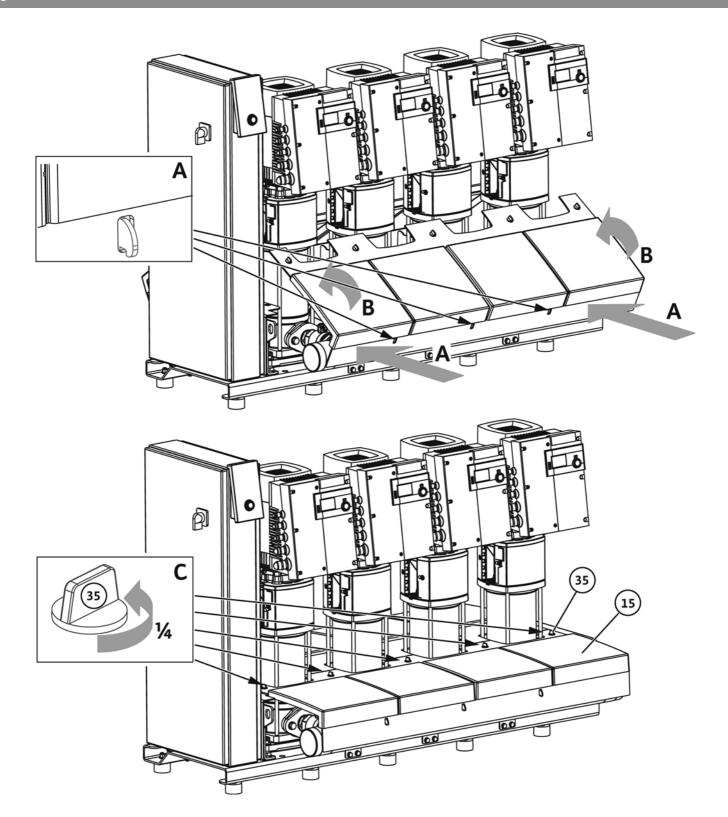
### Fig. 8:

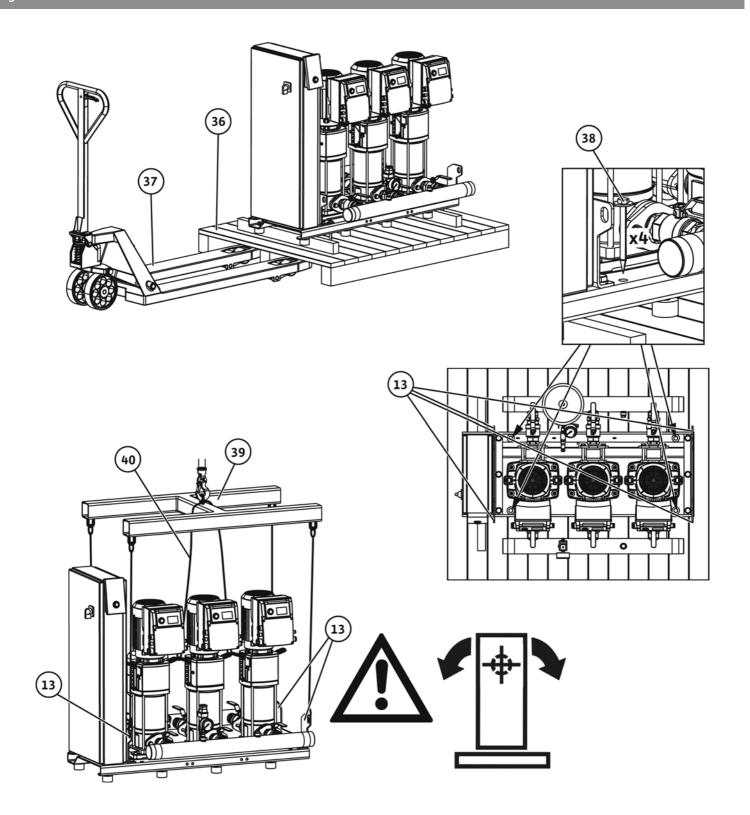


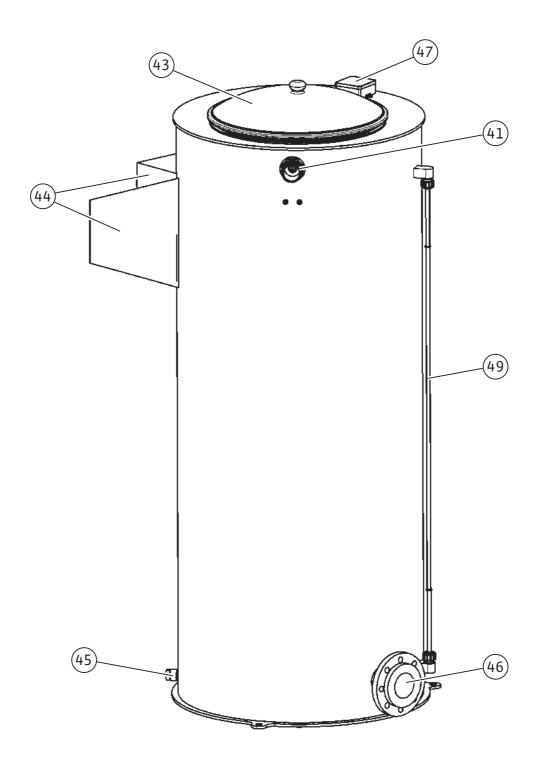












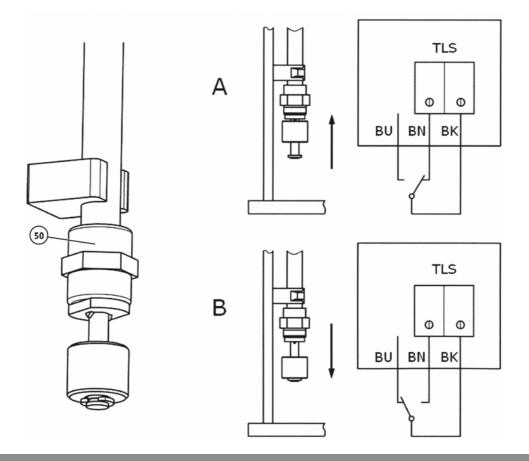
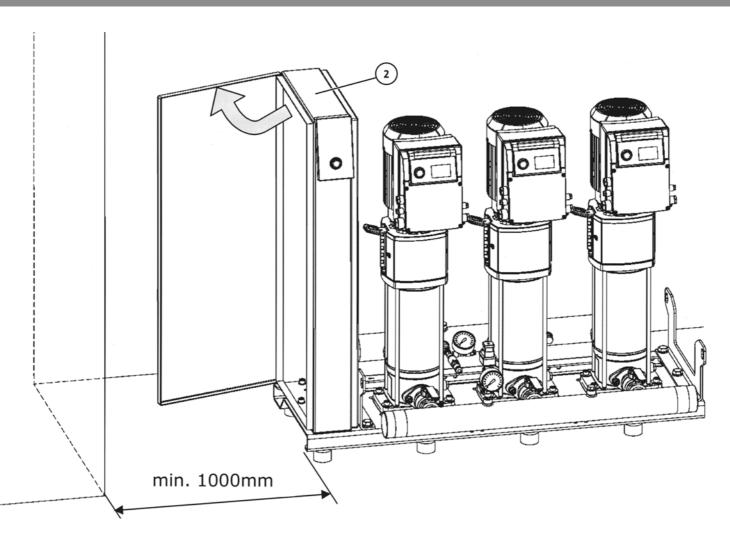


Fig. 14:



### Captions

Fig. 1a	Example of "SiBoost Smart 2 Helix V" pressure-boosting system
Fig. 1b	Example of "SiBoost Smart 3 Helix VE" pressure-boosting system
Fig. 1c	Example of "SiBoost Smart 4 Helix EXCEL" pressure-boosting system
Fig. 1d	Example of "SiBoost Smart 3 MVISE" pressure–boosting system
1	Pumps
2	Control device
3	Base frame
4	Inlet collecting pipe
5	Pressure collecting pipe
6	Shut-off device on the intake side
7	Shut-off device on the pressure side
8	Non-return valve
9	Diaphragm pressure vessel
10	Throughflow fitting
11	Pressure gauge
12	Pressure sensor
13	Lifting point for attachment of lifting gear
14	Low-water cut-out switchgear (WMS), optional
15	Unit casing (with pump type Helix EXCEL only)
15a	Inlet-side casing hood (with pump type Helix EXCEL only)
15b	Pressure side unit casing (with pump type Helix EXCEL only)

Fig. 2a	Pressure sensor kit (series with MVISE, Helix V and Helix VE)
9	Diaphragm pressure vessel
10	Throughflow fitting
11	Pressure gauge
12a	Pressure sensor
12b	Pressure sensor (plug), electrical connection, PIN assignment
16	Draining/venting
17	Stop valve

Fig. 2b	Pressure sensor kit (series with Helix EXCEL)
11	Pressure gauge
12a	Pressure sensor
12b	Pressure sensor (plug), electrical connection, PIN assignment
16	Draining/venting
17	Stop valve

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9	Diaphragm pressure vessel
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A	Opening/closing
В	Drain
С	Checking the supply pressure

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b	Start-up pressure, base-load pump, in bar <b>PE</b>
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е	Notice: Caution! Introduce nitrogen only

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19	O-ring (seal)
20	Counter nut
21	Pipe nipple

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14	Low-water cut-out switchgear (WMS), optional
16	Draining/venting
17	Stop valve
22	Pressure switch
23	Plug connector

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23	Plug connector
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	Core colours
BN	BROWN
BU	BLUE
ВК	BLACK

Fig. 6d	Kit for pressure sensor on the inlet side (series with MVISE and HELIX VE)
11	Pressure gauge
12a	Pressure sensor
12b	Pressure sensor (plug), electrical connection, PIN assignment
16	Draining/venting
17	Stop valve

Fig. 6e	Kit for pressure sensor on the inlet side (series with HELIX EXCEL)
11	Pressure gauge
12a	Pressure sensor
12b	Pressure sensor (plug), electrical connection, PIN assignment
16	Draining/venting
17	Stop valve

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Α	Vibration absorber (screw it into the threaded inserts provided and secure with counter nuts)
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С	Fixing the pipes downstream of the pressure- boosting system, e.g. with pipe clamps (provided by the customer)
D	Threaded caps (accessory)

Fig. 10	Installation example: Flexible connection pipes and fixing to the floor
Α	Vibration absorber (screw it into the threaded inserts provided and secure with counter nuts)
В	Flexible connection pipe (accessory)
BW	Bend angle
RB	Bend radius
С	Fixing the pipes downstream of the pressure- boosting system, e.g. with pipe clamps (provided by the customer)
D	Threaded caps (accessory)
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В	Swing up the unit casing
С	Remove the casing hoods

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15	Unit casing (with pump type Helix EXCEL only)
35	Quick-release fastening for unit casing
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С	Close the quick-release fastenings

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В	Tank empty, contact open (water low)
	Core colours
BN	BROWN
BU	BLUE
ВК	BLACK

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### 1 General

### **About this document**

The language of the original operating instructions is German. All other languages of these instructions are translations of the original operating instructions.

These installation and operating instructions are an integral part of the product. They must be placed next to the product and be accessible at all times. Strict adherence to these instructions is a precondition for intended use and correct operation of the product.

These installation and operating instructions correspond to the relevant version of the product and the underlying safety standards valid at the time of going to print.

### **EC-Declaration of conformity:**

A copy of the EC-Declaration of conformity is an integral part of these installation and operating instructions.

If a technical modification without our agreement is made to the designs named in the declaration, or the declarations made in the installation and operating instructions on product/personnel safety are not observed, this declaration is no longer valid.

### 2 Safety

These installation and operating instructions contain basic information which must be adhered to during installation, operation and maintenance. For this reason, these installation and operating instructions must be read, without fail, by the service technician and the responsible qualified personnel/operator before installation and commissioning.

It is not only the general safety instructions listed under the main point "Safety" that must be adhered to but also the special safety instructions that are marked by danger symbols and included under the following main points.

### 2.1 Symbols and signal words in the operating instructions

Symbols:

General danger symbol



Danger due to electrical voltage



NOTICE

Signal words:

DANGER!

Acutely dangerous situation.

Non-observance results in death or the most serious of injuries.

WARNING!

The user can suffer (serious) injuries. "Warning" implies that (serious) injury to persons is probable if this information is disregarded.

#### **CAUTION!**

There is a risk of damaging the pump/unit.
"Caution" implies that damage to the product is likely if this information is disregarded.
NOTICE:

Useful information on handling the product. It draws attention to possible problems. Information that appears directly on the product, such as:

- · Rotation/direction of flow symbol,
- · Identifiers for connections,
- · Rating plate, and
- Warning stickers
  must be strictly complied with and kept in a fully
  legible condition.

### 2.2 Personnel qualifications

The installation, operation and maintenance personnel must have the appropriate qualifications for this work. Area of responsibility, terms of reference and monitoring of the personnel are to be ensured by the operator. If the personnel are not in possession of the necessary knowledge, they are to be trained and instructed. This can be carried out, if necessary, by the product manufacturer at the operator's request.

### 2.3 Danger in the event of non-observance of the safety instructions

Non-observance of the safety instructions can result in the risk of injury to persons and damage to the environment and the product/unit.

Non-observance of the safety instructions will lead to the loss of any claims to damages.

In particular, non-observance can, for example, result in the following risks:

- Danger to persons due to electrical, mechanical and bacteriological factors,
- Damage to the environment due to leakage of hazardous materials,
- Material damage,
- Failure of important product/unit functions,
- Failure of required maintenance and repair procedures

### 2.4 Safety consciousness on the job

The safety instructions included in these installation and operating instructions, the existing national regulations for accident prevention, together with any operator's internal working, operating and safety regulations are to be complied with.

### 2.5 Safety instructions for the operator

This device is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the device.

- If hot or cold components on the product/unit lead to hazards, measures must be taken by the customer to prevent them from being touched.
- Guards for moving components (such as the coupling) must not be removed whilst the product is in operation.
- Leakages (e.g. from the shaft seals) of hazardous fluids (which are explosive, toxic or hot) must be led away so that no danger to persons or to the environment arises. National statutory provisions are to be complied with.
- Highly flammable materials should always be kept a safe distance from the product.
- Danger from electrical current must be eliminated. Local directives or general directives [e.g. IEC, VDE etc.] and instructions from local energy supply companies must be adhered to.

### 2.6 Safety instructions for installation and maintenance work

The operator must ensure that all installation and maintenance work is carried out by authorised and qualified personnel who have sufficiently familiarised themselves with the installation and operating instructions by studying them in detail. Work on the product/unit must only be carried out when at a standstill. The procedure described in the installation and operating instructions for shutting down the product/unit must be strictly observed.

Immediately upon completing work, all safety and protective devices must be put back in position and/or recommissioned.

### 2.7 Unauthorised modification and manufacture of spare parts

Unauthorised modification and manufacture of spare parts will impair the safety of the product/personnel and void the manufacturer's declarations regarding safety.

Modifications to the product are only permissible following consultation with the manufacturer. Genuine spare parts and accessories authorised by the manufacturer ensure safety. If other parts are used, the manufacturer is no longer liable for any consequences which arise from this.

### 2.8 Improper use

8

The operational reliability of the supplied product is only guaranteed for intended use in accordance with section 4 of the installation and operating instructions. The limit values must on no account fall below or exceed those values specified in the catalogue/data sheet.

### 3 Transport and temporary storage

The pressure-boosting system is supplied on a pallet (see examples Fig. 12), on transport boards or in a crate and is film-wrapped to protect it against moisture and dust. Transport and storage instructions applied to the packaging must be observed.



CAUTION! Risk of property damage!
Use approved lifting gear (Fig. 12) to transport
the system. Ensure the stability of the load
since, with this particular pump design, the centre of gravity is shifted to the top (top-heavy).
Connect transport slings or ropes to the transport eyes provided (see Fig. 1a, 1b, 1c, 12 item 13) or around the base frame. The pipes are
not suitable to withstand loads and should not
be used to secure loads in transit.



# CAUTION! Risk of damage! Loading of the pipes in transit can result in leaks! NOTICE!

Where systems are fitted with casings it is recommended that these are removed using the lifting gear before transport, and are refitted after all installation and set-up work has been completed (see Fig. 11a and 11b).

The transport dimensions, weights and necessary passageways and transport areas of the system can be taken from the supplied installation plan or other documentation



## CAUTION! Risk of detriment or damage! The system must be protected by means of suitable measures against moisture, frost and heat and also mechanical damage!

When receiving and unpacking the pressure-boosting system and the supplied accessories, first check the packaging for damage.

If damage is found which may have been caused by the system having fallen or similar impacts:

- Check the pressure-boosting system and accessories for possible damage.
- Inform the delivery company (forwarding agent) or our customer service, even if you do not find any obvious damage to the system or its accessories.

After removing the packaging, store or install the system according to the described installation conditions (see section titled Installation).

### 4 Intended use

Wilo pressure-boosting systems in the SiBoost Smart series are designed for pressure boosting and maintaining pressure in water supply systems.

They are used in:

- Drinking water supply systems, primarily in highrise apartments, hospitals, offices and industrial buildings, the structure, function and requirements of which comply with the following standards, guidelines and directives:
  - DIN 1988 (for Germany)
  - DIN 2000 (for Germany)
  - EU Directive 98/83/EC
  - Drinking Water Ordinance TrinkwV2001 (for Germany)
  - DVGW directives (for Germany)
- Industrial water supply and cooling systems
- Fire water and supply systems for local use
- Irrigation and sprinkling installations
   Make sure that the fluid to be pumped in the system will not corrode the materials used in the system either chemically or mechanically and that it does not contain any abrasive or long-fibre constituents.

Automatically controlled pressure-boosting systems are supplied from the public drinking water supply network either directly (connected directly) or indirectly (connected indirectly) via a break tank. These break tanks are closed but are not pressurised, i.e. they are under only atmospheric pressure.

### 5 Product information

### 5.1 Type key

Example:	Wilo-SiBoost Smart-2 Helix V 605
Wilo	Brand name
SiBoost	Product family: pressure-boosting systems (System Intelligence Booster)
Smart	Series designation
2	Number of pumps
Helix	Pump series reference (see attached pump documentation)
V	Pump design, vertical standard version
6	Rated flow rate Q [m <sup>3</sup> /h] (2-pole - 50 Hz version)
05	Number of pump stages

Example:	Wilo-SiBoost Smart-2 Helix V 604/380-60
Wilo	Brand name
SiBoost	Product family: pressure-boosting systems (System Intelligence Booster)
Smart	Series designation
2	Number of pumps
Helix	Pump series reference (see attached pump documentation)

Wilo-SiBoost Smart-2 Helix V 604/380-60
Pump design, vertical standard version
Rated flow rate Q [m <sup>3</sup> /h] (2-pole – 60 Hz version)
Number of pump stages
Mains rated voltage 380 V (3~)
Frequency, in this case 60 Hz

Example:	Wilo-SiBoost Smart FC-3 Helix V 1007
Wilo	Brand name
SiBoost	Product family: pressure-boosting systems (System Intelligence Booster)
Smart	Series designation
FC	With built-in frequency converter in the control device
3	Number of pumps
Helix	Pump series reference (see attached pump documentation)
٧	Pump design, vertical standard version
10	Rated flow rate Q [m <sup>3</sup> /h] (2-pole - 50 Hz version)
07	Number of pump stages

Example:	Wilo-SiBoost Smart-4 Helix VE 1603
Wilo	Brand name
SiBoost	Product family: pressure-boosting systems
Smart	Series designation
4	Number of pumps
Helix	Pump series reference (see attached pump documentation)
VE	Pump design, vertical electronic version (with frequency converter)
16	Rated flow rate Q [m <sup>3</sup> /h] (2-pole - 50 Hz or 60 Hz version)
03	Number of pump stages

Example:	Wilo-SiBoost Smart-4 Helix EXCEL 1005
Wilo	Brand name
SiBoost	Product family: pressure-boosting systems
Smart	Series designation
4	Number of pumps
Helix	Pump series reference (see attached pump documentation)
EXCEL	Pump design, vertical electronic version (high- efficiency motor with frequency converter)
10	Rated flow rate Q [m <sup>3</sup> /h] (2-pole - 50 Hz or 60 Hz version)
05	Number of pump stages

Example:	Wilo-SiBoost Smart-2 MVISE 404
Wilo	Brand name
SiBoost	Product family: pressure-boosting systems (System Intelligence Booster)
Smart	Series designation
2	Number of pumps
MVISE	Pump series reference (see attached pump documentation)
4	Rated flow rate Q [m <sup>3</sup> /h] (2-pole - 50 Hz version)
04	Number of pump stages

Max. volume flow	See catalogue/data sheet
Max. delivery head	See catalogue/data sheet
Speed	2800 – 2900 rpm (fixed speed) Helix V 900 – 3600 rpm (variable speed) Helix VE, MVISE
	500 – 3600 rpm (variable speed) Helix VE, MVISE
	3500 rpm (fixed speed) Helix V, 60 Hz
Mains voltage	3~ 400 V ±10 % V (L1, L2, L3, PE)
<b>.</b>	3~ 380 V ±10 % V (L1, L2, L3, PE) 60 Hz version
Rated current	See rating plate
Frequency	50 Hz (Helix V, special version: 60 Hz)
	50/60 Hz (Helix VE, Helix EXCEL)
Electrical connection	See installation and operating instructions and circuit diagram of the
	control device
Insulation class	F
Protection class	IP54 (HELIX V; VE; EXCEL, etc.)/IP44 (MVISE)
Power consumption P1	See rating plate of pump/motor
Power consumption P2 Nominal diameters	See rating plate of pump/motor
Connection	R 1½/R 1½
Suction/pressure pipe	(2 Helix VE 2)
/ L L.L.	(2MVISE 2)
	(2 Helix V/VE/EXCEL 4)
	(3 Helix VE 2)
	(3 Helix V 4)
	(2 Helix V 4(60 Hz))
	R 2/R 2
	(2 Helix V/VE/EXCEL 6)
	(2MVISE 4)
	(3MVISE 2)
	(3 Helix VE/EXCEL 4) (4MVISE 2)
	(4 Helix VE 2)
	(4 Helix V 4)
	(2 Helix V 6(60 Hz))
	(3 Helix V 4(60 Hz))
	R 2½/R 2½
	(2MVISE 8)
	(2 Helix V/VE/EXCEL 10)
	(2 Helix V 16)
	(3MVISE 4)
	(3 Helix V/VE/EXCEL 6)
	(3 Helix V/VE/EXCEL 10)
	(4MVISE 4)
	(4 Helix VE/EXCEL 4) (4 Helix V/VE/EXCEL 6)
	(4 Helix V/VE/EXCEL 6) (2 Helix V 10(60 Hz))
	(2 Helix V 10(60 Hz))
	(3 Helix V 10(60 Hz))
	(4 Helix V 4(60 Hz))
	(4 Helix V 6(60 Hz))
	R 3/R 3
	(2 Helix VE/EXCEL 16)
	(2 Helix V/VE/EXCEL 22)
	(3MVISE 8)
	(3 Helix V 16)
	(4MVISE 8)
	(4 Helix V/VE/EXCEL 10)
	(2 Helix V 16(60 Hz)) (4 Helix V 10(60 Hz))

Connection Suction/pressure pipe	DN 100/ DN 100 (2 Helix V/VE/EXCEL 36) (3 Helix VE/EXCEL 16) (3 Helix V/VE/EXCEL 22) (4 Helix V/VE/EXCEL 16) (3 Helix V 16(60 Hz)) (4 Helix V 16(60 Hz))
	DN 125/DN 125 (2 Helix V/VE/EXCEL 52) (3 Helix V/VE/EXCEL 36) (4 Helix V/VE/EXCEL 22)
	DN 150/ DN 150 (3 Helix V/VE/EXCEL 52) (4 Helix V/VE/EXCEL 36)
	DN 200/ DN 200 (4 Helix V/VE/EXCEL 52)
	(Subject to change without prior notice / see also supplied installation plan)
Permitted ambient temperature	5 °C to 40 °C
Permissible fluids	Pure water without settling sediments
Permissible fluid temperature	3 °C to 50 °C (deviating values on request)
Max. permitted operating pressure	On the pressure side 16 bar (see rating plate)
Max. permissible inlet pressure	Indirect connection (but max. 6 bar)
Further data	
Diaphragm pressure vessel	8 L

### 5.3 Scope of delivery

- Pressure-boosting system
- Installation and operating instructions for the pressure-boosting system
- Installation and operating instructions for the pumps
- Installation and operating instructions for the control device
- · Factory test report
- Installation plan if applicable
- Electrical circuit diagram if applicable
- Installation and operating instructions for the frequency converter if applicable
- Supplementary sheet with the factory setting of the frequency converter if applicable
- Installation and operating instructions for the signal transmitter if applicable
- · Spare parts list if applicable

### 5.4 Accessories

Accessories must be ordered separately as required. The accessories from the Wilo range include the following:

- Open break tank (example in Fig. 13a)
- Larger diaphragm pressure vessel (on the suction or discharge side)
- Safety valve
- Dry-running protection system:
  - For systems with frequency control on every pump (SCe): For operation with supply pressure, a supply pressure sensor is fitted on the suction side as standard that functions as a low-water cut-out switchgear (Fig. 6d or 6e).
  - On systems without frequency control but with supply pressure (inlet mode, supply pressure of at least 1 bar), a separate assembly is ready fitted as a dry-running protection (WMS) (Fig. 6a and 6c) if it is contained in the order scope.
  - · Float switch
  - Low-water warning electrodes with level control relay
  - Electrodes for tank operation (special accessories on request)
- Flexible connection pipes (Fig. 10 B)
- Compensators (Fig. 9 B)
- Threaded flanges and caps (Fig. 9 and 10 D)
- Sound-insulating unit casing (special accessories on request)

### 6 Description of the product and accessories

### 6.1 General description

The Wilo SiBoost Smart pressure-boosting system is supplied ready for connection as a compact unit with built-in controls. It consists of 2 to 4 non self-priming multistage vertical high-pressure centrifugal pumps which are supplied completely piped to each other and mounted on a common base frame. The only connections that have to be made are for the inlet and pressure pipes and the electrical mains connection. It may also be necessary to install the supplied accessories ordered separately.

The pressure-boosting system with non selfpriming pumps can be connected both indirectly (Fig. 8 - system separation by a non-pressurised water break tank) and directly (Fig. 7 - connection without separation of the system) to the water supply mains. Detailed instructions for the pump type used can be found in the attached installation and operating instructions for the pump. Observe the relevant, applicable regulations and standards when using the system for drinking water supply and/or fire extinguishing supply. The system must be operated and maintained in accordance with the relevant instructions (in Germany according to DIN 1988 (DVGW)) so that the operational reliability of the water supply is permanently guaranteed and neither the public water supply nor other consumption installations are detrimentally affected. The respective applicable regulations or standards (see section 1.1) on the connection and type of connection to public water supply networks are to be observed. They may be supplemented by regulations of the water supply companies (WVU) or the responsible fire protection authority. In addition, the local conditions (e.g. a supply pressure that is too high or fluctuating considerably and which might require the installation of a pressure reducer) must also be observed.

### 6.2 Components of the pressure-boosting system

The complete system is made up of various main components. The scope of delivery includes separate installation and operating instructions for the relevant operating parts/components (see also the installation plan provided).

### Mechanical and hydraulic system components (Fig. 1a, 1b, 1c and 1d):

The compact unit is mounted on a base frame with vibration absorbers (3). It consists of a group of 2 to 4 high-pressure multistage centrifugal pumps (1), which are combined by means of an inlet manifold pipe (4) and a pressure collecting pipe (5) to form a complete system. Each pump is fitted with a (6) shut-off valve on the intake side, a (7) shut-off device on the pressure side and a non-return valve (8) on the pressure side. A module with isolation valves is fitted on the pressure collecting pipe, which contains a

pressure sensor (12) and pressure gauge (11) (see also Fig. 2a and 2b).

For systems with pumps of the MVISE, Helix V and Helix VE series, an optional 8-litre diaphragm pressure vessel (9) with a throughflow fitting (10) (for throughflow according to DIN 4807 – part 5) (see also Fig. 3) can be fitted to the pressure collecting pipe (5). For systems with pumps of the Helix EXCEL series an optional kit with an 8-litre diaphragm pressure vessel is fitted (see Fig. 5).

On systems with frequency control is fitted to every pump (SCe) as standard, the inlet collecting pipe is also fitted with an assembly that can be shut off with an additional pressure transmitters (12) and pressure gauge (11) (see Fig. 6d and 6e).

For systems without frequency control, an assembly for a **low-water cut-out switchgear (WMS)** (14) can optionally be fitted or mounted to every pump at a later date at the inlet collecting pipe (see Fig. 6a and 6c).

The **control device (2)** is mounted directly on the base frame and ready–wired to the electrical components of the system. In the case of larger systems, the control device is accommodated in a separate free–standing cabinet (BM) and the electrical components are pre–wired to the corresponding connection cable. For the separate freestanding cabinet (BM), the final wiring is done by the customer (see section 7.3 and the documentation included with the control device). The present installation and operating instructions contain only a general description of the complete system.

**Systems with Helix EXCEL series pumps** (except 52 series pumps) are additionally equipped with a unit casing (Fig. 1c, 15a and 15b) around the valves and manifold.

High-pressure multistage centrifugal pumps (1): Different types of high-pressure multistage centrifugal pumps are installed in the pressure-boosting system depending on the application and the performance parameters required. Their number can vary from 2 to 4 pumps. Pumps with built-in frequency converters (MVISE, Helix VE or Helix EXCEL) or without built-in frequency converters (Helix V) are used. The attached installation and operating instructions provide information on the pumps.

### Control device (2):

The SC series control device is used to control and regulate the SiBoost Smart pressure–boosting system. The size and components of the control device may vary depending on the design and performance parameters of the pumps. The attached installation and operating instructions, and the corresponding circuit diagram provide information on the control device installed in this pressure–boosting system.

### Pressure diaphragm pressure vessel kit (Fig. 3 or Fig. 5):

 Diaphragm pressure vessel (9) with flow-through fixture (10)

Pressure sensor kit on the pressure side (Fig. 2a and 2b)/for systems with frequency control of every pump (SCe) also on the intake side (Fig. 6d and 6e):

- Pressure gauge (11)
- Pressure sensor (12)
- Electrical connection for pressure sensor (12b)
- Draining/venting (16)
- Stop valve (17)

### 6.3 Function of the pressure-boosting system

SiBoost Smart series Wilo pressure-boosting systems are fitted as standard with non self-priming high-pressure multistage centrifugal pumps with or without built-in frequency converters. These are supplied with water via the inlet collecting pipe.

Where self-priming pumps are used for special versions, or generally in the case of suction from lower-lying tanks, a separate vacuum-proof and pressure-resistant suction line with a foot valve must be installed for each pump. The line must rise continuously from the tank to the system. The pumps increase the pressure and pump the water to the consumer via the pressure collecting pipe. To do this, they are switched on and off or controlled depending on the pressure. The pressure sensor continuously measures the actual pressure value, converts it into a current signal and transmits it to the control device.

Depending on the requirement and the control mode, the control device switches the pumps on, switches them in, or switches them off. If pumps with built-in frequency converters are used, the speed of one or more of the pumps is changed until the control parameter settings are achieved. (The control modes and control processes are described in detail in the greater detail in the control device's installation and operating instructions.)

The total delivery volume of the system is distributed over several pumps. This has the significant advantage that the system output is adapted very precisely to the actual demand and the pumps are operated in the most favourable performance range in each case. This design delivers a high level of efficiency and an economical energy consumption for the system.

The first pump that starts up is called the base-load pump. The remaining pumps needed to reach the system operating point are called peak-load pump(s). If the system is configured to supply drinking water according to DIN 1988, one pump must be designated as a standby pump, i.e. at maximum extraction, one pump is always decommissioned or on stand-by.

To ensure that all the pumps are used equally, the control unit cycles the pumps continuously, i.e. the order of switching on and the allocation of the base load/peak load or standby pump functions change regularly.

The diaphragm pressure vessel installed (total capacity of approx. 8 litres) exercises a certain buffer effect on the pressure sensor on the pressure side and prevents oscillation of the control when switching the system on and off. It also guarantees low water extraction (e.g. for smallest leakage) from the storage volume at hand without switching on the base-load pump. This reduces the pumps' switching frequency and stabilises the operating status of the pressure-boosting system.



### **CAUTION!** Risk of damage!

# To protect the mechanical seal or plain bearings, do not allow the pumps to run dry. Dry running can lead to the pump developing leaks!

On systems with frequency control of every single pump (SCe), the pressure sensor on the intake side monitors the supply pressure and transmits this as a current signal to the control device. If the supply pressure is too low, the system detects a fault and the pumps are stopped. (For a more detailed description, see the installation and operating instructions for the control device).

For systems without frequency control of every pump (SC and SC-FC), various kits are offered as accessories for direct connection to the public water mains as protection against low water level (WMS) (14) (Fig. 6a and 6b). Each kit incorporates a built-in pressure switch (22). This pressure switch monitors the supply pressure and if the pressure is low it sends a switching signal to the control device.

An installation point for this purpose is provided as standard at the inlet collecting pipe.

In the case of an indirect connection (system separation by non-pressurised break tank), a level-dependent signal transmitter must be provided and installed in the break tank as a dry-running protection device. If a Wilo break tank is installed (as in Fig. 13a) a float switch is already included in the scope of delivery (see Fig. 13b).

For existing on-site tanks, you will find various signal transmitters in the Wilo range that can be retrofitted (e.g. float switch WA65 or low water warning electrodes with level relay).



### WARNING! Health hazard!

Only materials that have no adverse effects on the quality of the water may be used for drinking water systems!

### 6.4 Noise

Pressure-boosting systems are supplied with different pump types and a variable number of pumps, as listed under point 5.1. No specific overall noise level can therefore be listed here for all variants of pressure-boosting systems.

In the following overview, pumps of the standard series MVI/Helix V up to a maximum motor power of 37 kW are taken into account without frequency converters:

		Rated power (kW)									
		0.37	0.55	0.75	1.1	1.5	2.2	3	4	5.5	7.5
sure	1 pump	56	57	58	59	60	63	66	68	70	70
sound-pressure (*) n [dB(A)]	2 pumps	59	60	61	62	63	66	70	71	73	73
	3 pumps	61	62	63	64	65	66	72	73	75	75
Max. level Lpa ir	4 pumps	62	63	64	65	66	69	73	74	76	76

<sup>(\*)</sup> Values for 50 Hz (fixed speed) with tolerance of +3 dB(A) Lpa = workplace-related emission level in dB(A)

						Rated power (kW)		
		9	11	15	18.5	22	30	37
sound-pressure (*) n [dB(A)]	1 pump	70	71	71	72	74	75	80 LWA = 91 dB(A)
	2 pumps	73	74	74	75	77	78	83 LWA = 94 dB(A)
	3 pumps	75	76	76	77	79	80 LWA = 91 dB(A)	85 LWA = 96 dB(A)
Max. level Lpa ir	4 pumps	76	77	77	78	80 LWA = 91 dB(A)	81 LWA = 92 dB(A)	86 LWA = 97 dB(A)

<sup>(\*)</sup> Values for 50 Hz (fixed speed) with tolerance of +3 dB(A) Lpa = workplace-related emission level in dB(A) LWA = Sound-pressure level in dB(A) indicated from Lpa = 80 dB(A)

In the following overview, pumps of the standard series MVIE Helix VE up to a maximum motor

power of 22 kW are taken into account with frequency converters:

		Rated power (kW)						
		0.55	0.75	1.1	1.5	2.2	3	4
ressure level	1 pump	66	68	70	70	70	71	71
	2 pumps	69	71	73	73	73	74	74
수(*) 분	3 pumps	71	73	75	75	75	76	76
Sound- max. (* Lpa in	4 pumps	72	74	76	76	76	77	77

<sup>(\*\*)</sup> Values for 60 Hz (variable speed) with tolerance of +3 dB(A) Lpa = workplace-related emission level in dB(A)

				Ra	ted power (kW)		
		5.5	7.5	11	15	18.5	22
level	1 pump	72	72	78	78	81 LWA = 92 dB(A)	81 LWA = 92 dB(A)
-pressure *) .dB(A)]	2 pumps	75	75	81 LWA = 92 dB(A)	81 LWA = 92 dB(A)	84 LWA = 95 dB(A)	84 LWA = 95 dB(A)
	3 pumps	77	77	83 LWA = 94 dB(A)	83 LWA = 94 dB(A)	86 LWA = 97 dB(A)	86 LWA = 97 dB(A)
Sound- max. (* Lpa in [	4 pumps	78	78	84 LWA = 95 dB(A)	84 LWA = 95 dB(A)	87 LWA = 98 dB(A)	87 LWA = 98 dB(A)

<sup>(\*\*)</sup> Values for 60 Hz (fixed speed) with tolerance of +3 dB(A)

Lpa = workplace-related emission level in dB(A) LWA = Sound-pressure level in dB(A) indicated from Lpa = 80 dB(A)

In the following overview, pumps of the standard series Helix EXCEL up to a maximum motor power

of 7.5 kW are taken into account **with** frequency converters:

		Rated power (kW)						
		1.1	2.2	3.2	4.2	5.5	6.5	7.5
d-pressure level (**) n [dB(A)]	1 pump	70	70	71	71	72	72	72
	2 pumps	73	73	74	74	75	75	75
	3 pumps	75	75	76	76	77	77	77
Soun max. Lpa ir	4 pumps	76	76	77	77	78	78	78

<sup>(\*\*)</sup> Values for 60 Hz (variable speed) with tolerance of +3 dB(A) Lpa = workplace-related emission level in dB(A)

The following overview takes into account standard series MVISE pumps:

		MVISE pump						
		206	210	404	406	410	803	806
level	1 pump	48	50	50	50	53	53	55
E E	2 pumps	51	53	53	53	56	56	58
후(*) 원	3 pumps	53	55	55	55	58	58	60
Sound max. (* Lpa in	4 pumps	54	56	56	56	59	59	61

<sup>(\*\*)</sup> Values for 50 Hz (variable speed) with tolerance of +3 dB(A) Lpa = workplace-related emission level in dB(A)

The actual rated power of the delivered pumps can be seen on the rating plate on the motor. For motor powers not listed here and/or other pump series, see the individual pump noise value from the installation and operating instructions

for the pumps or from the catalogue information on the pumps. With the following procedure, it is possible to approximate the overall noise level of the complete system using the noise value for a single pump of the type supplied.

Calculation		
Single pump		dB(A)
2 pumps, total	+3	dB(A) (tolerance +0.5)
3 pumps, total	+4.5	dB(A) (tolerance +1)
4 pumps, total	+6	dB(A) (tolerance +1.5)
Overall noise level =		dB(A)

Example (pressure-boosting s	ystem with 4 pumps)			
Single pump	74	dB(A)		
4 pumps, total	+6	dB(A) (tolerance +3)		
Overall noise level =		dB(A)		



WARNING! Health hazard! In the event of sound-pressure levels of above 80 dB(A), the operating personnel and persons who are nearby must wear suitable hearing protection!

### 7 Setup/installation

#### 7.1 Installation site

- The pressure-boosting system is installed in the technical control room or in a dry, well ventilated and frost-proof, separate room that can be locked (e.g. as required by DIN 1988).
- Adequately dimensioned floor drainage (drain connection or similar) must be provided in the installation room.
- No harmful gases may enter the room or be present there.
- Plan adequate space for maintenance work. The main dimensions can be found in the supplied installation plan. The system should be freely accessible from at least two sides.
- To open the flap of the control device (on the left when viewed from the operating part) and for maintenance work in the control device, make sure there is sufficient freedom of movement (at least 1000 mm – cf. Fig. 14).
- The installation surface must be horizontal and flat. A slight adjustment in height of the vibration absorber in the base frame may be necessary to achieve stabilisation. If this is necessary, undo the counter nuts and unscrew the respective vibration absorber slightly. Then re-tighten the counter nuts
- The system is designed for a maximum ambient temperature of 0 °C to 40 °C at a relative humidity of 50 %.
- Installation and operation in the vicinity of living rooms and bedrooms is not recommended.
- To avoid the transmission of structure-borne noise and to ensure a stress-free connection to upstream and downstream pipes, compensators (Fig. 9 – B) with extension limiters or flexible connection pipe (Fig. 10 – B) should be used!

### 7.2 Installation

### 7.2.1 Foundation/bearing surface

The pressure–boosting system is designed for installation on a flat concrete floor. The base frame is mounted on height–adjustable vibration absorbers as means of insulation against structure–borne noise.



### NOTICE!

For transport reasons, the vibration absorbers may not be installed upon delivery. Before installing the pressure-boosting system, check that all of the vibration absorbers are fitted and locked by threaded nuts (see also Fig. 9).

Please note:

If the customer also wants to secure the installation to the floor, suitable measures must be taken to avoid structure-borne noise transmission.

### 7.2.2 Hydraulic connection and pipes

When connecting to the public drinking water mains, the requirements of the local water supply company must be met.

The installation must not be connected until all the welding and soldering work and the necessary flushing and, if necessary, disinfecting of the pipe system and the pressure–boosting system installation has been done (see 7.2.3).

The customer's pipes must be installed without tension. Compensators with extension limiters or flexible connection pipes are recommended for this purpose in order to avoid stress at the pipe connections and minimise the transmission of system vibrations to the building installation. In order to prevent the transmission of structureborne noise to the building, do not secure the pipe clamps to the pressure-boosting system pipework (for example, see Fig. 9, 10 - C). The connection is made either on the right or left of the system, depending on the site conditions. It may be necessary to move blind flanges or threaded caps that are already fitted. The flow resistance of the suction line must be kept as low as possible (i.e. short pipe, few elbows and sufficiently large shut-off valves), otherwise the protection against low water level may suffer severe pressure losses in the event of high volume flows. (Observe the NPSH of the pump and avoid pressure losses and cavitation.)



### NOTICE!

Where systems are fitted with casings it is recommended that these are removed before connecting the system and are refitted after all installation and set-up work has been completed (see Fig. 11a and 11b).

### 7.2.3 Hygiene (TrinkwV 2001)

The supplied pressure-boosting system meets the standards of current technology and in particular satisfies DIN 1988. It has been checked at the factory to make sure it functions correctly. Please remember that when used in the drinking water applications, the complete drinking water supply has to be handed over to the operator in a perfect state of hygiene.

Also observe the corresponding specifications in DIN 1988 Part 2 Section 11.2 and the comments on the DIN. According to TwVO § 5. Para. 4, this also includes microbiological requirements, flushing if necessary and also disinfecting in some circumstances. The limit values to be observed can be taken from TwVO § 5.



WARNING! Contaminated drinking water is a health hazard!

Flushing the pipes and system reduces the risk of impairing the quality of the drinking water!

### The water must be completely replaced after a long system standstill.

For the simple flushing of the system, we recommend the installation of a T-connector on the end pressure side of the pressure-boosting system (if there is a diaphragm pressure vessel on the pressure side, immediately downstream of it) upstream of the next shut-off device. Its branch, provided with a shut-off device, drains into the waste water system during the flushing process and has to be dimensioned according to the maximum volume flow of a single pump (see Fig. 7 and 8, item 28). If it is not possible to achieve free drainage, the requirements of DIN 1988 T5 must be observed when connecting a hose, for example.

### 7.2.4 Protection against dry running/low water level (accessory)

### Fitting dry-running protection

- Direct connection to the public water mains:
   For systems with frequency control for every pump (SCe), a kit with a pressure sensor is already installed on the intake side. It monitors the supply pressure accordingly and transmits this as a current signal to the control device. In this case, no additional accessories are necessary!
   On systems without frequency control of every pump (SCe and SC-FC), screw the protection against low water level kit (WMS) into the connection port provided on the suction manifold pipe and seal (if retrofitting) and make the electrical connection in the control device according to the installation and operating instructions and the control unit circuit diagram (Fig. 6a and 6c).
- In the event of an indirect connection, i.e. for operation with tanks provided by the customer:
   Fit the float switch in the tank so that if the water level drops to approximately 100 mm above the draw-off connection, the "low water" switching signal is transmitted. (If break tanks from the Wilo range are used, a float switch is already installed (Fig. 13a and 13b).)
- Alternative: install 3 submersible electrodes in the break tank. The arrangement must be performed as follows: a first electrode should be positioned as an earth electrode just above the base of the tank (must always be submerged), for the lower switching level (low water). A second electrode placed approximately 100 mm above the drawoff connection. For the upper switching level (low water rescinded) a third electrode attached at least 150 mm above the lower electrode. Connect the wiring to the control device according to the installation and operating instructions and circuit diagram of the control device.

### 7.2.5 Diaphragm pressure vessel (accessory)

For transportation and hygienic reasons, the diaphragm pressure vessel (8 litre) – which is part of the scope of delivery – may be delivered unmounted as an accessories kit. The diaphragm pressure vessel must be mounted on the throughflow fitting before commissioning (see Fig. 2a and 3).



#### NOTICE

Make sure the throughflow fitting is not twisted. The fitting is installed correctly when the drain valve (see also Fig. 3, B) or the flow direction arrows printed on it are parallel to the manifold pipe.

For systems with pumps of the Helix EXCEL series (with unit casing) an optional kit with a diaphragm pressure vessel is included in scope of delivery. If an additional larger diaphragm pressure vessel has to be installed, observe the corresponding installation and operating instructions.

A throughflow diaphragm pressure vessel according to DIN 4807 must be installed for drinking water installations. When installing a diaphragm expansion tank, also make sure there is enough room for maintenance or replacement work.



Diaphragm pressure vessels require regular testing according to the directive 97/23/EC (in Germany, also take into account the Operating Safety Ordinance §§ 15(5) and 17 as well as Annex 5).

Shut-off devices must be provided upstream and downstream of the vessel for tests and inspection and maintenance work on the piping. To prevent system downtimes, connections for a bypass can be provided upstream and downstream of the diaphragm pressure vessel. Such a bypass (as for example in the diagram Fig. 7 and 8 item 33) must be completely removed after completion of the work, so as to avoid stagnation of the water! Special maintenance and test instructions can be taken from the installation and operating instructions for the diaphragm pressure vessel concerned.

The system conditions and pumping data of the system must be taken into account when selecting the size of the diaphragm pressure vessel. When doing so, ensure there is sufficient flow through the diaphragm pressure vessel. The maximum volume flow of the pressure–boosting system must not exceed the maximum permissible volume flow of the diaphragm pressure vessel connection (see table 1 or the specifications on the rating plate, and the installation and operating instructions for the tank).

Nominal diameter	DN 20	DN 25	DN 32	DN 50	DN 65	DN 80	DN 100
Connection	(Rp ¾")	(Rp 1")	(Rp 1¼")	Flange	Flange	Flange	Flange
Max. volume flow (m <sup>3</sup> /h)	2.5	4.2	7.2	15	27	36	56

Table 1

### 7.2.6 Safety valve (accessory)

A component-tested safety valve must be installed on the discharge side if the sum of the maximum possible supply pressure and the maximum delivery pressure of the pressure-boosting system may exceed the permissible operating pressure of an installed system component. The safety valve must be designed so that it will drain off the volume flow occurring in the pressureboosting system when the positive operating pressure is 1.1-times the admissible level (dimensioning data are given in the data sheets/pump characteristic curves of the pressure-boosting system). The outflowing water current must be safely drained off. The corresponding installation and operating instructions and the relevant provisions must be observed for the installation of the safety valve.

### 7.2.7 Non-pressurised break tank (accessory)

To connect the pressure–boosting system indirectly to the public drinking water mains, it must be installed together with a non–pressurised break tank according to DIN 1988. The same rules apply to the installation of the break tank as to the pressure–boosting system (see 7.1). The entire base of the tank must be in contact with a solid bearing surface.

The maximum volume of the tank concerned must be considered when dimensioning the bearing capacity of the bearing surface. When installing, make sure there is sufficient space for inspection work (at least 600 mm above the tank and 1000 mm on the connection sides). The tank must not slant when full, because an uneven load can cause destruction.

The non-pressurised (i.e. under atmospheric pressure) closed PE tank which we supply as an accessory must be installed according to the transport and installation instructions supplied with the tank.

In general, the following procedure applies: Connect the tank without mechanical tension before commissioning. This means that the connection must be made using flexible components, like expansion joints or hoses.

The tank overflow must be connected according to the applicable regulations (DIN 1988/T3 or 1988–300 in Germany).

Take suitable measures to prevent heat transmission through the connection lines. PE tanks of the Wilo range are only designed to accommodate clean water. The maximum temperature of the water must not exceed 50 °C (see also the tank documentation).



CAUTION! Risk of property damage!
The tanks are statically designed for their nominal capacity. Subsequent changes can affect the static forces and cause impermissible deformations or even destruction of the tank.

The electrical wiring (protection against low water level) to the system's control device must also be connected before the pressure–boosting system is commissioned (see the details in the installation and operating instructions for the control device). NOTICE!





Before filling the tank, clean it and flush it!
CAUTION! Health hazard and risk of damage!
You must not walk on plastic tanks. Walking on
the cover or subjecting it to loads can cause
accidents resulting in damage.

### 7.2.8 Compensators (accessories)

For stress-free installation of the pressureboosting system, connect the pipes using expansion joints (Fig. 9 - B). The compensators must be equipped with a structure-borne noise-insulating extension limiter to absorb the reaction forces that occur. The expansion joints must be installed stress-free in the pipes. No alignment errors or pipe displacement must be compensated for with expansion joints. When installing, the screws must be tightened uniformly, working across diagonals. The ends of the screws must not project beyond the flange. If welding work is done nearby, the expansion joints must be covered for protection (sparks, radiated heat). The rubber parts of expansion joints must not be painted and must be protected from oil. The expansion joints must be accessible for inspection within the system at any time and must therefore not be covered by the pipe insulation.



### NOTICE!

Expansion joints are subject to wear. It is necessary to regularly check for cracks or blisters, exposed fabric or other defects (see recommendations in DIN 1988).

### 7.2.9 Flexible connection pipes (accessory)

In the case of pipes with threaded connections, flexible connection pipes can be used for stressfree installation of the pressure-boosting system and in the event of slight pipe displacement (Fig. 10 - B). The flexible connection pipes from the Wilo range consist of a high quality stainless steel corrugated hose, sheathed with stainless steel braiding. A flat-sealing stainless steel screwed connection with a female thread is provided at one end for installation on the pressureboosting system. A male pipe thread is provided at the other end to connect to further pipework. Depending on the size, certain maximum permissible deformation limits are to be met (see table 2 and Fig. 10). Flexible connection pipes are not suitable for absorbing axial vibrations and compensating the corresponding movements. A suitable tool must be used to prevent kinking or twisting during the installation. In the event of angular displacement of the pipes, it is necessary to fixate the system to the floor, taking into account suitable measures to reduce the structure-borne noise.

The flexible connection pipes in the system must be accessible for inspection at any time and must therefore not be covered by the pipe insulation.

Nominal diameter, Connection	Thread Screwed connection	Conical Male thread	Max. bend radius RB in mm	Max. bend angle BW in °
DN 40	Rp 1½"	R 1½"	260	60
DN 50	Rp 2"	R 2"	300	50
DN 65	Rp 2½"	R 2½"	370	40

Table 2



#### NOTICE!

Flexible connection pipes are subject to wear in operation. Regular checks for leakages or other defects are necessary (see recommendations of DIN 1988).

#### 7.2.10 Pressure reducer (accessories)

The use of a pressure reducer is necessary if the pressure fluctuations in the inlet pipe are more than 1 bar or if the supply pressure fluctuations are so great that the system has to be switched off or the total pressure (supply pressure and pump head at the zero flow point – see the system pump characteristic curve) exceeds the rated pressure. The pressure reducer can only perform its function if there is a minimum pressure gradient of approx. 5 m or 0.5 bar. The pressure downstream of the pressure reducer (back-pressure) is the basis for the total head calculation of the pressure-boosting system. When installing a pressure reducer, there should be an installation section of approximately 600 mm on the supply pressure side.

# 7.3 Electrical connection



DANGER! Risk of fatal injury!

The electrical connection must be established in compliance with the local regulations (VDE regulations) by an electrical installation engineer approved by the local energy supply company. Pressure-boosting systems in the SiBoost Smart series are equipped with control devices in the SC, SC-FC or SCe series. To make the electrical connection, the corresponding installation and operating instructions and attached electrical wiring diagrams must be observed. General points to be considered are listed in the following:

- the current type and voltage of the mains connection must comply with the details on the rating plate and circuit diagram of the control device,
- the electrical connection cable must be adequately dimensioned for the total power of the pressure-boosting system (see rating plate and data sheet).
- external protection must be provided according to DIN 57100/VDE 0100 Part 430 and Part 523 (see data sheet and wiring diagrams),

 as a protective measure, the pressure-boosting system must be earthed according to regulations (i.e. according to the local regulations and circumstances); the connections intended for this purpose are identified accordingly (see also the circuit diagram).



DANGER! Risk of fatal injury!

As a protective measure against dangerous contact voltages:

- if the pressure-boosting system is without a frequency converter (SC) a residual-current device (FI switch) with a trigger current of 30 mA must be installed, or
- if the pressure-boosting system is fitted with a frequency converter (SC-FC or SCe), a universal-current-sensitive residual-current device with a trigger current of 300 mA must be installed,
- the protection class of the system and of the individual components can be taken from the rating plates and/or data sheets,
- further measures/settings, etc. are described in the installation and operating instructions and also the circuit diagram of the control device.

## 8 Commissioning / decommissioning

We recommend that the initial commissioning of the system is performed by Wilo's customer service. Contact your dealer, your nearest Wilo representative or contact our central customer service department directly for details.

#### 8.1 General preparations and control measures

- Check that all on-site wiring has been performed correctly, in particular the earthing, prior to the initial start-up.
- Check that the pipes joints are not under stress.
- Fill the system and subject it to a visual inspection for leakages.
- Open the shut-off devices at the pumps and in the suction and pressure piping.
- Open the pump venting screws and fill the pumps slowly with water to allow the air to escape completely.



# CAUTION! Risk of property damage! Do not allow the pump to run dry. Dry running destroys the mechanical seal and leads to motor overload.

- In suction mode (i.e. negative level difference between break tank and pumps), the pump and the suction line must be filled via the opening in the venting screw (use a funnel as required).
- If a diaphragm pressure vessel (optional or accessory) is installed, this should be checked to ensure the supply pressure is correctly set (see Fig. 3 and 4).
- To do so:
- depressurise the vessel on the water side (close the flow-through fixture (A, Fig. 3) and allow the residual water to drain (B, Fig. 3)),
- check the gas pressure at the air valve (top; remove dust cap) of the diaphragm pressure vessel with an air pressure gauge (C, Fig. 3).
   If necessary, correct the pressure if too low (PN 2 = pump switch-on pressure pmin less 0.2 0.5 bar or value given in the table on the vessel (see also Fig. 3)) by adding nitrogen (contact Wilo customer service).
- If the pressure is too high, release nitrogen from the valve until the required value is reached,
- · reapply the dust cap,
- close the drain valve on the flow-through fixture and open the flow-through fixture.
- In the event of system pressures > PN 16, the manufacturer's filling instructions should be observed for the diaphragm pressure vessel in accordance with the installation and operating instructions.



# DANGER! Risk of fatal injury!

Excessive supply pressure (nitrogen) in the diaphragm pressure vessel can lead to damage or destruction of the vessel and thereby also to personal injury.

The safety measures for the handling of pressurised vessels and technical gases must be observed.

# The pressure specifications in this documentation (Fig. 5) are made in bar (!). If other units of pressure measurement are used, always be sure to convert the figures correctly!

- In the case of an indirect connection, check that the water level in the break tank is adequate, or with a direct connection, that the inlet pressure is adequate (minimum inlet pressure 1 bar)
- Correct installation of the right dry-running protection (section 7.2.4.)
- In the break tank, position the float switch or electrodes for the low-water protection device so that the pressure-boosting system is switched off at minimum water level (section 7.2.4)
- Check the direction of rotation of pumps with standard motors without built-in frequency converters (Helix V): Switch on briefly to check whether the direction of rotation of the pump matches the arrow on the pump housing. Swap two phases if the direction of rotation is incorrect.



# DANGER! Risk of fatal injuries! Switch off the system's main switch before swapping the phases.

- Check the motor protection switch in the control device to make sure that the correct rated current is set according to the specifications on the motor rating plate.
- The pumps should run only briefly against the closed gate valve on the pressure side.
- Check and set the operating parameters required on the control device according to the attached installation and operating instructions.

# 8.2 Protection against low water level (WMS) For operation with supply pressure

 Systems without frequency control of every pump (SC and SC-FC)

The pressure switch for the optional protection against low water level (WMS) kit (Fig. 6a and 6c) for monitoring the supply pressure is permanently factory-set to the thresholds 1 bar (deactivates if pressure below this value) and about 1.3 bar (reactivates when pressure exceeds this value). It is not possible to change this setting.

For systems with frequency control on every pump (SCe)

The pressure sensor installed on the intake side can also be activated by the control device as a signal transmitter for protection against low water level (Fig. 5c) to monitor supply pressure. The pressure value for switching off and switching back on can be set to a specific range in the control device. The system's factory settings are that the system deactivates when pressure falls below 1.0 bar and reactivates when it exceeds 1.3 bar. For more detailed descriptions of the activation procedure and settings, see the installation and operating instructions provided for the control device.

If another pressure switch is used as the lowwater signal transmitter, observe the accompanying description about its configuration options. The necessary control device settings for this are

to be taken from the installation and operating instructions provided for the control device. For operation with break tank (inlet mode) With Wilo break tanks, the level-dependent low water monitoring is performed using float switches. This must be electrically connected to the control device before commissioning. Observe the installation and operating instructions and accompanying documents for the control device when making this connection and applying the necessary settings.

#### 8.3 Commissioning the system

After all the preparations and checks according to section 8.1 have been made, switch on the main switch and set the control system to automatic mode. The pressure sensor measures the pressure at hand and transmits a corresponding current signal to the control device. If the pressure is less than the set start-up pressure, depending on the parameter settings and the control mode, it first switches on the base-load pump and, as required, the peak-load pump(s) until the consumer pipes are filled with water and the set pressure has built up.



WARNING! Health hazard!
If the system has not been flushed up to now, it should be flushed thoroughly at the latest now (see section 7.2.3).

#### 8.4 Decommissioning the system

If the pressure-boosting system has to be taken out of service for maintenance, repairs or other measures, proceed as follows:

- Switch off the voltage supply and secure it against being switched on again by unauthorised persons.
- Close the shut-off devices upstream and downstream of the system.
- Shut off the diaphragm pressure vessel at the throughflow fitting and drain it.
- Drain the system completely if necessary.

#### 9 Maintenance

To guarantee maximum operational reliability at the lowest possible operating costs, we recommend regular inspection and maintenance of the pressure-boosting system (see DIN 1988). It is advisable to enter into a maintenance contract with a specialist company or with our central customer service department. The following checks should be made regularly:

- Inspection of the operational readiness of the pressure-boosting system.
- Check the mechanical seals on the pumps. The mechanical seals need water for lubrication and this can leak out of the gasket slightly. If this is noticeable, replace the mechanical seal.
- Check the diaphragm pressure vessel (optional or accessory) (a 3-monthly cycle is recommended) for correct supply pressure setting and leaktightness (see Fig. 3 and 4).



CAUTION! Risk of property damage! If the supply pressure is incorrect, the function of the diaphragm pressure vessel is not guaranteed, which increases the diaphragm wear and can cause system faults.

To check the supply pressure:

- depressurise the vessel on the water side (close the flow-through fixture (A, Fig. 3) and allow the residual water to drain (B, Fig. 3)),
- check the gas pressure at the diaphragm pressure vessel valve (top; remove dust cap) using an air pressure gauge (C, Fig. 3),
- if necessary, correct the pressure by adding nitrogen. (PN 2 = pump start-up pressure pmin minus 0.2 0.5 bar or value specified in the table on the tank (Fig. 4) Wilo customer service). If the pressure is too high, discharge nitrogen from the valve. In the case of installations with a frequency converter, the inlet and outlet filter of the fan must be cleaned if they are very dirty.

If the system is at a standstill for a long period due to decommissioning, proceed as described in 8.1 and drain each pump by opening the drain plug on the pump support foot.

# 10 Faults, causes and remedies

Faults, particularly those affecting the pumps or the control system, should only be remedied by Wilo's customer service or a specialist company.



## NOTICE!

The general safety instructions must be observed during any maintenance or repair work. Also follow the installation and operating instructions of the pumps and the control device.

Fault	Cause	Remedy
Display on the control device or frequency converter incorrect		Make use of the information from the installation and operating instructions for the pump or the control device
Pump(s) do(es) not start	No mains voltage	Check the fuses, cables and connections
	Main switch "OFF"	Switch on the main switch
	Water level in break tank too low, i.e. low-water level reached	Check the break tank's inlet valve / supply line
	Low water level indicated	Check the inlet pressure or the level in the break tank
	Low water cut-out switch or pressure sensor on the intake side is faulty	Check and replace the low water switch or pressure sensor as necessary
	Electrodes connected incorrectly or pressure for low water cut-out switch set incorrectly	Check the installation or setting and correct it
	Inlet pressure is above start-up pressure	Check the default values and correct them if necessary
	Shut-off device closed at pressure	Check and open the shut-off device if
	sensor	necessary
	Start-up pressure set too high	Check the setting and correct it if necessary
	Fuse defective	Check fuses and replace if necessary
	Motor protection has triggered	Check default values against the pump or motor data, measure current values and correct setting if necessary. Check motor for
		defects and replace if necessary
	Contactor defective	Check it and replace it if necessary
	Turn-to-turn fault in the motor	Check, if necessary replace motor or have it repaired
Pump(s) do not switch off	Major fluctuations of the inlet pressure	Check the inlet pressure and take measures to stabilise the inlet pressure if necessary (e.g. pressure reducers)
	Inlet pipe blocked or shut off	Check the inlet pipe and remove the blockage or open the shut-off device if necessary
	Nominal diameter of the inlet pipe too small	Check the inlet pipe and increase the cross- section of the inlet pipe if necessary
	Inlet pipe installed incorrectly	Check the inlet pipe and change the pipe routing if necessary
	Air in the inlet	Check and shut off the piping and vent the pumps if necessary
	Impellers blocked	Check the pump and replace it or have it repaired if necessary
	Non-return valve leaking	Check and replace the seal or non-return valve if necessary
	Non-return valve blocked	Check and remove the blockage or replace the non-return valve if necessary
	Gate valve in the system closed or not sufficiently open	Check and open the shut-off device completely if necessary
Pump(s) do not switch off	Flow rate too high	Check the pump data and default values and correct if necessary
	Shut-off device closed at pressure sensor	Check and open the shut-off device if necessary
	Switch-off pressure set too high	Check the setting and correct it if necessary
	Incorrect direction of rotation of the motors	Check the direction of rotation and correct by changing over the phases if necessary

Fault	Cause	Remedy
Switching frequency too high or fluttering	Major fluctuations of the inlet pressure	Check the inlet pressure and take measures to stabilise the inlet pressure if necessary (e.g. pressure reducers)
	Inlet pipe blocked or shut off	Check the inlet pipe and remove the blockage or open the shut-off device if necessary
	Nominal diameter of the inlet pipe too small	Check the inlet pipe and increase the cross- section of the inlet pipe if necessary
	Inlet pipe installed incorrectly	Check the inlet pipe and change the pipe routing if necessary
	Shut-off device closed at pressure sensor	Check and open the shut-off device if necessary
	No diaphragm pressure vessel present (optional or accessory)	Retrofit a diaphragm pressure vessel
	Supply pressure at existing diaphragm pressure vessel incorrect	Check the supply pressure and correct it if necessary
	Valve on existing diaphragm pressure vessel closed	Check the valve and open it if necessary
	Existing diaphragm pressure vessel defective	Check the diaphragm pressure vessel and replace if necessary
	Switching difference set too low	Check the setting and correct it if necessary
Pump(s) not stable and/or make unusual noises	Major fluctuations of the inlet pressure	Check the inlet pressure and take measures to stabilise the inlet pressure if necessary (e.g. pressure reducers)
	Inlet pipe blocked or shut off	Check the inlet pipe and remove the blockage or open the shut-off device if necessary
	Nominal diameter of the inlet pipe too small	Check the inlet pipe and increase the cross- section of the inlet pipe if necessary
	Inlet pipe installed incorrectly	Check the inlet pipe and change the pipe routing if necessary
	Air in the inlet	Check and shut off the piping and vent the pumps if necessary
	Air in the pump	Vent the pump, check the suction line for leakages and seal it if necessary
	Impellers blocked	Check the pump and replace it or have it repaired if necessary
	Flow rate too high	Check the pump data and default values and correct if necessary
	Incorrect direction of rotation of the motors	Check direction of rotation and correct by changing over phases if necessary
	Mains voltage: a phase is missing	Check the fuses, cables and connections
	Pump not adequately secured to base frame	Check the fixation and re-tighten the fastening screws if necessary
	Bearing damage	Check the pump/motor and replace it or have it repaired if necessary

Fault	Cause	Remedy
Motor or pump become too warm	Air in the inlet	Check and shut off the piping and vent the pumps if necessary
	Gate valve in the system closed or not	Check and open the shut-off device
	sufficiently open Impellers blocked	completely if necessary  Check the pump and replace it or have it
		repaired if necessary
	Non-return valve blocked	Check and remove the blockage or replace
	Shut-off device closed at pressure	the non-return valve if necessary  Check and open the shut-off device if
	sensor	necessary
	Switch-off point set too high	Check the setting and correct it if necessary
	Bearing damage	Check the pump/motor and replace it or have it repaired if necessary
	Turn-to-turn fault in the motor	Check, if necessary replace motor or have it repaired
	Mains voltage: a phase is missing	Check the fuses, cables and connections
Current consumption too high	Non-return valve leaking	Check and replace the seal or non-return valve if necessary
	Flow rate too high	Check the pump data and default values and correct if necessary
	Turn-to-turn fault in the motor	Check, if necessary replace motor or have it repaired
	Mains voltage: a phase is missing	Check the fuses, cables and connections
Motor protection switch triggers	Non-return valve defective	Check and replace the non-return valve if necessary
	Flow rate too high	Check the pump data and default values and correct if necessary
	Contactor defective	Check it and replace it if necessary
	Turn-to-turn fault in the motor	Check, if necessary replace motor or have it repaired
()	Mains voltage: a phase is missing	Check the fuses, cables and connections
Pump(s) produces no or too little power	Major fluctuations of the inlet pressure	Check the inlet pressure and take measures to stabilise the inlet pressure if necessary (e.g. pressure reducers)
	Inlet pipe blocked or shut off	Check the inlet pipe and remove the
		blockage or open the shut-off device if necessary
	Nominal diameter of the inlet pipe too small	Check the inlet pipe and increase the cross- section of the inlet pipe if necessary
	Inlet pipe installed incorrectly	Check the inlet pipe and change the pipe routing if necessary
	Air in the inlet	Check and shut off the piping and vent the pumps if necessary
	Impellers blocked	Check the pump and replace it or have it repaired if necessary
	Non-return valve leaking	Check and replace the seal or non-return valve if necessary
Pump(s) produces no or too little power	Non-return valve blocked	Check and remove the blockage or replace the non-return valve if necessary
	Gate valve in the system closed or not sufficiently open	Check and open the shut-off device completely if necessary
	Low-water level switch has been triggered	Check the inlet pressure or the level in the break tank
	Incorrect direction of rotation of the motors	Check direction of rotation and correct by changing over phases if necessary
	Turn-to-turn fault in the motor	Check, if necessary replace motor or have it repaired

Fault	Cause	Remedy
Dry-running protection switches off although water is present	Major fluctuations of the inlet pressure	Check the inlet pressure and take measures to stabilise the inlet pressure if necessary (e.g. pressure reducers)
	Nominal diameter of the inlet pipe too small	Check the inlet pipe and increase the cross- section of the inlet pipe if necessary
	Inlet pipe installed incorrectly	Check the inlet pipe and change the pipe routing if necessary
	Flow rate too high	Check the pump data and default values and correct if necessary
	Electrodes connected incorrectly or supply pressure switch set incorrectly	Check the installation or setting and correct it
	Low water cut-out switch or pressure sensor on the intake side is faulty	Check and replace the low water switch or pressure sensor as necessary
Dry-running protection does not switch off, although water low	Electrodes connected incorrectly or pressure for low water cut-out switch set incorrectly	Check the installation or setting and correct it
	Low water cut-out switch or pressure sensor on the intake side is faulty	Check and replace the low water switch or pressure sensor as necessary
Direction of rotation signal lamp on (not for all pump types)	Incorrect direction of rotation of the motors	Check direction of rotation and correct by changing over phases if necessary

You will find information on pump or control device faults not dealt with here in the attached documentation for the components concerned. If the operating fault cannot be resolved, contact a professional installer or the Wilo service centre.

# 11 Spare parts

Spare parts or repairs may be ordered from local specialist technicians and/or the Wilo Service. To avoid queries and incorrect orders, all data from the rating plate must be specified with every order.

## 12 Disposal

#### 12.1 Oils and lubricants

Operating fluid must be collected in suitable tanks and disposed of in accordance with the locally applicable guidelines.

#### 12.2 Water-glycol mixture

The operating fluid complies with Water Hazard Class 1 of the German Administrative Regulation of Substances Hazardous to Water (VwVwS). When disposing of it, the locally applicable guidelines (e.g. DIN 52900 on propanediol and propylene glycol) must be observed.

#### 12.3 Protective clothing

Used protective clothing must be disposed of in accordance with the locally applicable guidelines.

## 12.4 Information on the collection of used electrical and electronic products

Proper disposal and appropriate recycling of this product prevents damage to the environment and danger to your personal health.



#### **NOTICE**

#### Disposal in domestic waste is forbidden!

In the European Union, this symbol can appear on the product, the packaging or the accompanying documentation. It means that the electrical and electronic products in question must not be disposed of along with domestic waste.

To ensure proper handling, recycling and disposal of the used products in question, please note the following points:

- Only hand over these products at designated, certified collecting points.
- Observe the locally applicable regulations! Please consult your local municipality, the nearest waste disposal site, or the dealer who sold the product to you for information on proper disposal. Further recycling information can be found at www.wilo-recycling.com.

#### 12.5 Batteries/rechargeable batteries

Batteries and rechargeable batteries do not belong in domestic waste and must be removed before the product is disposed of. End consumers are legally obliged to return all used batteries and rechargeable batteries. For this purpose, you can return used batteries and rechargeable batteries free of charge at municipal collection points or specialist dealers.



#### **NOTICE**

#### Disposal in domestic waste is forbidden!

Batteries and rechargeable batteries affected are marked with this symbol. The identifier for the heavy metal they contain is displayed beneath the graphic:

- **Hg** (mercury)
- Pb (lead)
- Cd (cadmium)

Subject to change without prior notice.











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