Pioneering for You



Wilo-Rexa CUT GE



en Installation and operating instructions

6069819 · Ed.03/2019-02



Table of contents

1	Gen	eral information	
	1.1	About these instructions	
	1.2	Copyright	5
	1.3	Subject to change	5
	1.4	Warranty	5
2	Safa	ty	5
2	2.1	Identification of safety instructions	
	2.2	Personnel qualifications	
	2.3	Electrical work	
	2.4	Monitoring devices	
	2.5	Use in fluids hazardous to health	
	2.6	Transport	
	2.7	Installing/dismantling	
	2.8	During operation	
	2.9	Maintenance tasks	
		Operating fluid	
		Operator responsibilities	
3	Арр	lication/use	. 10
	3.1	Intended use	
	3.2	Improper use	10
4	Droc	luct description	10
-	4.1	Design	
	4.2	Monitoring devices	
	4.3	Operating modes	
	4.4	Operating modes	
	4.5	Operation in an explosive atmosphere	
	4.6	Technical data	
	4.7	Type key	
	4.8	Scope of delivery	
	4.9	Accessories	
5	Tran	isportation and storage	1/1
5	5.1	Delivery	
	5.2	Transport	
	5.3	Storage	
6		allation and electrical connection	
	6.1	Personnel qualifications	
	6.2	Installation types	
	6.3	Operator responsibilities	
	6.4	Installation	
	6.5	Electrical connection	21
7	Com	ımissioning	. 25
	7.1	Personnel qualifications	25
	7.2	Operator responsibilities	25
	7.3	Direction of rotation check (for three-phase current motors only)	25
	7.4	Operation in an explosive atmosphere	26
	7.5	Before switching on	26
	7.6	Switching on and off	27
	7.7	During operation	27
8	Shut	t-down/dismantling	. 78
0	8.1	Personnel qualifications	
	8.2	Operator responsibilities	
	8.3	Shut-down	
	8.4	Removal	

9	Main	Personnel qualifications Operator responsibilities Operating fluid Maintenance intervals Maintenance measures	30
	9.1	Personnel qualifications	. 30
	9.2	Operator responsibilities	. 31
	9.3	Operating fluid	. 31
	9.4	Maintenance intervals	. 31
	9.5	Maintenance measures	. 32
	9.6	Repairs	. 34
10	Faul	ts, causes and remedies	35
11	Spar	e parts	38
12	Disp	osal	38
12	Disp 12.1	osal Oils and lubricants	38 38
12	Disp 12.1 12.2	osal Oils and lubricants Protective clothing	38 38 38
12	Disp 12.1 12.2 12.3	osal Oils and lubricants Protective clothing Information on the collection of used electrical and electronic products	38 38 38 38 38
	12.3	Information on the collection of used electrical and electronic products	38 38
	12.3 App 13.1	Information on the collection of used electrical and electronic products endix Tightening torgues	. 38 38 . 38
	12.3 App 13.1	Information on the collection of used electrical and electronic products	. 38 38 . 38

1	General information	
1.1	About these instructions	These installation and operating instructions are an integral part of the product. Read these instructions before commencing work and keep them in an accessible place at all times. Strict adherence to these instructions is a precondition for the intended use and correct operation of the product. All information and markings on the product must be observed.
		The language of the original operating instructions is German. All other languages of these instructions are translations of the original operating instructions.
1.2	Copyright	These installation and operating instructions have been copyrighted by the manufac- turer. Contents of any kind may not be reproduced or distributed, or used for purposes of competition and shared with others.
1.3	Subject to change	The manufacturer reserves the right to make technical modifications to the device or individual components. The illustrations used may differ from the original and are in-tended as an example representation of the device.
1.4	Warranty	The specifications in the current "General Terms and Conditions" apply to the warranty and the warranty period. These can be found at www.wilo.com/legal
		Any deviations must be contractually agreed and shall then be given priority.
		Claim to warranty
		If the following points are complied with, the manufacturer is obligated to rectify every qualitative or constructive flaw:
		 → The defects are reported in writing to the manufacturer within the warranty period. → Application according to intended use. → All monitoring devices are connected and tested before commissioning.
		Exclusion from liability
		 Exclusion from liability excludes all liability for personal injury, material damage or financial losses. This exclusion ensues as soon as one of the following applies: Inadequate configuration due to inadequate or incorrect instructions by the operator or the client Non-compliance with installation and operating instructions Improper use Incorrect storage or transport Insufficient maintenance Unauthorised repairs Inadequate construction site Chemical, electrical or electro-chemical influences Wear
2	Safety	 This chapter contains basic information for the individual phases of the life cycle. Failure to observe this information carries the following risks: → Injury to persons from electrical, mechanical and bacteriological factors as well as electromagnetic fields → Environmental damage from discharge of hazardous substances → Property damage → Failure of important functions of the product
		Failure to observe the information contained herein will result in the loss of claims for damages.
		The instructions and safety instructions in the other chapters must also be ob- served!
2.1	Identification of safety instruc- tions	 These installation and operating instructions set out safety instructions for preventing personal injury and damage to property. These safety instructions are shown differently: → Safety instructions relating to personal injury start with a signal word, are preceded by a corresponding symbol and are shaded in grey.



DANGER Type and source of the danger!

Consequences of the danger and instructions for avoidance.

→ Safety instructions relating to property damage start with a signal word and are displayed without a symbol.

CAUTION

Type and source of the danger!

Consequences or information.

Signal words

- → DANGER!
- Failure to observe the safety instructions will result in serious injuries or death! \rightarrow WARNING!
 - Failure to follow the instructions can lead to (serious) injuries!
- → CAUTION!

Failure to follow the instructions can lead to property damage and a possible total loss.

→ NOTICE!

Useful information on handling the product

Markups

- ✓ Prerequisite
- 1. Work step/list
 - ⇒ Notice/instructions
- Result

Symbols

These instructions use the following symbols:



WILO SE 2019-02



Personal protective equipment: Wear a safety helmet

Personal protective equipment: Wear foot protection

Personal protective equipment: Wear hand protection

Personal protective equipment: Wear mouth protection

Personal protective equipment: Wear safety goggles

Autonomous work prohibited! A second person must be present.



Useful information

2.2 **Personnel qualifications**

Electrical work

Personnel must:

- \rightarrow Be instructed about locally applicable regulations governing accident prevention.
- \rightarrow Have read and understood the installation and operating instructions.

Personnel must have the following qualifications.

- \rightarrow Electrical work: A qualified electrician must carry out the electrical work.
- \rightarrow Installation/dismantling: The technician must be trained in the use of the necessary tools and fixation materials for the relevant construction site.
- \rightarrow Maintenance tasks: The technician must be familiar with the use of operating fluids and their disposal. In addition, the technician must have basic knowledge of mechanical engineering.

Definition of "qualified electrician"

A qualified electrician is a person with appropriate technical education, knowledge and experience who can identify **and** prevent electrical hazards.

- \rightarrow Electrical work must be carried out by a qualified electrician.
- \rightarrow Before commencing work, disconnect the product from the mains and safeguard it from being switched on again.
- \rightarrow Observe applicable local regulations when connecting to the mains power supply.
- \rightarrow Adhere to the requirements of the local energy supply company.
- \rightarrow Train personnel in connecting electrics.
- \rightarrow Instruct personnel in options for switching off the device.
- \rightarrow Comply with the technical specifications contained in these installation and operating instructions and on the rating plate.
- \rightarrow Earth the device.
- \rightarrow Observe regulations for connection to the electrical switching system.
- ightarrow Comply with the specifications on electro-magnetic compatibility when using electronic start-up controllers (e.g. soft starter or frequency converter). If required, take into account special measures (e.g. shielded cables, filters etc.).
- → Replace defective connection cables. Contact customer service.

2.4 **Monitoring devices**

2.3

The following monitoring devices must be provided on-site:

Circuit breaker

The size and switching characteristics of the circuit breakers must conform to the rated current of the connected product. Observe local regulations.

Motor protection switch

Make provision for an on-site motor protection switch for devices without a plug! The minimum requirement is a thermal relay/motor protection switch with temperature compensation, differential triggering and anti-reactivation device in accordance with the local regulations. In case of sensitive mains, make provision for the installation onsite of other protective equipment (e.g. overvoltage, undervoltage or phase failure relay, etc.).

Residual-current device (RCD)

Comply with the regulations of the local energy supply company! The use of a residualcurrent device is recommended.

If persons come into contact with the device and conductive fluids, secure the connection with a residual-current device (RCD).

- 2.5 Use in fluids hazardous to health There is a danger of bacterial infection when using the device in fluids hazardous to health! Thoroughly clean and disinfect the device after dismantling and prior to further use. The operator must ensure the following: \rightarrow The following protective equipment is provided and worn when cleaning the device: Closed safety goggles

 - Breathing mask
 - Protective gloves

Safety shoes

load, etc.).

ightarrow All persons are informed about the fluid, the associated danger and its correct handlina!

 \rightarrow Always hold the handle to transport the device. Never pull the power supply cable!

 \rightarrow Select the lifting gear based on the existing conditions (weather, attachment point,

 \rightarrow Always attach the lifting gear to the attachment points (handle or lifting eyelet). \rightarrow The stability of the lifting equipment must be ensured during operation.

 \rightarrow When using lifting equipment, a second person must be present to coordinate the

 \rightarrow Persons are not permitted to stand beneath suspended loads. Do **not** carry suspen-

procedure if required (e.g. if the operator's field of vision is blocked).

2.6 Transport

2.7

Installing/dismantling

- → Wear the following protective equipment:
 - Safety shoes
 - Safety gloves for protection against cuts
 - Safety helmet (when using lifting equipment)

ded loads over workplaces where people are present.

 \rightarrow The following protective equipment must be worn:

Safety helmet (when using lifting equipment)

 \rightarrow Only use legally specified and approved lifting gear.

- \rightarrow Locally applicable laws and regulations for work safety and accident prevention must be complied with.
- ightarrow Disconnect the device from the mains and secure it against being switched on again without authorisation.
- \rightarrow All rotating parts must be at a standstill.
- \rightarrow Provide adequate aeration in closed rooms.
- ightarrow When working in chambers and closed spaces, a second person must be present for safety reasons.
- \rightarrow Take immediate countermeasures if there is a build-up of toxic or suffocating gases!
- \rightarrow Clean the device thoroughly. Disinfect devices that are used in fluids hazardous to health!
- \rightarrow Make sure that there is no risk of explosion when carrying out any type of welding work or work with electrical devices.

2.8 **During operation**

- \rightarrow Wear the following protective equipment:
 - Safety shoes
 - Ear protection (in accordance with the notice of the work regulations)
- \rightarrow Work area of the device is not a recreational area. No persons are allowed in the work area during operation.
- \rightarrow The operator must immediately report any faults or irregularities to their line manager.
- \rightarrow If safety-endangering defects occur, the operator must immediately deactivate the device:

- Malfunction of the safety and monitoring device
- Damage to the housing parts
- Damage to the electrical equipment
- \rightarrow Never reach into the suction port. The rotating parts can crush and sever limbs.
- \rightarrow If the motor emerges during operation, the motor housing can heat up to above 40 °C (104 °F).
- \rightarrow Open all gate valves in the piping on the suction and pressure side.
- \rightarrow Ensure minimum water submersion through dry-running protection.
- $\rightarrow\,$ Under normal operating conditions, the sound pressure level of the device is below 85 dB(A). However, the actual sound-pressure level depends on several factors:
 - Installation depth
 - Installation
 - Fixation of accessories and pipe
 - Duty point
 - Immersion depth
- \rightarrow If the device is operated under normal operating conditions, the operator must measure the sound pressure. Ear protection must be worn for sound pressure levels of 85 dB(A) and above and this must be noted in the work regulations!
- \rightarrow Wear the following protective equipment:
 - Closed safety goggles
 - Safety shoes
 - Safety gloves for protection against cuts
- \rightarrow Always carry out maintenance tasks outside the operating space/installation site.
- $\rightarrow\,$ Only carry out maintenance tasks mentioned in these installation and operating instructions.
- → Only original parts from the manufacturer may be used for maintenance and repairs. Use of parts other than the original parts releases the manufacturer from any liability.
- → Collect any leakage of fluid and operating fluid immediately and dispose of it according to the locally applicable guidelines.
- \rightarrow Store tools at the designated locations.
- → After completing work, reattach all safety and monitoring devices and check that they function properly.

Changing operating fluid

In case of a defect, a pressure **of several bar can build up** in the motor! This pressure escapes when the screw plugs are **opened**. If screw plugs are opened without due caution, they can be ejected at high speed! To avoid injuries, observe the following instructions:

- \rightarrow Adhere to the prescribed sequence of work steps.
- → Unscrew the screw plugs slowly, but never unscrew them completely. As soon as the pressure escapes (audible whistling or hissing of air), stop turning the screw plug any further.

WARNING! Hot operating fluids can also spray out when the pressure is escaping. This can result in scalding! To avoid injuries, allow the motor to cool down to the ambient temperature before carrying out any work!

ightarrow When the pressure has completely dissipated, fully unscrew the screw plug.

In the sealing chamber, the motor is filled with white oil. Operating fluid must be replaced during regular maintenance work and disposed off according to the local guidelines.

- $\rightarrow\,$ Installation and operating instructions must be in a language which the personnel can understand.
- \rightarrow Make sure that the personnel is relevantly trained for the specified work.
- $\rightarrow\,$ Provide the necessary protective equipment and make sure that the personnel wears it.
- \rightarrow Safety and information signs mounted on the device must be always legible.
- \rightarrow Train the personnel pertaining to the functioning of the system.
- \rightarrow Eliminate risk from electrical current.
- $\rightarrow\,$ Equip hazardous components inside the system with an on–site guard.
- \rightarrow Identify and cordon off the work area.
- ightarrow To ensure safe working practice, define the responsibilities of the employees.

2.9 Maintenance tasks

2.10

2.11

Operating fluid

Operator responsibilities

NOTICE

Children and persons younger than 16 years or with reduced physical, sensory or mental capacities or limited experience are prohibited from handling the product! A technician must supervise persons younger than 18 years!

3 Application/use

3.1 Intended use

Submersible pumps are suitable for pumping:

- → Sewage containing faeces
- → Wastewater (with small amounts of sand and gravel)
- \rightarrow Fluids with dry matter up to max. 8 %



Cleaning cloths and wipes can cause clogging in the macerator!

To prevent cleaning cloths and wipes in the fluid, mechanically pre-clean the incoming fluid.

3.2 Improper use



Explosion due to pumping of explosive fluids!

Pumping of highly flammable and explosive fluids (gasoline, kerosene, etc.) in pure form is strictly prohibited. There is a risk of fatal injury due to explosion! The pumps are not designed for these fluids.



DANGER

DANGER

Danger due to fluids hazardous to health!

If the pump is used in fluids hazardous to health, decontaminate the pump after dismantling and before carrying out any other work! There is a risk of fatal injury! Observe the specifications in the work regulations! The operator must make sure that the personnel have received and read the work regulations!

The submersible pumps must **not be used** for pumping:

- → Drinking water
- \rightarrow Fluids containing hard components (such as stones, wood, metal, etc.)
- \rightarrow Fluids containing large quantities of abrasive contents (e.g. sand, gavel)

Intended use also includes compliance with this manual. Any other use is regarded as non-compliant with the intended use.

4 Product description

4.1 Design

Submersible sewage pump with external macerator as a submersible monobloc unit for continuous duty in wet well installation.



		1 Handle/attachment point	
		2 Motor housing3 Seal housing	
		4 Pressure connection	
1		5 Hydraulics housing	
		6 Power supply cable	
Fig. 1:	Overview		
4.1.1	Hydraulics	Centrifugal hydraulics with upstream macerator. The macera suitable for cutting for transfer in a 1% " pressure pipe or larg nection is designed as a horizontal flange connection.	
		The hydraulics are not self-priming, in other words, the fluid matically or with supply pressure.	must flow in either auto-
4.1.2	Motor	The system is driven by surface-cooled motors in three-pha tor is cooled by the fluid around it. The waste heat is transfe the ambient air via the motor housing. The motor may emerg connection cable is longitudinally watertight and has bare ca	rred directly to the fluid or ge during operation. The
4.1.3	Seal	The seal for the fluid and the motor compartment is made vi sealing chamber between the mechanical seals is filled with	
		-	
4.1.4	Material	→ Pump housing: EN-GJL-250 (ASTM A48 Class 35/40B) → Impeller: EN-GJL-250 (ASTM A48 Class 35/40B) or EN-G.	JS-500-7
		(ASTM A536 70-50-05)	
		 → Macerator: Abrasit/1.4034 (AISI 420C) → Motor housing: EN-GJL-250 (ASTM A48 Class 35/40B) 	
		\rightarrow Shaft: 1.4401 (AISI 316)	
		ightarrow Seal on the motor side: C/MgSiO4	
		→ Seal on the fluid side: SiC/SiC → Seal, static: NBR (nitrile)	
4.2	Monitoring devices	Overview of monitoring devices:	
			P 13
		Internal monitoring devices	
		Motor compartment	•
		Motor winding: Temperature limiter (1-circuit temperature monitoring)	•
		Motor winding: Temperature controller (2-circuit temperature monitoring)	0
		External monitoring devices	
		Sealing chamber	0
		Key: – = not available/possible, o = optional, • = as standard	d

All the monitoring devices fitted must always be connected!

Monitoring of motor compartment

The motor compartment monitoring protects the motor winding from short-circuits. The moisture is measured by an electrode.

Monitoring of motor winding

The thermal motor monitoring protects the motor winding from overheating. Temperature limiter with bimetallic strip is fitted as standard. As an option, the temperature can also be measured as follows:

→ With PTC sensors

ible temperature.

more than 2 K.

→ As a temperature controller

This allows two temperatures to be measured. When the low temperature is reached, an automatic reactivation can be initiated after the motor has cooled. When the high temperature is reached, the unit is forced to deactivate with reactivation lock.

External monitoring of the sealing chamber

Operating mode S1: Continuous duty

Operating mode S2: Short-time duty

ing cycle has a duration of 10 min.

Operating mode S3: Intermittent periodic duty

The sealing chamber can be equipped with an external pencil electrode. The electrode registers fluid ingress through the mechanical seal on the fluid side. An alarm or deac-tivation of the pump can therefore take place by pump control.

The pump can operate continuously at the rated load without exceeding the permiss-

The maximum operating period is specified in minutes, e.g. S2–15. The pause must last until the machine temperature no longer differs from the temperature of the coolant by

This operating mode defines a switching cycle in a combination of periods of operation and standstill. Specified value (e.g. S3 25 %) relates to the operating time. The switch-

If two values (e.g. S3 25 %/120 s) are specified, the first value relates to the operating

time. The second value specifies the max. period of the switching cycle.

4.3 Operating modes

4.4 Operation with frequency converter

4.5 Operation in an explosive atmosphere Operation on the frequency converter is permitted. Refer to the appendix for the relevant requirements!

	P 13
ATEX approval	•
FM approval	•
CSA-Ex approval	-
Key: – = not available/possible, o = optional, • = as standard	

For use in explosive atmospheres, the pump must be marked as follows on the rating plate:

 \rightarrow "Ex" symbol of the corresponding approval

 \rightarrow Ex classification

For the relevant requirements, refer to the explosion protection chapter in the appendix of these installation and operating instructions!

ATEX approval

The pumps are suitable for operation in potentially explosive atmospheres:

- → Device group: II
- → Category: 2, zone 1 and zone 2 These pumps must not be used in zone 0!

FM approval

The pumps are suitable for operation in potentially explosive atmospheres:

- → Protection class: Explosionproof
- → Category: Class I, Division 1 Notice: If the cabling is carried out according to Division 1, installation in Class I, Division 2 is also permitted.

4.6 Technical data

General	
Date of manufacture [MFY]	See rating plate
Mains connection [U/f]	See rating plate
Power consumption [P ₁]	See rating plate
Rated power [P ₂]	See rating plate
Max. delivery head [H]	See rating plate
Max. volume flow [Q]	See rating plate
Activation type [AT]	See rating plate
Fluid temperature [t]	340 °C
Pressure connection	DN 32/DN 40/Rp 1¼
Protection class	IP68
Insulation class [Cl.]	F (optionally: H)
Speed [n]	See rating plate
Max. switching frequency	50/h
Max. immersion depth [\Z]	20 m
Cable length (standard version)	10 m
Explosion protection	ATEX, FM
Operating modes	
Immersed [OTs]	S1
Non-immersed [OTe]	S2-30, S3 25%*

* Operating mode S3 50 % is permitted if the necessary motor cooling is guaranteed before the motor is switched on again! To ensure the required cooling, the motor must be completely immersed for at least 1 min.!

Statement of date of manufacture

The date of manufacture is stated in accordance with ISO 8601: JJJWww

- → JJJJ = year
- \rightarrow W = abbreviation for week
- \rightarrow ww = calendar week

Example: Wilo-Rexa CUT GE03.25/P-T15-2-540X/P

CUT	Series
GE	Grinder pump with external macerator
03	Nominal diameter of the pressure connection: DN 32
25	Max. delivery head in m
Р	Surface-cooled motor with grey cast iron housing
Т	Mains connection version: $M = 1 \sim$, $T = 3 \sim$
15	$/10 = rated power P_2 in kW$
2	Number of poles
5	Mains connection frequency: $5 = 50 \text{ Hz}$, $6 = 60 \text{ Hz}$
40	Code for rated voltage
х	Ex rating: Without = without Ex rating X = with Ex rating
Ρ	Additional electrical equipment: Without = with bare cable end P = with plug

4.8 Scope of delivery

4.7

Type key

→ Pump

ightarrow Cable with plug or bare cable end

ightarrow Single-phase current version with capacitor switchgear

 $\rightarrow\,$ Installation and operating instructions

4.9 Accessories

- → Cable lengths in fixed length increments of 10 m (33 ft) up to max. 30 m (99 ft) in single-phase current version or max. 50 m (164 ft) in three-phase current version
- → Suspension unit
- → Pump support foot
- \rightarrow External pencil electrode for sealing chamber control
- → Level control devices
- \rightarrow Fixation accessories and chains
- → Switchgear, relays and plugs

5 Transportation and storage

5.1 Delivery

After receiving the shipment, this must be checked immediately for defects (damage, completeness). Defects must be noted on the freight documentation! Furthermore, defects must be notified to the transport company or the manufacturer immediately on the day of receipt of shipment. Subsequently notified defects can no longer be asserted.

5.2 Transport



WARNING

Standing under suspended loads!

Never allow anyone to stand under suspended loads! Danger of (serious) injuries caused by falling parts. Loads may not be carried over work places where people are present!



WARNING

Head and foot injuries due to a lack of protective equipment!

Danger of (serious) injuries during work. Wear the following protective equipment:

- Safety shoes
- Safety helmet must be worn if lifting equipment are used!



NOTICE

Use only properly functioning lifting equipment!

Use only properly functioning lifting equipment to lift and lower the pump. Ensure that the pump does not become jammed during lifting and lowering. Do **not** exceed the maximum bearing capacity of the lifting equipment! Check that lifting equipment is functioning properly before use!

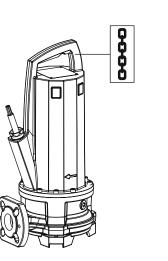
CAUTION

Soaked packaging may tear!

The product may fall on the ground if unprotected and may be damaged. Lift wet packaging carefully and replace it immediately!

Only remove the outer packaging at the place of utilisation to ensure that the pump is not damaged during transport. Use tear-proof plastic sacks of sufficient size to package used pumps for transport in a leak-proof manner.

The following points must also be observed:



- $\rightarrow\,$ Adhere to the applicable national safety regulations.
- ightarrow Use legally specified and approved lifting gear.
- $\rightarrow\,$ Select the lifting gear based on the existing conditions (weather, attachment point, load, etc.).
- ightarrow Only attach the lifting gear to the attachment point. Fix with a shackle.
- $\rightarrow\,$ Use lifting equipment with sufficient bearing capacity.
- $\rightarrow\,$ The stability of the lifting equipment must be ensured during operation.
- $\rightarrow\,$ When using lifting equipment, a second person must be present to coordinate the procedure if required (e.g. if the operator's field of vision is blocked).



5.3 Storage



Danger due to fluids hazardous to health!

If the pump is used in fluids hazardous to health, decontaminate the pump after dismantling and before carrying out any other work! There is a risk of fatal injury! Observe the specifications in the work regulations! The operator must make sure that the personnel have received and read the work regulations!



WARNING

DANGER

Attached macerator: sharp edges on the cutting plate and rotating blade! The macerator can cause amputation of limbs! Wear safety gloves to protect against cuts and never reach into the macerator!

CAUTION

Defective macerator due to objects lying around!

Hard objects can damage the macerator! When setting down, ensure that no objects come into contact with the macerator.

CAUTION

Total damage due to moisture ingress

Moisture ingress in the power supply cable damages the power supply cable and the pump! Never immerse the end of the power supply cable in a fluid and firmly seal it during storage.

Newly supplied pumps can be stored for one year. Contact customer service to store the pump for more than one year.

The following must be observed for storage:

- → Place the pump upright (vertical) on a firm bearing surface and secure it against slipping and falling over!
- → The max. storage temperature is -15 °C to +60 °C (5 °F to 140 °F) at a max. relative humidity of 90 %, non-condensing. Frost-proof storage at a temperature of 5 °C to 25 °C (41 °F to 77 °F) with relative humidity of 40 % to 50 % is recommended.
- $\rightarrow\,$ Do not store the pump in rooms in which welding work is carried out. The resulting gases or radiation can corrode the elastomer parts and coatings.
- ightarrow Seal the suction and pressure connection tightly.
- \rightarrow Protect power supply cables against kinking and damage.
- $\rightarrow\,$ Protect the pump from direct sunlight and heat. Extreme heat can cause damage to the impellers and the coating!
- → Elastomer parts and the coating are subject to natural brittleness. Contact customer service if the pump must be stored for more than 6 months.

After storage, remove any dust and oil from the pump and check the coating for damage. Repair damaged coatings before further use.

6	Installation and electrical con- nection	
6.1	Personnel qualifications	 → Electrical work: A qualified electrician must carry out the electrical work. → Installation/dismantling: The technician must be trained in the use of the necessary tools and fixation materials for the relevant construction site.
6.2	Installation types	 → Vertical stationary wet well installation with suspension unit → Vertical portable wet well installation with pump support foot
		The following installation types are not permitted: → Dry well installation → Horizontal installation
6.3	Operator responsibilities	 Observe locally applicable accident prevention and safety regulations of trade associations. Observe all regulations for working with heavy loads and under suspended loads. Provide protective equipment and ensure that the protective equipment is worn by personnel. Observe local sewage technology regulations for the operation of sewage systems. Avoid pressure surges! Pressure surges can occur in long pressure pipes with steep terrain. These pressure surges can lead to the destruction of the pump!
		 Ensure the cooling time of the motor depending on the operating conditions and the size of the pump chamber. Structural components and foundations must be of sufficient stability in order to allow the device to be fixed securely and functionally. The operator is responsible for the provision and suitability of the structural component/foundation! Check that the available consulting documents (installation plans, design of the op-

6.4 Installation



DANGER

Risk of fatal injury due to dangerous lone working practices!

erating space, inflow conditions) are complete and correct.

Work in chambers and narrow rooms as well as work involving risk of falling are dangerous work. Such work may not be carried out autonomously! A second person must be present for safety reasons.



WARNING

Hand and foot injuries due to lack of protective equipment!

Danger of (serious) injuries during work. Wear the following protective equipment:

- Safety gloves for protection against cuts
- Safety shoes
- Safety helmet must be worn if lifting equipment are used!



NOTICE

Use only properly functioning lifting equipment!

Use only properly functioning lifting equipment to lift and lower the pump. Ensure that the pump does not become jammed during lifting and lowering. Do **not** exceed the maximum bearing capacity of the lifting equipment! Check that lifting equipment is functioning properly before use!

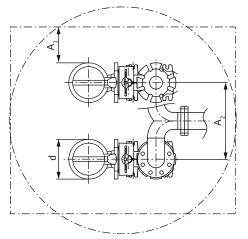


NOTICE

Emerging of the motor during operation

If the motor emerges during operation, observe the instructions for "non-immersed operating mode"! To ensure the necessary cooling of the motor for continuous duty, the motor must be completely immersed before re-activation!

- → Prepare operating space/installation location as follows:
 - Clean, free of coarse solids
 - Dry well
 - Frost-free
 - Decontaminated
- \rightarrow Take immediate countermeasures if there is a build-up of toxic or suffocating gases!
- → Use the handle for lifting, lowering and transporting the pump. Never carry or drag the pump by the power supply cable!
- → It must be possible to attach lifting equipment safely. The storage place and the operating space/installation site must be accessible with the lifting equipment. The set-down location must have a solid bearing surface.
- → Attach the lifting gear to the handle using a shackle. Only use lifting gear which has been technically approved.
- → The routed power supply cables must allow safe operation. Check whether the cable cross-section and the cable length are sufficient for the selected installation type.
- $\rightarrow\,$ The corresponding IP class must be observed when using switchgear. Install the switchgear overflow-proof and outside potentially explosive areas!
- → Avoid air intake into the fluid, use baffles or deflector plates for the inlet. Air which has entered the system can collect in the pipe system and lead to impermissible operating conditions. Air pockets must be removed via ventilation systems!
- → A dry run of the pump is prohibited! Avoid air pockets in the hydraulics housing or in the pipe system. Ensure the water level never falls below the minimum. The installation of a dry-running protection is recommended!



Indications for double pump oper-

If several pumps are used in an operating space, minimum distances between the pumps and the wall must be complied with. Here there is a difference in the distances depending on the type of system: Alternating operation or parallel operation.

d	Diameter hydraulics housing
A ₁	Minimum distance from the wall: – alternating operation: min. 0.3 × d – parallel operation: min. 1 × d
A ₂	Distance to pressure pipes – alternating operation: min. 1.5 × d – parallel operation: min. 2 × d
2	

Fig. 3: Minimum distances

6.4.1

ation

6.4.2 Maintenance tasks

After a storage period of more than 6 months, check the oil in the sealing chamber prior to installation:

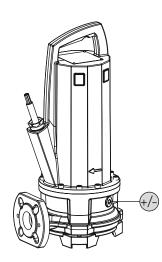


Fig. 4: Check the oil

- +/- Screw plug sealing chamber
- Pump is **not** installed.
- Pump is **not** connected to the mains.
- ✓ Protective equipment has been put on!
- 1. Place the pump horizontally on a firm surface. The screw plug points upwards. WARNING! Risk of hands being crushed. Ensure that the pump cannot fall over or slip away!
- 2. Unscrew the screw plug.
- 3. Place a suitable tank to collect the operating fluid.
- 4. Drain the operating fluid: Rotate the pump until the opening points downwards.
- 5. Check the operating fluid:
 - \Rightarrow If the operating fluid is clear, reuse operating fluid.
 - ⇒ If the operating fluid is contaminated (black), fill with new operating fluid. Dispose of operating fluid in accordance with the local regulations!
 - ⇒ Notify customer service if an operating fluid contains metal chips!
- 6. Pour in operating fluid: Rotate the pump until the opening points upwards. Fill-in the operating fluid into the opening.
 - ⇒ Comply with the specifications for operating fluid locations and quantity! When recycling the operating fluid, check the quantity and if required adjust it!
- 7. Clean the screw plug, replace the seal ring and screw it back in. Max. tightening torque: 8 Nm (5.9 ft lb)!

6.4.3 Stationary wet well installation



NOTICE

Pumping problems due to water level being too low

If the fluid is lowered too much, separation of the volume flow may occur. Furthermore, air cushions may form in the hydraulic system, resulting in undesirable behaviour during operation. The minimum permissible water level must reach the upper edge of the hydraulics housing!

The pump is installed in the fluid for the wet well installation. For this, a suspension unit must be installed in the chamber. On the pressure side, the on-site pipe system is connected to the suspension unit and on the suction side to the pump. The connected pipe system must be self-supporting. The suspension unit must **not** support the pipe system!

CAUTION! If the motor emerges during operation, adhere to the operating mode for non-immersed operation (S2-30, S3 25 %*)!

* Operating mode S3 50 % is permitted if the necessary motor cooling is guaranteed before the motor is switched on again! To ensure the required cooling, the motor must be completely immersed for at least 1 min.!



1	Suspension unit
2	Non-return valve
3	Stop valve
4	Guide pipes (provided by the customer)
5	Lifting equipment
6	Attachment point for the lifting equipment
S*	Non-immersed operating mode: Observe information on the rating plate!

- ✓ Operating space/installation location is prepared for the installation.
- ✓ Suspension unit and pipe system were installed.
- \checkmark Pump is prepared for operation on the suspension unit.
- 1. Use a shackle to attach the lifting equipment to the attachment point of the pump.
- 2. Lift the pump, swivel it above the chamber opening and slowly lower the guide claw onto the guide pipe.
- Lower the pump until it sets on the suspension unit and is connected automatically. CAUTION! Hold the power supply cables slightly taut when lowering the pump!
- Loosen the lifting equipment from the lifting gear and secure it at the chamber outlet against falling.
- 5. Have the power supply cables routed into the chamber by a qualified electrician and route it outside properly from the chamber.
- ► The pump is installed, the qualified electrician can make the electrical connection.

6.4.4 Portable wet well installation

Fig. 5: Wet well installation, stationary

4

1



6

S1

S*

WARNING

Risk of burns from hot surfaces!

Motor housing can become hot during operation. It may cause burns. Allow the pump to cool down at ambient temperature after switching it off!



Separation of pressure hose!

Separation of pressure nose:

Separation or movement of the pressure hose can lead to (serious) injuries. Securely attach the pressure hose to the outlet! Prevent buckling of the pressure hose.



NOTICE

WARNING

Pumping problems due to water level being too low

If the fluid is lowered too much, separation of the volume flow may occur. Furthermore, air cushions may form in the hydraulic system, resulting in undesirable behaviour during operation. The minimum permissible water level must reach the upper edge of the hydraulics housing!

For portable installation, the pump must be equipped with a pump support foot. The pump support foot ensures minimum ground clearance in the suction area and enables secure footing if placed on a solid bearing surface. In this installation type, the pump can be installed anywhere in the operating space/installation site. A hard base must be used at the installation location to prevent sinking in case of soft bearing surfaces. A pressure hose is connected on the pressure side. If operated for longer periods of time, fix the pump firmly to the floor. This prevents vibration and ensures quiet and low-wearing running.

CAUTION! If the motor emerges during operation, adhere to the operating mode for non-immersed operation (S2-30, S3 25 %*)!

* Operating mode S3 50 % is permitted if the necessary motor cooling is guaranteed before the motor is switched on again! To ensure the required cooling, the motor must be completely immersed for at least 1 min.!

Work steps

1	Pump support foot
2	Pipe elbow with hose connection or Storz pipe coupling
3	Storz hose coupling
4	Pressure hose
5	Lifting equipment
6	Attachment point
S*	Non-immersed operating mode: Observe information on the rating plate!
/	

- Pump support foot mounted.
- \checkmark Pressure connection prepared: Pipe elbow with hose connection or pipe elbow with Storz coupling mounted.
- 1. Use a shackle to attach the lifting equipment to the attachment point of the pump.
- 2. Lift the pump and lower it at the intended location (chamber, pit).
- 3. Place the pump on a solid bearing surface. CAUTION! Sinking must be prevented!
- 4. Lay the pressure hose and fasten it to a certain point (e.g. drainage). DANGER! Separation or movement of the pressure hose can lead to (serious) injuries! Securely attach the pressure hose to the outlet.
- 5. Lay the power supply cable properly. CAUTION! Do not damage the power supply cable!
- The pump is installed, the qualified electrician can make the electrical connection.



DANGER

Risk of explosion due to incorrect installation!

If the level control is installed within a potentially explosive area, the signal transmitter must be connected via an Ex cut-off relay or a Zener barrier. There is a risk of explosion if connected incorrectly! Connection must be carried out by a qualified electrician.

With a level control device, the current fill levels are determined and the pump is switched on and off automatically depending on the fill levels. Fill levels are recorded by using different sensor types (float switches, pressure and ultrasound measurements or electrodes). The following must be observed when using a level control device:

- → Float switches can move freely!
- → The water level must **not fall below** the minimum permissible!
- → The maximum switching frequency **must not be exceeded**!
- \rightarrow If the fill levels fluctuate strongly, a level control with two measuring points is recommended. This makes it possible to achieve larger differential gaps.

Dry-running protection must prevent the pump from operating without fluid and air from entering the hydraulics. The minimum permissible fill level must be determined with the help of a signal transmitter. Once the specified limit value is reached, the pump must be deactivated with an appropriate signal. Dry-running protection can expand the available level controls by an additional measuring point or function as an independent switch-off device. Depending on the system security, the pump can be restarted automatically or manually. Installation of dry-running protection is recommended for optimum operational reliability.

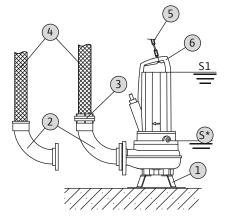


Fig. 6: Wet well installation, portable

Level control 6.4.5



6.4.6

Dry-running protection



DANGER

DANGER

Risk of death due to electrocution!

Improper conduct when carrying out electrical work can lead to death due to electric shock! Electrical work must be carried out by a qualified electrician in accordance with the locally applicable regulations.



Risk of explosion due to incorrect connection!

- Always connect the pump to an electrical outlet outside the explosive area. If the connection must be made within the explosive area, then connection must be carried out in an Ex-rated housing (ignition protection class DIN EN 60079-0)! Non-observance may lead to fatal injury due to explosion!
- Connect the potential compensator to the earth terminal indicated. The earth terminal is installed in the area of the power supply cable. A cable cross-section in accordance with the locally applicable regulations must be used for the potential compensator.
- Connection must always be carried out by a qualified electrician.
- For the electrical connection, also note the additional information in the chapter on potentially explosive areas found in the appendix of these installation and operating instructions!
- \rightarrow The mains connection must match the specifications on the rating plate.
- → Power supply on mains side for three-phase current motors with clockwise rotating field.
- → Lay the connection cable in accordance with the locally applicable regulations and connect it according to the wire assignment.
- \rightarrow Connect the monitoring devices and check their function.
- \rightarrow Earth the device properly in accordance with applicable local regulations.

Circuit breaker

The size and switching characteristics of the circuit breakers must conform to the rated current of the connected product. Observe local regulations.

Motor protection switch

Make provision for an on-site motor protection switch for devices without a plug! The minimum requirement is a thermal relay/motor protection switch with temperature compensation, differential triggering and anti-reactivation device in accordance with the local regulations. In case of sensitive mains, make provision for the installation on-site of other protective equipment (e.g. overvoltage, undervoltage or phase failure relay, etc.).

Residual-current device (RCD)

Comply with the regulations of the local energy supply company! The use of a residualcurrent device is recommended.

If persons come into contact with the device and conductive fluids, secure the connection **with** a residual-current device (RCD).

6.5.2 Maintenance tasks

Fuse on mains side

6.5.1

Carry out the following maintenance tasks prior to installation:

- $\rightarrow\,$ Check the insulation resistance of the motor winding.
- \rightarrow Test the resistance of the temperature sensor.
- \rightarrow Test the resistance of the pencil electrode (optionally available).
- If the measured values differ from the specifications:
- \rightarrow Moisture may have penetrated into the motor or the connection cable.
- \rightarrow The monitoring device may be defective.

Contact customer service in the event of a fault.

- 6.5.2.1 Checking the insulation resistance of the motor winding
- 6.5.2.2 Test the resistor of the temperature sensor
- 6.5.2.3 Testing the resistor of the external electrode for sealing chamber control
- 6.5.3 Connection of the single-phase motor

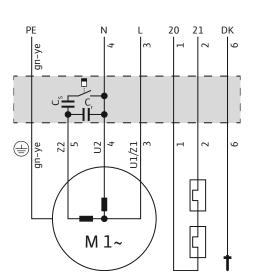


Fig. 7: Connection diagram single-phase motor

6.5.4 Three-phase motor connection

Use an insulation tester to measure the insulation resistance (measuring voltage = 1000 V). Observe the following values:

- $\rightarrow\,$ At the time of initial commissioning: Insulation resistance may not be less than 20 MΩ.
- \rightarrow For further measurements: Value must be greater than 2 M Ω .

Measure the resistor of the temperature sensors with an ohmmeter. The following measured values must be complied with:

- \rightarrow **Bimetallic strip**: Measured value = 0 Ohm (passage).
- → PTC sensor (PTC thermistor): Measured value depends on the number of sensors installed. At PTC sensor has a cold resistance of between 20 and 100 Ohm.
 - With **three** sensors in series, the measured value is between 60 und 300 Ohm.
 - With **four** sensors in series, the measured value is between 80 und 400 Ohm.

Measure the resistor of the electrode with an ohmmeter. The measured value must approach "infinity". For values \leq 30 kOhm, if there is water in the oil – change the oil!

The single-phase current version is equipped with bare cable ends. Connection to the mains is established by connecting the power supply cable in the switchgear. **Electrical connection must always be carried out by a qualified electrician!**

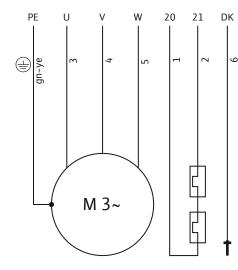
NOTICE! The individual wires are designated according to the connection diagram. Do not cut the wires! There is no additional assignment between the wiring diagram and connection diagram.

Wire	Designa– tion	Terminal
1, 2	20,21	Monitoring of motor winding
3	U1/Z1	L
4	U2	Ν
5	Z2	Connection for start and operating capacitor
6	DK	Monitoring of motor compartment
Green/yellow (gn- ye)	PE	Earth

The three-phase current version is equipped with bare cable ends. Connection to the mains is established by connecting the power supply cable in the switchgear. **Electrical connection must always be carried out by a qualified electrician!**

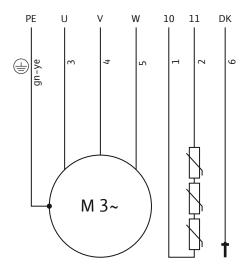
For the correct direction of rotation, a clockwise rotating field must be available.

NOTICE! The individual wires are designated according to the connection diagram. Do not cut the wires! There is no additional assignment between the wiring diagram and connection diagram.



Wire	Designa– tion	Terminal
1, 2	20, 21	Monitoring of motor winding
3	U	L1
4	V	L2
5	W	L3
6	DK	Monitoring of motor compartment
Green/yellow (gn- ye)	PE	Earth

Fig. 8: Connection diagram: Bimetallic strip, direct starting



Wire	Designa– tion	Terminal
1, 2	10,11	Monitoring of motor winding
3	U	L1
4	V	L2
5	W	L3
6	DK	Monitoring of motor compartment
Green/yellow (gn– ye)	PE	Earth

Fig. 9: Connection diagram: PTC sensor, direct starting

6.5.5 Monitoring equipment connection

Refer to the enclosed connection diagram for details regarding the connection and installation of the monitoring devices. **Electrical connection must always be carried out by a qualified electrician!**

NOTICE! The individual wires are designated according to the connection diagram. Do not cut the wires! There is no additional assignment between the wiring diagram and connection diagram.



DANGER

Risk of explosion due to incorrect connection!

If the monitoring devices are not connected correctly, there is a risk of fatal injury due to explosion in potentially explosive areas! Connection must always be carried out by a qualified electrician. If used in potentially explosive areas:

- Connect the thermal motor monitoring via an evaluation relay!
- Deactivation by the temperature limiter must be conducted with reactivation lock! It must only be possible to restart the unit when the unlock key has been actuated by hand!
- Connect the external electrode (e.g. sealing chamber control) via an evaluation relay with an intrinsically safe circuit!
- Note the additional information in the chapter on potentially explosive areas found in the appendix of these installation and operating instructions!

Overview of monitoring devices:

	P 13
Internal monitoring devices	
Motor compartment	•
Motor winding: Temperature limiter (1-circuit temperature monitoring)	•
Motor winding: Temperature controller (2-circuit temperature monitoring)	0
External monitoring devices	
Sealing chamber	0
Key: $- = not available/possible, o = optional, \bullet = as standard$	

All the monitoring devices fitted must always be connected!

6.5.5.1 Monitoring of motor compartment (P 13 motor only)

Connect the electrodes via an evaluation relay. Relay "NIV 101/A" is recommended for this. The threshold is 30 kOhm.

Wiring diagram		
DK	Electrode connection	

With bimetallic strips

The system must be deactivated when the threshold is reached!

6.5.5.2 Monitoring of motor winding

Directly connect bimetallic strips to the switchgear or via an evaluation relay. Connection values: max. 250 V (AC), 2.5 A, $\cos \varphi = 1$

Wiring diagram for bimetallic strip		
Temperature limiter		
20, 21 Bimetallic strip connection		
Temperature controller and limiter		
21	High temperature connection	
20	Centre terminal	
22	Low temperature connection	

With PTC sensor

Connect the PTC sensor via an evaluation relay. Relay "CM-MSS" is recommended for this. The threshold has been preset.

PTC sensor wiring diagram		
Temperature limiter		
10,11	PTC sensor connection	
Temperature controller and limiter		
11	High temperature connection	
10	Centre terminal	
12	Low temperature connection	

Triggering status for temperature controller and limiter

Depending on the version of the thermal motor monitoring, the following triggering status must occur when the threshold value is reached:

- → Temperature limiter (1 temperature circuit):
 - The system must be deactivated when the threshold is reached.
- → Temperature controller and limiter (2 temperature circuits): When the threshold for the low temperature is reached, the motor can deactivate with automatic reactivation. When the threshold for the high temperature limit is reached, the motor must deactivate with manual reactivation.

Note the additional information in the section on potentially explosive areas in the appendix!

6.5.5.3	Sealing chamber monitoring (ex- ternal electrode)	Connect the external electrode via an evaluation relay. Relay "NIV 101/A" is recommen- ded for this. The threshold is 30 kOhm.
		Once the threshold is reached, a warning must be output or the unit must be switched off.
		CAUTION
		Connection of the sealing chamber control If on reaching the threshold, there is only a warning, the pump could be irreparably damaged by the water ingress. Deactivation of the pump is always recommended!
6.5.6	Motor protection adjustment	Motor protection must be set depending on the selected activation type.
6.5.6.1	Direct activation	At full load, set the motor protection switch to the rated current (see rating plate). At partial load, it is recommended to set the motor protection switch 5 % above the current measured at the duty point.
6.5.6.2	Star-delta activation	 The motor protection setting depends on the installation: → Motor protection installed in the motor line: Set the motor protection to 0.58 x the rated current. → Motor protection installed in the mains supply cable: Set the motor protection to the rated current.
		The maximum start-up time in star connection is 3 seconds.
6.5.6.3	Soft starter	 At full load, set the motor protection switch to the rated current (see rating plate). At partial load, it is recommended to set the motor protection switch 5 % above the current measured at the duty point. The following points must also be observed: → Power consumption must always be below the rated current. → Complete starting and stopping within 30 s. → To avoid power dissipation, bypass the electronic starter (soft start) once normal operation is reached.
6.5.7	Operation with frequency con- verter	Operation on the frequency converter is permitted. Refer to the appendix for the relev- ant requirements!
7	Commissioning	
		WARNING
		Foot injuries due to a lack of protective equipment! Danger of (serious) injuries during work. Wear safety shoes!
7.1	Personnel qualifications	 → Electrical work: A qualified electrician must carry out the electrical work. → Operation/control: Operating personnel must be instructed in the functioning of the complete system.
7.2	Operator responsibilities	 Providing installation and operating instructions by the pump or at a place specially reserved for it. Making the installation and operating instructions available in the language of the personnel. Making sure that the installation and operating instructions are read and understood by all personnel. All safety devices and emergency cut-outs on the system-side must be active and checked to ensure that they work properly. The pump is suitable for use under the specified operating conditions.
7.3	Direction of rotation check (for three-phase current motors only)	The pump is factory-checked and adjusted to the correct direction of rotation for a clockwise rotating field. Connection is made in accordance with the specifications in chapter "Electrical connection".

Direction of rotation check

A qualified electrician checks the rotating field at the mains connection with a rotating field-test device. For the correct direction of rotation, a clockwise rotating field must be available at the mains connection. The pump is **not** approved for operation with a counter-clockwise rotating field! **CAUTION! If the direction of rotation is checked with a test run, comply with the ambient and operating conditions!**

Incorrect direction of rotation

If the direction of rotation is incorrect, change the connection as follows:

- \rightarrow Swap two phases for motors with direct starting.
- $\rightarrow\,$ Swap the connections of two windings (e.g. U1/V1 and U2/V2) for star-delta activation motors.
- 7.4 Operation in an explosive atmosphere



DANGER

Risk of explosion due to flying sparks in the hydraulics!

During operation the hydraulics must be flooded (completely filled with the fluid). If the volume flow is interrupted or the hydraulics emerges, air cushions can form in the hydraulics. If this happens, there is a risk of explosion, e.g. flying sparks due to static charge! Dry-running protection must ensure that the pump is deactivated at the appropriate level.

	P 13
ATEX approval	•
FM approval	•
CSA-Ex approval	-
Key: - = not available/possible, o = optional, • = as standard	

For use in explosive atmospheres, the pump must be marked as follows on the rating plate:

- → "Ex" symbol of the corresponding approval
- \rightarrow Ex classification

For the relevant requirements, refer to the explosion protection chapter in the appendix of these installation and operating instructions!

ATEX approval

The pumps are suitable for operation in potentially explosive atmospheres:

- → Device group: II
- → Category: 2, zone 1 and zone 2
 - These pumps must not be used in zone 0!

FM approval

The pumps are suitable for operation in potentially explosive atmospheres:

- → Protection class: Explosionproof
- → Category: Class I, Division 1
- Notice: If the cabling is carried out according to Division 1, installation in Class I, Division 2 is also permitted.

7.5 Before switching on

Check the following prior to activation:

- → Check whether the device has been installed properly and in accordance with the locally applicable regulations:
 - Has the pump been earthed?
 - Layout of power supply cable tested?
 - Electrical connection made properly?
 - Mechanical components attached correctly?
- → Check level control:
 - Float switches can move freely?
 - Switching level tested (pump on, pump off, minimum water level)?
 - Additional dry-running protection installed?

- \rightarrow Test operating conditions:
 - Min./max. temperature of the fluid tested?
 - Max. immersion depth tested?
 - Operating mode defined depending on the minimum water level?
 - Maximum switching frequency adhered to?
- → Check installation location/operating space:
 - Pipe system on the pressure side free of deposits?
 - Inlet or pump sump cleaned or free of deposits?
 - All gate valves open?
 - Minimum water level defined and monitored? The hydraulics housing must be filled completely with the fluid and there must be no air cushions in the hydraulics. NOTICE! Provide suitable venting devices if there is a risk of air cushions being formed in the system!

 7.6
 Switching on and off
 During the start process, the rated current is temporarily exceeded. During operation, the rated current may no longer be exceeded. CAUTION! If the pump does not start, switch off the pump immediately. Remove the fault before reactivating the pump!

Place pumps which are installed as portable pumps on a firm surface so they are level. If pumps have fallen over, place them upright again before activating them. Securely attach the pump with screws in case of difficult surfaces.

Pumps with bare cable end

The pump must be switched on and off using a separate operating point (on/off switch, switchgear) provided by the customer.

7.7 During operation



WARNING

Amputation of limbs due to rotating components!

No persons must be present in the work area of the pump! There is risk of (serious) injuries due to rotating components! No persons must be present in the work area of the pump during start-up or operation.



WARNING

Risk of burns from hot surfaces!

Motor housing can become hot during operation. It may cause burns. Allow the pump to cool down at ambient temperature after switching it off!



NOTICE

Pumping problems due to water level being too low

If the fluid is lowered too much, separation of the volume flow may occur. Furthermore, air cushions may form in the hydraulic system, resulting in undesirable behaviour during operation. The minimum permissible water level must reach the upper edge of the hydraulics housing!

When operating the pump, observe the locally applicable regulations on the following topics:

- → Work safety
- → Accident prevention
- → Handling electrical machines

Strictly adhere to the responsibilities of the personnel specified by the operator. All personnel are responsible for ensuring that the responsibilities of the personnel and the regulations are observed!

Due to their design, centrifugal pumps have rotating parts that are easily accessible. Depending on the operating condition, sharp edges can develop on these parts. **WARN-ING! This can lead to cuts and limbs may be severed!** Check the following at regular intervals:

- $\rightarrow\,$ Operating voltage (+/-10 % of the rated voltage)
- \rightarrow Frequency (+/-2 % of the rated frequency)

Shut-down/dismantling

- \rightarrow Power consumption between individual phases (max. 5 %)
- \rightarrow Voltage difference between the individual phases (max. 1 %)
- → Max. switching frequency
- \rightarrow Minimum water submersion depending on the operating mode
- → Inlet: no air intake
- \rightarrow Level control device/dry-running protection: Switching points
- → Quiet/low-vibration running
- → All gate valves open

8	Shut-down/dismantling	
8.1	Personnel qualifications	 → Operation/control: Operating personnel must be instructed in the functioning of the complete system. → Electrical work: A qualified electrician must carry out the electrical work. → Installation/dismantling: The technician must be trained in the use of the necessary tools and fixation materials for the relevant construction site.
8.2	Operator responsibilities	 → Locally applicable accident prevention and safety regulations of trade associations. → Observe regulations for working with heavy loads and under suspended loads. → Provide the necessary protective equipment and make sure that the personnel wears it. → Provide adequate aeration in closed rooms. → Take immediate countermeasures if there is a build-up of toxic or suffocating gases!
8.3	Shut-down	The pump is deactivated during decommissioning, but remains installed. This ensures that the pump is always ready for operation.
		\checkmark To protect the pump from frost and ice, always immerse the pump completely in the fluid.
		\checkmark The temperature of the fluid must always be above +3 °C (+37 °F).
		1. Switch off the pump at the operating point.
		Secure the operating point against being switched on again by unauthorised per- sons (e.g. lock main switch).
		The pump is out of operation and can now be dismantled.
		 If the pump remains installed after decommissioning, observe the following: → Ensure that the prerequisites for decommissioning are maintained for the complete period of decommissioning. If these prerequisites cannot be guaranteed, dismantle the pump after decommissioning! → Ensure an extended period of decommissioning came out a 5 minute function test at a 5 minute function.
		→ For an extended period of decommissioning, carry out a 5-minute function test at regular intervals (monthly to quarterly). CAUTION! A function test may only be car- ried out under the applicable operating conditions. A dry run is not permitted! Non-compliance can result in irreparable damage!
8.4	Removal	



DANGER

Danger due to fluids hazardous to health!

If the pump is used in fluids hazardous to health, decontaminate the pump after dismantling and before carrying out any other work! There is a risk of fatal injury! Observe the specifications in the work regulations! The operator must make sure that the personnel have received and read the work regulations!



DANGER

Risk of death due to electrocution!

Improper conduct when carrying out electrical work can lead to death due to electric shock! Electrical work must be carried out by a qualified electrician in accordance with the locally applicable regulations.



DANGER

WARNING

NOTICE

Risk of fatal injury due to dangerous lone working practices!

Work in chambers and narrow rooms as well as work involving risk of falling are dangerous work. Such work may not be carried out autonomously! A second person must be present for safety reasons.



Risk of burns from hot surfaces!

Motor housing can become hot during operation. It may cause burns. Allow the pump to cool down at ambient temperature after switching it off!



Use only properly functioning lifting equipment!

Use only properly functioning lifting equipment to lift and lower the pump. Ensure that the pump does not become jammed during lifting and lowering. Do **not** exceed the maximum bearing capacity of the lifting equipment! Check that lifting equipment is functioning properly before use!

8.4.1 Stationary wet well installation

Portable wet well installation

8.4.2

- ✓ Pump is decommissioned.
- \checkmark Gate valves on the inlet and pressure side closed.
- 1. Disconnect the pump from the mains.
- 2. Attach the lifting equipment to the attachment point. **CAUTION! Never pull on the power supply cable! This damages the power supply cable!**
- 3. Slowly raise the pump and lift above the guide pipes from the operating space. CAUTION! The power supply cable can be damaged while lifting! Hold the power supply cable slightly taut when lifting!
- 4. Clean the pump thoroughly (see point "Cleaning and disinfecting"). DANGER! Disinfect the pump when used in fluids hazardous to health!
- ✓ Pump is taken out of operation.
- 1. Disconnect the pump from the mains.
- 2. Roll up the power supply cable and place it over the motor housing. CAU-TION! Never pull on the power supply cable! This damages the power supply cable!
- 3. Loosen the pressure pipe from the pressure port.
- 4. Attach the lifting equipment to the attachment point.
- 5. Lift the pump from the operating space. CAUTION! The power supply cable may be squeezed and damaged when setting the pump down! Pay attention to the power supply cable when setting the pump down!
- 6. Clean the pump thoroughly (see point "Cleaning and disinfecting"). DANGER! Disinfect the pump when used in fluids hazardous to health!

8.4.3 Clean and disinfect



DANGER

Danger due to fluids hazardous to health!

Danger to life if the pump is used in fluids hazardous to health! Decontaminate the pump before carrying out any further work! Wear the following protective equipment while performing cleaning tasks:

- Closed safety goggles
- Breathing mask
- Protective gloves
 - ⇒ The equipment listed here is the minimum requirement, observe the specifications of the work regulations! The operator must make sure that the personnel have received and read the work regulations!
- ✓ Pump is dismantled.
- Contaminated cleaning water is disposed of in the sewer in accordance with local regulations.
- \checkmark A disinfectant is provided for contaminated pumps.
- 1. Attach the lifting equipment to the attachment point of the pump.
- 2. Lift the pump approximately 30 cm (10 in) above the ground.
- 3. Spray the pump with clear water from top to bottom. NOTICE! An appropriate disinfectant must be used for contaminated pumps! Strictly observe the manufacturer's specifications concerning use!
- 4. To clean the impeller and the pump interior, guide the water jet inside via the pressure port.
- 5. Flush all dirt residue onto the floor of the channel.
- 6. Allow the pump to dry out.

9 Maintenance and repair



DANGER

NOTICE

Danger due to fluids hazardous to health!

If the pump is used in fluids hazardous to health, decontaminate the pump after dismantling and before carrying out any other work! There is a risk of fatal injury! Observe the specifications in the work regulations! The operator must make sure that the personnel have received and read the work regulations!



Use only properly functioning lifting equipment!

Use only properly functioning lifting equipment to lift and lower the pump. Ensure that the pump does not become jammed during lifting and lowering. Do **not** exceed the maximum bearing capacity of the lifting equipment! Check that lifting equipment is functioning properly before use!

- → Always carry out maintenance tasks in a clean location with good lighting. It must be possible to position the pump safely and secure it.
- → Only carry out maintenance tasks mentioned in these installation and operating instructions.
- \rightarrow Wear the following protective equipment while performing maintenance tasks:
 - Safety goggles
 - Safety shoes
 - Safety gloves
- 9.1 Personnel qualifications
- \rightarrow Electrical work: A qualified electrician must carry out the electrical work.

		→ Maintenance tasks: The technician must be familiar with the use of operating fluids and their disposal. In addition, the technician must have basic knowledge of mech- anical engineering.
9.2	Operator responsibilities	 Provide the necessary protective equipment and make sure that the personnel wears it. Collect operating fluids in suitable tanks and dispose of properly. Dispose of protective clothing used in accordance with regulations. Use only original parts of the manufacturer. Use of parts other than the original parts releases the manufacturer from any liability. Collect any leakage of fluid and operating fluid immediately and dispose of it according to the locally applicable guidelines. Provide the tools required. If flammable solvents and cleaning agents are used, open flames, naked lights and smoking are prohibited.
9.3	Operating fluid	
9.3.1	Oil types	 Medicinal white oil is filled into the sealing chamber ex-factory. The following oil types are recommended when changing the oil: → Aral Autin PL* → Shell ONDINA 919 → Esso MARCOL 52* or 82* → BP WHITEMORE WOM 14* → Texaco Pharmaceutical 30* or 40*
		All oil types marked with "*" are approved for use with foods in accordance with "USDA-H1".
9.3.2	Filling quantities	The filling quantity is 900 ml (30 US.fl.oz).
9.4	Maintenance intervals	To ensure reliable operation, maintenance tasks must be carried out regularly. Depend- ing on the real ambient temperatures, maintenance intervals different from those men- tioned in the contract can be defined! If strong vibrations occur during operation, the pump and the installation must be checked regardless of the defined maintenance in- tervals.
9.4.1	Maintenance intervals for normal conditions	 2 years > Visual inspection of the power supply cable > Visual inspection of accessories > Visual inspection of the coating and housing for wear > Function test of monitoring devices > Oil change NOTICE! If sealing chamber control is installed, the oil is changed according to the indicator! 10 years or 15000 operating hours
		→ General overhaul
9.4.2	Maintenance intervals for use in sewage lifting units	When the pump is used in sewage lifting units inside buildings or on plots of land, carry out maintenance intervals and measures in accordance with DIN EN 12056-4 !
9.4.3	Maintenance intervals for harsh conditions	 Under harsh operating conditions, specified maintenance intervals must be shortened if required. Harsh operating conditions include: Fluids with long-fibre components Turbulent inlet (e.g. due to air intake, cavitation) Strongly corroding or abrasive fluids Heavily gas generating fluids Operation at an unfavourable duty point Pressure surges When using pumps under hard conditions, it is recommended to sign a maintenance contract. Contact customer service.

9.5.1

9.5 Maintenance measures



WARNING

Attached macerator: sharp edges on the cutting plate and rotating blade! The macerator can cause amputation of limbs! Wear safety gloves to protect against cuts and never reach into the macerator!

WARNING

Hand, foot or eye injuries due to the absence of protective equipment! Danger of (serious) injuries during work. Wear the following protective equipment:

- Safety gloves for protection against cuts
- Safety shoes
- Closed safety goggles

The following pre-requisites must be fulfilled prior to starting maintenance measures: \rightarrow Pump cooled down to the ambient temperature.

 \rightarrow Pump cleaned thoroughly and disinfected (if required).

Regular inspection of power consumption and the operating voltage in all three phases is recommended for smooth operation. In normal operation, these values remain constant. Slight fluctuations depend on the characteristics of the fluid. Power consumption can provide an early indication of damage or malfunctions in the impeller, bearings or motor, which can be rectified. Larger voltage fluctuations strain the motor winding and can cause the pump to break down. Regular inspections can therefore largely prevent major secondary damage and reduce the risk of total breakdown. In this regard, it is recommended to use remote monitoring for regular inspections.

9.5.2 Visual inspection of the connec-

Recommended maintenance

tion cable

measures

- Check connection cable for:
- → Bubbles
- → Cracks
- → Scratches
- \rightarrow Abrasion
- \rightarrow Pinch points

If damage is identified on the connection cable, decommission the pump immediately! Have the connection cable replaced by Wilo customer service. Only operate the pump up again once the damage has been properly remedied!

CAUTION! Water may penetrate into the pump due to the damaged connection cable! Water ingress leads to total failure of the pump.

9.5.3 Visual inspection of accessories

Accessories must be checked for:

- → Correct fixation
- → Smooth function
- → Signs of wear, e.g. cracks caused by frequencies

Any defects detected must be repaired immediately or the accessories must be replaced.

The coatings and housing parts must not show any signs of damage. If there are de-

- 9.5.4 Visual inspection of coatings and housing for wear
 - fects, the following must be observed: → If the coating is damaged, it must be restored.
 - → Contact customer service if housing parts have worn out!
- 9.5.5 Function test of the monitoring device
- 9.5.5.1 Test the resistor of the internal electrodes for motor compartment monitoring

To test resistances, the pump must be cooled down to the ambient temperature!

Measure the resistor of the electrode with an ohmmeter. The measured value must approach "infinity". For values \leq 30 kOhm, there is water in the motor compartment. **Contact customer service!**



9.5.5.2 Test the resistor of the temperature sensor

Measure the resistor of the temperature sensors with an ohmmeter. The following measured values must be complied with:

- \rightarrow **Bimetallic strip**: Measured value = 0 Ohm (passage).
- → PTC sensor (PTC thermistor): Measured value depends on the number of sensors installed. At PTC sensor has a cold resistance of between 20 and 100 Ohm.
 - With three sensors in series, the measured value is between 60 und 300 Ohm.
 - With **four** sensors in series, the measured value is between 80 und 400 Ohm.

Measure the resistor of the electrode with an ohmmeter. The measured value must ap-

proach "infinity". For values \leq 30 kOhm, if there is water in the oil – change the oil!

- 9.5.5.3 Testing the resistor of the external electrode for sealing chamber control
- 9.5.6 Oil change in sealing chamber



WARNING

Operating fluid under high pressure!

A pressure of **several bar can build up** in the motor! This pressure escapes when the screw plugs are **opened**. If screw plugs are opened without due caution, they can be ejected at high speed! To avoid injuries, observe the following instructions:

- Adhere to the prescribed sequence of work steps.
- Unscrew the screw plugs slowly, but never unscrew them completely. As soon as the pressure escapes (audible whistling or hissing of air), stop turning the screw plug any further!
- When the pressure has completely dissipated, fully unscrew the screw plugs.
- Wear closed safety goggles.



WARNING

Scalding from hot operating fluids!

Hot operating fluids can also spray out when pressure is released. This can result in scalding! To avoid injuries, the following instructions must be observed:

- Allow the motor to cool down to the ambient temperature before opening the screw plugs.
- Wear closed safety goggles or face protection and gloves.

+/- Screw plug sealing chamber

- ✓ Protective equipment has been put on!
- ✓ Pump has been dismantled and cleaned (decontaminated if required).
- 1. Position the pump horizontally on a firm surface. The screw plug points upwards. WARNING! Risk of hands being crushed. Ensure that the pump cannot fall over or slip away!
- 2. Unscrew the screw plug slowly, but do not unscrew it completely. WARN-ING! Overpressure in the motor! Stop turning the screw plug further if hissing or whistling is audible! Wait until the pressure has completely dissipated.
- 3. After the pressure has dissipated, fully unscrew the screw plug.
- 4. Place a suitable tank to collect the operating fluid.
- 5. Drain the operating fluid: Rotate the pump until the opening points downwards.
- 6. Check the operating fluid: Notify customer service if an operating fluid contains metal chips!
- 7. Pour in operating fluid: Rotate the pump until the opening points upwards. Fill-in the operating fluid into the opening.
 - \Rightarrow Comply with the specifications for operating fluid locations and quantity!
- 8. Clean the screw plug, replace the seal ring and screw it back in. Max. tightening torque: 8 Nm (5.9 ft lb)!

During the general overhaul, the motor bearings, shaft sealings, O-rings and power supply cables are checked for wear and damage. Damaged components are replaced with original parts. This will ensure correct operation.

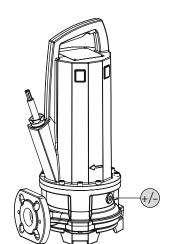


Fig. 10: Sealing chamber: Oil change

9.5.7 General overhaul

The general overhaul is performed by the manufacturer or an authorised service centre.

9.6 Repairs



WARNING

Attached macerator: sharp edges on the cutting plate and rotating blade! The macerator can cause amputation of limbs! Wear safety gloves to protect against cuts and never reach into the macerator!

WARNING

Hand, foot or eye injuries due to the absence of protective equipment! Danger of (serious) injuries during work. Wear the following protective equipment:

- Safety gloves for protection against cuts
- Safety shoes
- Closed safety goggles

The following preconditions must be met prior to starting repair work:

- \rightarrow Pump cooled down to the ambient temperature.
- \rightarrow Pump is switched voltage-free and secured against being activated inadvertently.
- \rightarrow Pump cleaned thoroughly and disinfected (if required).

For repair work the following generally applies:

- → Wipe up spillage quantities of fluid and operating fluid immediately!
- → Always replace O-rings, gaskets and screw locking devices!
- → Observe the tightening torques in the appendix!
- \rightarrow Never use force when carrying out this work!

9.6.1 Instructions on using screw locking devices

A screw locking device can be used on the screws. Screw locking is done at the factory using two different methods:

- → Thread-locking fluid
- → Mechanical screw locking device

Always re-apply the screw locking device!

Thread-locking fluid

Medium-strength thread-locking fluid (e.g. Loctite 243) is used for the liquid screw locking compound. This threadlocker can be loosened with increased force. If the thread-locking fluid cannot be loosened, then the compound must be heated to approx. 300 $^{\circ}$ C (572 $^{\circ}$ F). Clean the components thoroughly after dismantling.

Mechanical screw locking device

The mechanical screw locking device consists of two Nord-Lock wedge lock washers. The screw connection is secured by the clamping force. The Nord-Lock screw locking device must only be used on bolts with strength class 10.9 which have been coated with Geomet. **The use of stainless screws is prohibited!**

→ Readjusting the cutting gap.

The gap between cutting plate and blade is approx. 0.1...0.2 mm (0.004...0.008 in). The blade gap here is set using the shims between the rotating blade and the impeller. If the gap becomes too great, cutting performance is impaired and clogging increases. In this case, the gap needs to be readjusted.

Required tools

- → Torque wrench with size 5 Allen key bit
- → Size 5 Allen key
- \rightarrow Suitable equipment for fixing the rotating blade in place

- 9.6.2 Which repair work may be carried out
- 9.6.3 Readjusting the macerator



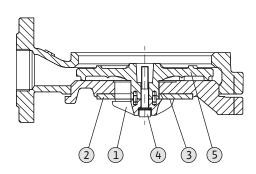


Fig. 11: Setting the blade gap

Work steps			
1	Blade		
2	Cutting plate		
3	Shims		
4	Fastening screw		
5	Impeller		

- \checkmark Protective equipment has been fastened on
- \checkmark Pump cleaned and disinfected if necessary
- \checkmark The required tools are ready for use
- 1. Fix the rotating blade in place with suitable equipment.
- 2. Unscrew the blade fastening screw. WARNING! Danger of cutting injuries! The blade has sharp edges. Wear suitable protective gloves.
- 3. Remove the blade.
- 4. Set a gap of 0.1 to 0.2 mm (0.004...0.008 in) by removing or replacing shims. Attention: NOTICE! The blade must not grind against the cutting plate.
- 5. Attach the blade again.
- 6. Screw in the fastening screw. Max. tightening torque: 37 Nm (27 ft·lb)
- 7. Measure the gap and repeat the work steps if necessary.

10 Faults, causes and remedies



DANGER

Danger due to fluids hazardous to health!

Danger of death in case of pumps with fluids hazardous to health! Wear the following protective equipment while performing the work:

- Closed safety goggles
- Breathing mask
- · Protective gloves
 - ⇒ The equipment listed here is the minimum requirement, observe the specifications of the work regulations! The operator must make sure that the personnel have received and read the work regulations!



DANGER

Risk of death due to electrocution!

Improper conduct when carrying out electrical work can lead to death due to electric shock! Electrical work must be carried out by a qualified electrician in accordance with the locally applicable regulations.



DANGER

WARNING

Risk of fatal injury due to dangerous lone working practices!

Work in chambers and narrow rooms as well as work involving risk of falling are dangerous work. Such work may not be carried out autonomously! A second person must be present for safety reasons.



No persons are allowed to be present inside the working area of the pump!

Persons may suffer (serious) injuries while the pump is in operation! No persons may therefore be present inside the working area. If persons must enter the working area of the pump, the pump must be decommissioned and secured against being switched on again without authorisation.





WARNING

Attached macerator: sharp edges on the cutting plate and rotating blade! The macerator can cause amputation of limbs! Wear safety gloves to protect against cuts and never reach into the macerator!

Fault: Pump does not start

- 1. Electricity supply interrupted or short-circuit/earth fault in the cable or motor winding.
 - ⇒ Have the connection and motor checked by a qualified electrician and replace if necessary.
- 2. Tripping of fuses, of the motor protection switch or the monitoring device
 - ⇒ Have the connection and the monitoring device checked by a qualified electrician and change it if necessary.
 - ⇒ Have the motor protection switches and fuses installed and adjusted according to the technical specifications by a qualified electrician and reset monitoring device.
 - ⇒ Check the impeller to make sure that it runs smoothly, clean the hydraulics if necessary.
- 3. The sealing chamber control (optional) has interrupted the electric circuit (connection-related)
 - ⇒ See "Fault: Mechanical seal leakage, sealing chamber control reports a fault and switches the pump off".

Fault: Pump starts up, motor protection trips after short period

- 1. Motor protection switch set incorrectly.
 - ⇒ Have the adjustment of the trigger checked and corrected by a qualified electrician.
- 2. Increased power consumption due to major voltage drop.
 - ⇒ Have the voltage of individual phases checked by a qualified electrician. Contact the electricity distribution network.
- 3. There are only two phases at the connection.
 - \Rightarrow Have the connection checked and corrected by a qualified electrician.
- 4. Excessive differences in voltage between the phases.
 - ⇒ Have the voltage of individual phases checked by a qualified electrician. Contact the electricity distribution network.
- 5. Incorrect direction of rotation.
 - \Rightarrow Have the connection corrected by a qualified electrician.
- 6. Increased power consumption through jammed hydraulics.
 - \Rightarrow Clean the hydraulics and check the inlet.
- 7. The density of the fluid is too high.
 - ⇒ Contact customer service.

Fault: Pump runs, there is no volume flow

- 1. There is no fluid.
 - \Rightarrow Check the inlet, open all gate valves.
- 2. Inlet clogged.
 - \Rightarrow Check the inlet and remove clogging.
- 3. Hydraulics jammed.
 - \Rightarrow Clean the hydraulics.
- 4. Pipe system on the pressure side or pressure hose clogged.
 - \Rightarrow Remove clogging and replace the damaged components if necessary.
- 5. Intermittent operation.
 - \Rightarrow Check the switching system.

Fault: Pump starts, duty point is not reached

- 1. Inlet clogged.
 - \Rightarrow Check the inlet and remove clogging.
- 2. Slide valves on the pressure side closed.
 - \Rightarrow Open all gate valves completely.
- 3. Hydraulics jammed.
 - \Rightarrow Clean the hydraulics.
- 4. Incorrect direction of rotation.
 - \Rightarrow Have the connection corrected by a qualified electrician.
- 5. Air cushion in the pipe system.
 - \Rightarrow Vent the pipe system.
 - ⇒ If air cushions occur frequently: Locate and prevent the air intake, if required install ventilation systems at specified locations.
- 6. Pump pumping against excessive pressure.
 - \Rightarrow Open all gate valves on the pressure side completely.
 - ⇒ Check the impeller shape, use other impeller shapes if required. Contact customer service.
- 7. Signs of wear on the hydraulics.
 - ⇒ Have the components (impeller, suction port, pump housing) checked and replaced by customer service.
- 8. Pipe system on the pressure side or pressure hose clogged.
 - \Rightarrow Remove clogging and replace the damaged components if necessary.
- 9. Strongly gassing fluid.
 - ⇒ Contact customer service.
- 10. There are only two phases at the connection.
 - \Rightarrow Have the connection checked and corrected by a qualified electrician.
- 11. Excessive decrease in the fill level during operation.
 - ⇒ Check supply/capacity of the system.
 - ⇒ Have the switching points of the level control checked and adjusted if necessary.

Fault: The pump does not run smoothly and is noisy

- 1. Improper duty point.
 - \Rightarrow Check the pump configuration and the duty point, contact customer service.
- 2. Hydraulics jammed.
 - \Rightarrow Clean the hydraulics.
- 3. Strongly gassing fluid.
 - ⇒ Contact customer service.
- 4. There are only two phases at the connection.
 - \Rightarrow Have the connection checked and corrected by a qualified electrician.
- 5. Incorrect direction of rotation.
 - \Rightarrow Have the connection corrected by a qualified electrician.
- 6. Signs of wear on the hydraulics.
 - ⇒ Have the components (impeller, suction port, pump housing) checked and replaced by customer service.
- 7. Motor bearings have worn.

 \Rightarrow Inform customer service; send the pump back to the factory for overhauling.

- 8. Pump is installed under tension.
 - \Rightarrow Check installation, install rubber compensators if necessary.

Fault: Sealing chamber control reports fault or switches the pump off

- 1. Condensation water build-up due to extended storage or high temperature fluctuations.
 - \Rightarrow Operate the pump for a short period (max. 5 min.) without pencil electrode.
- 2. Increased leakage when running in new mechanical seals.
 - \Rightarrow Change the oil.
- 3. Pencil electrode cable is defective.
 - \Rightarrow Replace the pencil electrode.
- 4. Mechanical seal is defective.
 - \Rightarrow Inform customer service.

Further steps for troubleshooting

If the points listed here do not rectify the fault, contact customer service. Customer service can assist in the following ways:

- \rightarrow Telephone or written support.
- \rightarrow On-site support.

 $\rightarrow\,$ Inspection and repair at the factory.

Costs may be incurred if you request customer services! Please contact customer services for more information.

 11
 Spare parts
 Spare parts are ordered via customer service. To avoid return queries and incorrect orders, the serial or article number must always be supplied. Subject to change without prior notice!

12 Disposal

12.1 Oils and lubricants

12.2 Protective clothing

12.3 Information on the collection of used electrical and electronic products Used protective clothing must be disposed off in accordance with the locally applicable guidelines.

Operating fluid must be collected in suitable tanks and disposed of in accordance with

Proper disposal and appropriate recycling of this product prevents damage to the environment and danger to your personal health.



NOTICE

Disposal in domestic waste is forbidden!

the locally applicable guidelines. Wipe up drips immediately!

In the European Union, this symbol can appear on the product, the packaging or the accompanying documentation. It means that the electrical and electronic products in question must not be disposed of along with domestic waste.

To ensure proper handling, recycling and disposal of the used products in question, please note the following points:

- \rightarrow Only hand over these products at designated, certified collecting points.
- → Observe the locally applicable regulations!

Please consult your local municipality, the nearest waste disposal site, or the dealer who sold the product to you for information on proper disposal. Further recycling information at www.wilo-recycling.com.

13 Appendix

13.1 Tightening torques

Rust-free screws A2/A4				
Threaded	Tightening torque			
	Nm	kp m	ft·lb	
M5	5.5	0.56	4	

Rust-f

M6 M8 M10 M12 M16 M20 M24 M27 M30

free screws A	2/A4		
ded	ed Tightening torque		
	Nm	kp m	ft·lb
	7.5	0.76	5.5
	18.5	1.89	13.5
	37	3.77	27.5
	57	5.81	42
	135	13.77	100
	230	23.45	170
	285	29.06	210
	415	42.31	306
	565	57.61	417

Geomet-coated screws (strength 10.9) with Nord-Lock washer

Threaded	Tightening torque		
	Nm	kp m	ft·lb
M5	9.2	0.94	6.8
M6	15	1.53	11
M8	36.8	3.75	27.1
M10	73.6	7.51	54.3
M12	126.5	12.90	93.3
M16	155	15.81	114.3
M20	265	27.02	195.5

13.2 Operation with frequency converter

The motor in series design (confirming to IEC 60034–17) can be operated with a frequency converter. Contact customer service if the rated voltage is over 415 V/50 Hz or 480 V/60 Hz. Because of the additional heating caused by harmonics, the rated power of the motor must be around 10 % more than the power requirement of the pump. For frequency converters with a low-harmonic output, it may be possible to reduce the 10 % power reserve. A reduction of the harmonic waves is achieved with output filters. The frequency converter and filter must be compatible.

The configuration of the frequency converter depends on the rated motor current. Care must be taken to ensure that the pump operates without jerking or vibration, especially in the lower speed range. Otherwise, the mechanical seals can leak or be damaged. The flow rate in the pipe must also be observed. If the flow rate is too low, the greater the risk is of solids depositing in the pump and piping. A minimum flow rate of 0.7 m/s (2.3 ft/s) with a pumping pressure of 0.4 bar (6 psi) is recommended.

It is important that the pump operates across the entire control range without vibrations, resonance, oscillation or excessive noise. Increased motor noise caused by the harmonics of the power supply is normal.

During parameterisation of the frequency converter, observe the setting of the quadratic pump curve (U/f curve) for pumps and fans! The U/f curve ensures that the output voltage at frequencies less than the rated frequency (50 Hz or 60 Hz) is adjusted to the power requirement of the pump. Newer frequency converters feature an automatic power optimisation function – this automation achieves the same effect. For the frequency converter setting, refer to its installation and operating instructions.

Faults with the motor monitoring may occur on motors operated with a frequency converter depending on the type used and installation conditions present. The following measures can help to reduce or avoid these faults:

- → Keeping within the limit values stated in IEC 60034-25 for overvoltages and rise speed. Output filters may need to be installed.
- \rightarrow Vary the pulse frequency of the frequency converter.
- $\rightarrow\,$ In the event of a fault on the internal sealing chamber control, use the external double-rod electrode.

The following construction measures can also help to reduce or prevent faults:

Appendix

		 → Separate power supply cables for the main and control cable (depending on the motor size). → When laying, ensure there is adequate clearance between the main and control cable. → Using shielded power supply cables.
		 Summary → Continuous duty up to rated frequency (50 Hz or 60 Hz), observing the minimum flow velocity. → Observe additional measures with regard to EMC regulations (choice of frequency converter, using filters, etc.). → Never exceed the rated current or rated speed of the motor. → It must be possible to connect the motor's own temperature monitoring (bimetallic strip or PTC sensor).
13.3	Ex rating	This section contains further information on the operation of the pump in an explosive atmosphere. All personnel must read this section. This section applies only to Ex-rated pumps!
13.3.1	Identification of Ex-rated pumps	 For use in explosive atmospheres, the pump must be marked as follows on the rating plate: → "Ex" symbol of the corresponding approval → Ex classification → Certification number (depending on the approval) The certification number, if required by the approval, is printed on the rating plate.
13.3.2	Protection class	The motor's design version corresponds to the following protection classes: → Flameproof enclosure (ATEX) → Explosionproof (FM)
		In order to limit the surface temperature, the motor must be equipped with at least one

13.3.3 Intended use



DANGER

Explosion due to pumping of explosive fluids!

temperature controller (2-circuit temperature monitoring).

Pumping of highly flammable and explosive fluids (gasoline, kerosene, etc.) in pure form is strictly prohibited. There is a risk of fatal injury due to explosion! The pumps are not designed for these fluids.

temperature limiter (1-circuit temperature monitoring). It may also be equipped with a

ATEX approval

The pumps are suitable for operation in potentially explosive atmospheres:

- → Device group: II
- \rightarrow Category: 2, zone 1 and zone 2
 - These pumps must not be used in zone 0!

FM approval

The pumps are suitable for operation in potentially explosive atmospheres:

- → Protection class: Explosionproof
- → Category: Class I, Division 1

Notice: If the cabling is carried out according to Division 1, installation in Class I, Division 2 is also permitted.

13.3.4 Electrical connection



DANGER

Risk of death due to electrocution!

Improper conduct when carrying out electrical work can lead to death due to electric shock! Electrical work must be carried out by a qualified electrician in accordance with the locally applicable regulations.

- → Always connect the pump to an electrical outlet outside the explosive area. If the connection must be made within the explosive area, then the connection must be carried out in an Ex-rated housing (ignition protection class according to DIN EN 60079-0)! Non-observance may lead to fatal injury due to explosion! Connection must always be carried out by a qualified electrician.
- → All monitoring devices outside the "spark-proof areas" must be connected via an intrinsically safe circuit (e.g. Ex-i relay XR-4...).
- \rightarrow The voltage tolerance may not be higher than max. ±10 %.

	P 13
ATEX approval	•
FM approval	•
CSA-Ex approval	-
Key: $- = not available/possible. o = optional. \cdot = as standard$	

The connection is made as described in the "Electrical connection" section.

13.3.4.1 Monitoring of motor compartment

13.3.4.2 Monitoring of motor winding



DANGER

Risk of explosion due to overheating of the motor!

If the temperature limiter is connected incorrectly, there is a risk of explosion due to overheating of the motor! Always connect the temperature limiter to a manual reactivation lock. This means that a "release button" must be manually activated!

The motor is equipped with a temperature limit (1-circuit temperature monitoring). As an option, the motor can be fitted with a temperature control and limit function (2-circuit temperature monitoring).

Depending on the version of the thermal motor monitoring, the following triggering status must occur when the threshold value is reached:

- → Temperature limiter (1 temperature circuit): When the threshold is reached, deactivation with reactivation lock must take place!
- → Temperature controller and limiter (2 temperature circuits): When the threshold for the low temperature is reached, the motor can deactivate with automatic reactivation. When the threshold for the high temperature is reached, the motor must deactivate with reactivation lock!

CAUTION! Motor damage due to overheating! In the event of automatic reactivation, comply with the specifications for the maximum switching frequency and switching break!

Connection of the thermal motor monitoring

- → Connect the bimetallic strip via an evaluation relay. Relay "CM-MSS" is recommended for this. The threshold is preset. Connection values: max. 250 V(AC), 2.5 A, $\cos \varphi = 1$
- → Connect the PTC sensor via an evaluation relay. Relay "CM-MSS" is recommended for this. The threshold is preset.
- → Connect the external pencil electrode via an Ex-rated evaluation relay! Relay "XR-4..." is recommended for this. The threshold is 30 kOhm.
- \rightarrow The connection must be made using an intrinsically safe circuit!
- → Type of converter: Pulse-width modulation
- \rightarrow Continuous duty: 30 Hz up to rated frequency (50 Hz or 60 Hz). Comply with the minimum flow velocity!
- → Min. switching frequency: 4 kHz
- → Max. overvoltages on the terminal board: 1350 V
- \rightarrow Output current on the frequency converter: max. 1.5 times rated current
- → Max. overload time: 60 s
- → Torque applications: quadratic pump curve Speed/torque curves required are available on request!
- → Observe additional measures with regard to EMC regulations (choice of frequency converter, filters, etc.).

13.3.4.3 Sealing chamber monitoring (external electrode)

13.3.4.4 Frequency converter operation

Appendix

- \rightarrow Never exceed the rated current or rated speed of the motor.
- → It must be possible to connect the motor's own temperature monitoring (bimetallic strip or PTC sensor).
- \rightarrow If the temperature class is marked as T4/T3, temperature class T3 applies.

13.3.5 Commissioning



DANGER

Risk of explosion when using non Ex-rated pumps!

Pumps without Ex rating may not be used in potentially explosive areas! There is a risk of fatal injury due to explosion! Only use pumps which have the appropriate Ex labelling on the rating plate within potentially explosive areas.



DANGER

Risk of explosion due to flying sparks in the hydraulics!

During operation the hydraulics must be flooded (completely filled with the fluid). If the volume flow is interrupted or the hydraulics emerges, air cushions can form in the hydraulics. If this happens, there is a risk of explosion, e.g. flying sparks due to static charge! Dry-running protection must ensure that the pump is deactivated at the appropriate level.



DANGER

There is a risk of explosion if dry-running protection is connected incorrectly!

If the pump is operated within an explosive atmosphere, the dry-running protection must have a separate signal transmitter (redundant protection of the level control). Pump deactivation must be performed with a manual reactivation lock!

\rightarrow	The operator	is responsible fo	or defining the	potentially	explosive area.
---------------	--------------	-------------------	-----------------	-------------	-----------------

- $\rightarrow\,$ Only pumps with corresponding Ex rating may be used within a potentially explosive area.
- \rightarrow Pumps with Ex rating must be labelled on the rating plate.
- $\rightarrow\,$ Do not exceed the maximum fluid temperature!
- → Dry running of the pump must be prevented! Ensure on-site (dry-running protection) that emerging of the hydraulics is prevented.
 According to DIN EN 50495, a safety device with SIL level 1 and hardware fault tolerance 0 must be provided for category 2.

→ Carry out maintenance	e tasks according	to the regulations.
-------------------------	-------------------	---------------------

- → Only carry out maintenance tasks mentioned in these installation and operating instructions.
- → The spark-proof gaps may **only** be repaired according to the manufacturer's design specifications. It is **not** permitted to carry out repairs according to the values in tables 1 and 2 of DIN EN 60079–1.
- → Only use screw plugs as stipulated by the manufacturer, that at least correspond to a strength class of 600 N/mm² (38.85 long tons-force/inch²).

The paint layer can become electrostatically charged in case of thicker coats. DANGER! Risk of explosion! In explosive atmospheres, a discharge can cause an explosion!

If the housing coating has to be repaired, the maximum coat thickness is 2 mm (0.08 in)!

13.3.6.2 Replacing the connection cable Changing the connection cable is strictly prohibited!

13.3.6.3 Changing the mechanical seal Changing

Maintenance and repair

13.3.6.1 Repair of housing coating

Changing the seal on the fluid and motor side is strictly prohibited!

13.3.6

Wilo - International (Subsidiaries)

Argentina

WILO SALMSON Argentina S.A. C1295ABI Ciudad Autónoma de Buenos Aires T +54 11 4361 5929 matias.monea@wilo.com.ar

Australia

WILO Australia Pty Limited Murrarrie, Queensland, 4172 T +61 7 3907 6900 chris.dayton@wilo.com.au

Austria

WILO Pumpen Österreich GmbH 2351 Wiener Neudorf T +43 507 507-0 office@wilo.at

Azerbaijan

WILO Caspian LLC 1065 Baku T +994 12 5962372 info@wilo.az

Belarus

WILO Bel IOOO 220035 Minsk T +375 17 3963446 wilo@wilo.by

Belgium

WILO NV/SA 1083 Ganshoren T +32 2 4823333 info@wilo.be

Bulgaria

WILO Bulgaria EOOD 1125 Sofia T +359 2 9701970 info@wilo.bg

Brazil

WILO Comercio e Importacao Ltda Jundiaí – São Paulo – Brasil 13.213–105 T +55 11 2923 9456 wilo@wilo-brasil.com.br

Canada

WILO Canada Inc. Calgary, Alberta T2A 5L7 T +1 403 2769456 info@wilo-canada.com

China

WILO China Ltd. 101300 Beijing T +86 10 58041888 wilobj@wilo.com.cn

Croatia

WILO Hrvatska d.o.o. 10430 Samobor T +38 51 3430914 wilo-hrvatska@wilo.hr

Cuba

WILO SE Oficina Comercial Edificio Simona Apto 105 Siboney. La Habana. Cuba T +53 5 2795135 T +53 7 272 2330 raul.rodriguez@wilo-cuba. com

Czech Republic WILO CS, s.r.o. 25101 Cestlice T +420 234 098711 info@wilo.cz

Denmark WILO Nordic Drejergangen 9 DK-2690 Karlslunde T +45 70 253 312 wilo@wilo.dk

Estonia WILO Eesti OÜ 12618 Tallinn T +372 6 509780 info@wilo.ee

Finland WILO Nordic Tillinmäentie 1 A FIN-02330 Espoo T +358 207 401 540 wilo@wilo.fi

France Wilo Salmson France S.A.S. 53005 Laval Cedex T +33 2435 95400 info@wilo.fr

United Kingdom WILO (U.K.) Ltd. Burton Upon Trent DE14 2WJ T +44 1283 523000 sales@wilo.co.uk

Greece WILO Hellas SA 4569 Anixi (Attika) T +302 10 6248300 wilo.info@wilo.gr

Hungary WILO Magyarország Kft 2045 Törökbálint (Budapest) T +36 23 889500 wilo@wilo.hu

India

Wilo Mather and Platt Pumps Private Limited Pune 411019 T +91 20 27442100 services@matherplatt.com

Indonesia

PT. WILO Pumps Indonesia Jakarta Timur, 13950 T +62 21 7247676 citrawilo@cbn.net.id Ireland WILO Ireland Limerick T +353 61 227566 sales@wilo.ie

Italy WILO Italia s.r.l. Via Novegro, 1/A20090 Segrate MI T +39 25538351 wilo.italia@wilo.it

Kazakhstan WILO Central Asia 050002 Almaty T +7 727 312 40 10 info@wilo.kz

Korea WILO Pumps Ltd. 20 Gangseo, Busan T +82 51 950 8000 wilo@wilo.co.kr

Latvia WILO Baltic SIA 1019 Riga T +371 6714-5229 info@wilo.lv

Lebanon WILO LEBANON SARL Jdeideh 1202 2030 Lebanon T +961 1 888910 info@wilo.com.lb

Lithuania WILO Lietuva UAB 03202 Vilnius T +370 5 2136495 mail@wilo.lt

Morocco WILO Maroc SARL

20250 Casablanca T +212 (0) 5 22 66 09 24 contact@wilo.ma

The Netherlands WILO Nederland B.V. 1551 NA Westzaan T +31 88 9456 000 info@wilo.nl

Norway WILO Nordic Alf Bjerckes vei 20 NO-0582 Oslo T +47 22 80 45 70 wilo@wilo.no

Poland WILO Polska Sp. z.o.o. 5-506 Lesznowola T +48 22 7026161 wilo@wilo.pl

Portugal Bombas Wilo-Salmson Sistemas Hidraulicos Lda. 4475-330 Maia T +351 22 2080350 bombas@wilo.pt Romania WILO Romania s.r.l. 077040 Com. Chiajna Jud. Ilfov T +40 21 3170164 wilo@wilo.ro

Russia WILO Rus ooo 123592Moscow T +7 496 514 6110 wilo@wilo.ru

Saudi Arabia WILO Middle East KSA Riyadh 11465 T +966 1 4624430 wshoula@wataniaind.com

Serbia and Montenegro

WILO Beograd d.o.o. 11000 Beograd T +381 11 2851278 office@wilo.rs

Slovakia WILO CS s.r.o., org. Zložka 83106 Bratislava T +421 2 33014511 info@wilo.sk

Slovenia WILO Adriatic d.o.o. 1000 Ljubljana T +386 1 5838130 wilo.adriatic@wilo.si

South Africa Wilo Pumps SA Pty LTD Sandton T +27 11 6082780 gavin.bruggen wilo.co.za

Spain WILO Ibérica S.A. 28806 Alcalá de Henares (Madrid) T +34 91 8797100 wilo.iberica@wilo.es

Sweden WILO NORDIC Isbjörnsvägen 6 SE-352 45 Växjö T +46 470 72 76 00 wilo@wilo.se

Switzerland Wilo Schweiz AG 4310 Rheinfelden T +41 61 836 80 20

Taiwan

info@wilo.ch

WILO Taiwan CO., Ltd. 24159 New Taipei City T +886 2 2999 8676 nelson.wu@wilo.com.tw

Turkey

WILO Pompa Sistemleri San. ve Tic. A.S. 34956 İstanbul T +90 216 2509400 wilo@wilo.com.tr

Ukraine

WILO Ukraine t.o.w. 08130 Kiew T +38 044 3937384 wilo@wilo.ua

United Arab Emirates

WILO Middle East FZE Jebel Ali Free zone – South PO Box 262720 Dubai T +971 4 880 91 77 info@wilo.ae

USA

WILO USA LLC Rosemont, IL 60018 T +1 866 945 6872 info@wilo-usa.com

Vietnam

WILO Vietnam Co Ltd. Ho Chi Minh City, Vietnam T +84 8 38109975 nkminh@wilo.vn

wilo

Pioneering for You

WILO SE Nortkirchenstr. 100 44263 Dortmund Germany T +49 (0)231 4102-0 T +49 (0)231 4102-7363 wilo@wilo.com www.wilo.com