

# Wilo – Site call booking form

Please complete this form and return to [sales.ph@wilo.com](mailto:sales.ph@wilo.com)



Site Name
Site Address
Contact Name
Contact Number
Available Date/s & Times <sup>1</sup>
Pump Model/ Type of pump

Site induction required?  Yes      No	Length, available times and details of induction
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Is there Parking available?  Yes      No Parking information	Plant reference e.g. CHWP-1  Works to be completed/issue e.g. "change mechanical seal"
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Is there power available to the pumps?  Yes      No	Are the pumps filled with water? <sup>2</sup>  Yes      No	Are the pumps bolted down? <sup>2</sup>  Yes      No	Is there strain or pressure on the suction/discharge <sup>3</sup>  Yes      No
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<sup>1</sup> Standard hours for callouts is Monday to Friday 8:30 am to 5:30 pm excluding public holidays. Callouts outside these hours will incur an additional charge.

### Important note

All costs associated with parking and time to complete inductions are not covered by Wilo Philippines and will be on forwarded. All costs associated with site related delays will be on forwarded. A service call will not be arranged until a Service Order Confirmation sent by Wilo Philippines.

Name	Date
Position	Signature