

Dortmund, 19 March 2020

Coronavirus Crisis: Wilo's Corporate Responsibility

- To whom it may concern -

Coronavirus continues to strengthen its hold on the world. In Europe too, we have now reached a point in the crisis at which our private and professional routines are turned upside down. Nurseries, schools and universities have shut their doors. Huge restrictions are being placed on public life. Many countries have gone into lockdown.

Faced with this adversity, it is particularly important to maintain activities that benefit the general public and support state public services.

The Wilo Group is one of the world's leading premium suppliers of pumps and pump systems for building services, water management and the industrial sector. Wilo employs approximately 8,000 people around the globe today.

With innovative solutions, smart products and individual services, we provide the vital service of keeping water flowing.

Thanks to our products, systems and solutions, we guarantee our customers' processes, such as those of operators of residential and commercial buildings, hospitals, dormitories, retirement homes, waterworks and wastewater treatment plants. We also offer comprehensive services as part of our solutions.

Our technical support also includes fixing, maintenance and repair & emergency care for water supply and disposal, heating & cooling and is thus instrumental in keeping state public services running. The Wilo Group is therefore represented by a strong service network worldwide.

Particularly in challenging and critical times for society, we stand shoulder to shoulder with our market partners with our experienced and judicious technical specialities in order to make every effort to collectively ensure that people's basic services are provided.

Our products, systems and solutions are used for applications which are vital for keeping everyday life going. In contrast to lifestyle companies, we at the Wilo Group have a corporate responsibility especially in times of crisis.

It is therefore in the interests of the general public for the Wilo Group to be able to maintain its business activities for as long as possible in these turbulent times of the coronavirus crisis - together with its market partners and its employees. In doing so, we will of course not shirk our professional duty of care towards our employees and we will consistently act in line with further developments and any potential public law regulations.

It is undeniable that pumps and pump systems are a fundamental part of vital infrastructure. It is therefore more important than ever that Wilo employees take particular care of their health, especially now. It is only by doing this that we can guarantee that the Wilo Group meets its obligations to society.

Oliver Hermes
President & CEO
Chairman of the Board of Trustees of the Wilo-Foundation

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We ask you to lend us your wholehearted support in this regard.

Best regards,



Oliver Hermes

President & CEO of the Wilo Group

Chairman of the Board of Trustees of the Wilo-Foundation