

Complaint Sheet for OEM Customer Wilo Nordic

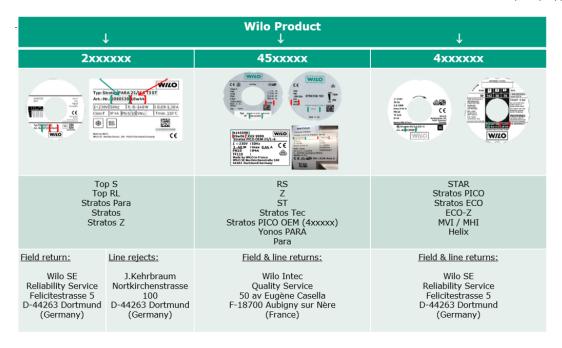
Please send an email to following addresses notifying your claim before returning the pumps:

TO: remi.david@wilo.com (Wilo Quality Manager)

CC: oem-se@wilo.com (Wilo Sales Engineers for OEM customers in Sweden)

1. Wilo OEM Customer	
Date For Complaint	
Company Name	Address
Contact Person	Contact Email
	Contact Phone
Batch Return Reference Number	
2. Your Products	
Customer ID number Article Number Article D	escription Reason of Return Field- or Product Line Return

3. Addresses for Returns Please note different addresses for various pump types



Next steps in warranty process:

When the warranty analysis is completed, Wilo Group Quality will send the service report to customers e-mail address filled in by the customer in the header of the complaint sheet. A copy of the service report will also go to Wilo Nordic in Sweden for process of credit invoice if warranty is granted to the following address: customer.se@wilo.com and oem-se@wilo.com .