



Service Manager

Casablance, Morocco

Major movements like globalisation, digitalisation and energy shortages shape some of our largest future challenges. Challenges that we are happy to accept and dive into. We understand the trends that influence our company and our business and act accordingly. By developing products and solutions we move not only water, we also move the future for people all over the world. As a pioneer in the pump industry we focus as much on our employees as on our high quality pumps. Those of you who want to be part of the Wilo will experience a constant flow of personal and organizational development as well as sufficient space for the implementation of own ideas. At Wilo you will move the future, for yourself and for others.

Your Tasks:

- → Check and monitor local markets regarding after-sales service processes and services in order to fulfill the global Group Service Strategy
- → Development and implementation of after-sales-service structure for local services in collaboration with country head and in accordance with sales
- Responsible for the configuration of the prices within the after-sales business of the sub (e.g. increase of the service- turnover concerning services and spare parts)
- → Efficient budget planning process, controlling and risk management as well as proper financial reporting in accordance with defined Group standards
- → Guarantee the cooperation with all customer and product related parts of the company (e.g. sales)
- → Lead, motivate, assess and develop the employees of the local service

Wilo offers many advantages as an employer:

- → Global employer with family spirit
- → Exciting & multifaceted tasks and projects
- → Extensive training opportunities
- → value-based and honest corporate culture
- → opportunities for international project collaboration

Your Profile:

- → University degree (Engineering, Technician, Economics)
- → Technical skills specifically in Pumping Industry
- → + three years of management and leadership experience
- → advance product knowledge and application knowledge
- → Advanced knowledge in Market Segments
- → IT-Knowledge on advanced level

Send your application documents to:

naoual.frouga@wilo.com

WILO BRINGS THE FUTURE.